

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO**

DOCKET NO. 04A-359AT

---

IN THE MATTER OF THE APPLICATION OF COLORADO TELESERV, INC., DOING  
BUSINESS AS ROCK SOLID BROADBAND TO DISCONTINUE OR CURTAIL  
JURISDICTIONAL RESIDENTIAL AND BUSINESS SERVICES.

---

**ORDER SHORTENING RESPONSE TIME AND  
REQUIRING DISCONNECTION NOTIFICATION**

---

---

Mailed Date: July 15, 2004  
Adopted Date: July 15, 2004

**I. BY THE COMMISSION**

**A. Statement and Findings of Fact**

1. On July 9, 2004, Colorado Teleserv, Inc. (CTI), filed an application to discontinue providing Jurisdictional Residential and Business Services in Colorado. In this application, CTI states that it is providing service in Qwest Corporation's (Qwest or Company) service area and is receiving service for its end-users from Qwest to approximately 400 customers. The Company notes that it wishes to ensure that there be no disruption of service to its customers. The proposed effective date of the discontinuance provided by CTI is September 9, 2004.

2. On July 7, 2004, the Commission received a copy of a Letter from FRHC, Inc., on behalf of CTI. The letter authorizes Mr. Robert Bowen to negotiate all matters involving charges on the CTI BANS, and acknowledges the fact that CTI disputes the amount Qwest has determined it is owed.

3. On July 13, 2004, notice of the application to discontinue this service was filed. Interventions are due on or before August 12, 2004.

4. The Commission shares the concern expressed by CTI related to customer disruption of service but also believes that customers should be informed on a timely basis that there may be an impact on their telecommunications services.

5. Qwest, as the wholesale provider to CTI, is designated an indispensable party in this docket. We direct Qwest to file a notice with the Commission in this docket ten days prior to initiation of disconnection of CTI services.

6. The Commission shall shorten its notice of the application to ten days, amending the previous notice that was issued on July 13, 2004.

7. On July 14, 2004, the Colorado Office of Consumer Counsel filed its Notice of Intervention and Request for Expedited Hearing. Given that pleading, we assign this matter to an Administrative Law Judge for expedited hearing.

## **II. ORDER**

### **A. The Commission Orders That:**

1. Qwest Corporation is made a party to this docket.
2. The Commission notice of this application will be amended to ten days from the effective date of this Order.
3. Qwest Corporation shall file a notification with this Commission no less than ten days prior to disconnection of Colorado Teleserve, Inc.'s services.
4. This matter is assigned to an Administrative Law Judge for further proceedings.
5. This Order is effective upon its Mailed Date.

**B. ADOPTED IN COMMISSIONERS' WEEKLY MEETING  
July 15, 2004.**

THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF COLORADO

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Commissioners