Appendix A Decision No. C11-1173 Docket No. 11L-855E Page 1 of 1

BLACK HILLS/COLORADO ELECTI d/b/a BLACK HILLS ENERGY	RIC UTILITY COMPANY, LE		olo. PUC No.	8
105 South Victoria	8000000000	Original	Sheet No.	R8a
Pueblo, Colorado 81003	Cancels		Sheet No.	
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## SECTION 4 - DEPOSITS (CONTINUED)

- 8. As part of Payment Assistance Team pilot program conducted with local energy assistance agencies, The Company will agree to forbear the normal cash deposit requirement for reconnection of a service disconnected for nonpayment of bill under the following two conditions:
  - (1) Customer whose service has been disconnected for non-payment obtains a pledge of payment from a designated assistance agency for fifty-one percent or more of customers' arrearages as determined by Company; and
  - (2) Disconnected customer enters into a payment arrangement for any remaining arrearage not covered by the assistance agency pledge of payment in accordance with Commission Rules 3404 (b) and 3404 (g), 4 Code of Colorado Regulations 723-3.

The purpose of this pilot program is to allow Company to assess the level and impact on disconnected customers of current Company deposit policy. Company will report pilot program findings to Commission after termination of the pilot program period.

This residential deposit forbearance provision is available to eligible customers beginning November 7, 2011 through April 30, 2012. This pilot program will be terminated on April 30, 2012.

This provision shall not apply in cases where service termination was due to reasons other than failure to pay.

Advice Letter No.	Decision or Authority No.	
Signature of Issuing Officer /s/ Bryan Owens	Issue Date October 24, 2011	
Title Manager-Colorado Electric Regulatory Affairs	Effective Date November 7, 2011	