Decision No. R04-0068-I

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

DOCKET NO. 04F-029T

ANTHONY WALTERS AND KELLY WALTERS,

COMPLAINANTS,

V.

EASTERN SLOPE RURAL TELEPHONE COMPANY,

RESPONDENT.

INTERIM ORDER OF
ADMINISTRATIVE LAW JUDGE
KEN F. KIRKPATRICK
PROHIBITING DISCONTINUANCE OF SERVICE

Mailed Date: January 16, 2004

I. <u>STATEMENT</u>

- 1. This complaint was filed on January 16, 2004. It alleges a billing dispute concerning the recent implementation by the Respondent Eastern Slope Rural Telephone Company of an expanded calling area option. The Complainants Anthony and Kelly Walters have received a bill for approximately \$650 in local measured service calls for which they would have been charged \$13.50 under the expanded area option. Complainants seek an interim order prohibiting the discontinuance of their service pending the resolution of this complaint.
- 2. An order will enter below requiring that service be continued to the Complainants, conditioned upon the posting of on appropriate bond and the Complainants paying for current services.

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II. ORDER

A. It Is Ordered That:

1. Eastern Slope Rural Telephone Company shall not discontinue service to the

Complainants Anthony and Kelly Walters at 41280 Highway 36, Bennett, Colorado, pending the

resolutions of this proceeding.

2. Ordering Paragraph No. 1 above is conditioned upon the Complainants posting a

bond in cash or corporate security bond in the amount of \$150. In addition, Ordering Paragraph

No. 1 is conditioned upon the Complainants being current with their account on a going forward

basis

3. This Order shall be effective immediately.

THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

Administrative Law Judge

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