

STATE OF COLORADO

PUBLIC UTILITIES COMMISSION

Ron Binz, Chairman
James K. Tarpey, Commissioner
Matt Baker, Commissioner
Doug Dean, Director

Department of Regulatory Agencies
D. Rico Munn
Executive Director



Bill Ritter, Jr.
Governor

July 18, 2008

Re: Docket No. 08M-305EG

Dear General Manager or Regulatory Affairs Manager:

The Colorado Public Utilities Commission (PUC) believes that it is important to gather residential arrearage and service termination data across the state's gas and electric utilities.

Aggregated information from utilities will greatly assist in formulating state and national policies to assure affordable electric and natural gas service for residential customers. Further, the data will be used to support funding of state and federal low-income assistance programs. As you know, these programs – the federal LIHEAP program, state programs and private efforts like Energy Outreach Colorado – are essential for lower income customers and for the utilities that serve them. We want to be in a position to effectively support these programs; complete and up-to-date data is critical to that support.

Although there is no current requirement in our rules that utilities report data about disconnections and arrearages to the Commission, we are asking Colorado's utilities to voluntarily provide this information at this time. We will consider in the future whether to amend our rules on this matter.

The National Association of Regulatory Utility Commissioners (NARUC) has developed a standard set of data points, in the form of an annual survey, to ensure the consistency and comparability of non-payment information across all states. NARUC will use national aggregated data in its advocacy in Congress.

For this initial report, we would like you to provide your data in the NARUC format. If you need a copy of the NARUC survey, you may download it at:

<http://www.dora.state.co.us/puc/projects/DisconnectionSurvey/NARUC2008DisconnectionSurvey.doc>

Please provide your first report by Wednesday, July 30. For ease of tracking, the Commission has opened a repository docket, Docket No. 08M-305EG. Please send your reports to the attention of PUC Director Doug Dean and reference the above docket number.

1560 Broadway, Suite 250, Denver, Colorado 80202, 303-894-2000

www.dora.state.co.us/puc
TTY Users 711 (Relay Colorado)
Permit and Insurance (Outside Denver) 1-800-888-0170
Consumer Affairs 303-894-2070

Fax 303-894-2065
Transportation Fax 303-894-2071
Consumer Affairs (Outside Denver) 1-800-456-0858

The Commission is interested in receiving this information on a quarterly basis. We recognize that the NARUC survey asks for a snapshot of information only for the 2007-08 heating season. We ask that subsequent reports be provided 30 days after the close of each calendar quarter (October 30, January 30 and April 30) updating the information for the previous quarter.

This letter is being sent to all energy utilities in Colorado, including those over which the Commission has limited jurisdiction. We are not seeking to increase our jurisdiction with this request, but simply to ask your assistance in developing a complete picture of the situation facing Colorado's residential energy customers.

Thank you. We very much appreciate your cooperation.

Sincerely,

A handwritten signature in cursive script, appearing to read "Ron Binz".

Chairman Ronald J. Binz
Commissioner James K. Tarpey
Commissioner Matt Baker

Cc: Governor Bill Ritter, Jr.
Senator Peter Groff
Representative Andrew Romanoff