

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

DOCKET NO. 90A-665T

IN THE MATTER OF THE APPLICATION OF THE MOUNTAIN STATES TELEPHONE
AND TELEGRAPH COMPANY DOING BUSINESS AS U S WEST COMMUNICATIONS,
INC., FOR APPROVAL OF A FIVE YEAR PLAN FOR RATE AND SERVICE REGULATION
AND FOR A SHARED EARNINGS PROGRAM.

ORDER GRANTING MOTION

Mailed Date: July 29, 2004
Adopted Date: July 27, 2004

I. BY THE COMMISSION

A. Statement

1. This matter comes before the Commission for consideration of a Motion for Waiver of Requirement Contained in Decision No. C97-88 to Report Missed Installation Appointments and Associated Billing Credits, filed by Qwest Corporation (Qwest) on July 8, 2004.

2. Decision No. C97-88, *inter alia*, required Qwest, formerly known as U S WEST Communications, Inc., to submit quarterly reports to the Commission on the number of missed service installation appointments and the associated billing credits, including a disaggregation of multiple bill credits.¹ Qwest was also required to file such reports for at least one year. The Commission required that Qwest file at least four reports before it could request relief from this requirement.

¹ See Decision No. C97-88, Docket No. 90A-665T, p. 94, Section IV-G, ¶6.

3. Qwest now comes to the Commission seeking relief from this requirement. Qwest indicates that it has continued to comply with the requirements of Decision No. C97-88 and has filed 27 consecutive reports with the Commission. Despite the expiration of the initial five-year plan for rate and service regulation, Qwest represents that it continued to provide these reports to the Commission. Indeed, Qwest additionally included a copy of its most recent report for missed installation appointments and related billing credits for the first quarter of 2004 with its motion.

4. We find Qwest has stated good cause and therefore grant its motion. We point out that Qwest filed its pleading here as both an application to discontinue its reporting obligations pursuant to Decision No. C97-88, and a motion for waiver of the same requirement. We will treat the filing as a motion to discontinue the reporting requirements at issue.

II. ORDER

A. The Commission Orders That:

1. The motion of Qwest Corporation to discontinue filing quarterly reports of missed installation appointments and associated billing credits as required pursuant to Decision No. C97-88 is granted.

2. The 20-day time period provided by § 40-6-114(1), C.R.S., to file an application for rehearing, reargument, or reconsideration shall begin on the first day after the Mailed Date of this Order.

3. This Order is effective on its Mailed Date.

**B. ADOPTED IN COMMISSIONERS' WEEKLY MEETING
July 27, 2004.**

THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF COLORADO

Commissioners