

Exh. No. 15

Appl. No. \_\_\_\_\_

Attachment B

Witness \_\_\_\_\_

OMNETRIX (DBA THE HOME PHONE COMPANY) HAS STOPPED PROVIDING LOCAL AND LONG-DISTANCE TELEPHONE SERVICE IN COLORADO 4/8/04

Dear Customer,

Omnetrix (The Home Phone Company) received approval from the Colorado Public Utilities Commission (PUC) to stop providing you with local telephone service effective on or about **XXXX XX, 2004**. Due to financial difficulties, Omnetrix has ceased operating as a telephone company in Colorado. If you recently got a letter with a DISCONNECT NOTICE from the Home Phone Company and Digital Home Services, LLC, the PUC has directed Qwest to tell you that ~~this notice~~ <sup>the DISCONNECT NOTICE</sup> was unauthorized and that failure to pay will ~~not~~ <sup>NOT</sup> result in your phone service being disconnected. Please call the PUC at 303-894-2070 (or toll free in Colorado only at 1-800-456-0858) if you have any questions about ~~this letter~~ <sup>the DISCONNECT NOTICE</sup>.

To maintain continuity of your telephone service, the PUC ordered Qwest as the default provider to transfer you from Omnetrix to Qwest local and long-distance service (if Omnetrix provided your long-distance). Although you are now a Qwest customer, you may at any time choose another provider. For your convenience, the PUC and the Office of Consumer Counsel have prepared the attached list of alternative providers from whom you may choose.

As ordered by the <sup>PUC</sup> ~~Commission~~, you have been transferred to Qwest service with the same telephone number and, to the extent possible, the same services and features that you have now, except they will be provided under Qwest's terms and conditions and Qwest's rates. If you were also an Omnetrix long-distance customer, you have been transferred to a similar Qwest long-distance plan. Again, you are free to choose another long-distance provider other than Qwest.

Depending on your credit history, Qwest may charge you a deposit. **Please note:** if you owe Qwest a previous bill for local telephone service, you must either pay Qwest what is owed, make acceptable payment arrangements, or choose another provider to ensure your service is continued without disruption.

You may call Qwest at 800-244-1111 to discuss a previous residential bill, choose another long-distance carrier, or for any other questions you might have. For a previous

If you are currently a customer of a long distance provider company other than Omnetrix, your long distance provider will remain unchanged unless and until you request a change.

**business bill, or to choose another business long-distance carrier, or for any other business service questions you might have, you may call Qwest at 800-603-6000.**

Please be assured that your transfer to Qwest service, as ordered by the Commission, in no way prevents you from choosing a different local or long-distance provider at any time.

By: \_\_\_\_\_