

November 2, 2011

**To: ALL TELECOMMUNICATIONS, ENERGY AND WATER PUBLIC UTILITIES  
IN THE STATE OF COLORADO AND OTHER RELATED ENTITIES**

**RE: Interest Rate to be paid on Customer deposits for the year 2012.**

Many public utilities offering telephone, energy and water services to residential and commercial customers in the State of Colorado have the provisions in their tariffs that allow the utility to require customers to maintain a deposit with the utility to ensure payment of services. If your utility requires such deposits, it is required to pay simple interest on those customer deposits as prescribed by Commission rules

**For calendar year 2011, the rate was 0.34%.**

**For calendar year 2012 the rate will remain 0.34%.  
(The basis point differential is less than 25 points)**

Jurisdictional utilities are reminded that it might be necessary to file an advice letter and amend their tariffs to reflect the change in the rate of interest to be paid on its customer's deposits. Filings to implement this tariff change are expected to be filed on or before December 30, 2011 with an effective date of January 1, 2012.

**Failure to file any required compliance on or before December 30, 2011 will be viewed as an intentional violation of Commission fining rules 2895, 3976, 4976 or 5420 and the company could be subject to up to a \$500.00 fine.**

For additional information and regarding to facilitate any tariff changes, the Commission entered the corresponding Decisions. Please reference the respective Commission Decision Number if submitting an advice letter. The advice letter filing is a compliance filing.

**Please note that this is a NEW Advice Letter filing do not file in the miscellaneous docket number found on the Decision.**

Electric Utilities	Decision C11-1190
Gas Utilities	Decision C11-1191
Water Utilities	Decision C11-1193
Telecommunication Providers	Decision C11-1192

If you have any questions regarding the applicability of the interest rate on deposits, the manner in which the rate is calculated, or any other issues relating to this letter, please contact Michelle Franca at 303-894-2828 or [Michelle.Franca@dora.state.co.us](mailto:Michelle.Franca@dora.state.co.us).

Very truly yours,

Richard Reis,  
Energy and Water Financial Supervisor