

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO**

Docket No. 08A-208T

Rev. 7-15 Bill F.  
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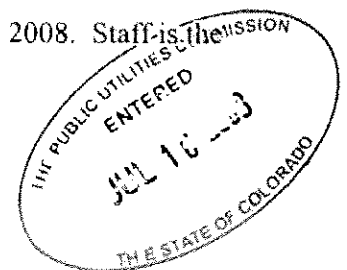
IN THE MATTER OF THE APPLICATION OF HOSTED SOLUTIONS, L.L.C. FOR A  
CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY TO PROVIDE LOCAL  
EXCHANGE TELECOMMUNICATIONS SERVICES AND FOR A LETTER OF REGISTRATION  
TO PROVIDE EMERGING COMPETITIVE TELECOMMUNICATIONS SERVICES (4 CCR 723-  
2-2103).

**STIPULATION AND SETTLEMENT AGREEMENT**

This Stipulation and Settlement Agreement ("Stipulation") is entered into by and between Staff of the Colorado Public Utilities Commission ("Staff") and Hosted Solutions, L.L.C. ("Hosted Solutions"). Staff and Hosted Solutions collectively are referred to as Parties, and individually as Party.

**INTRODUCTION AND BACKGROUND**

1. Hosted Solutions is a limited liability corporation with its principal office located at 7200 South Alton Way, Centennial, Colorado 80112.
2. On June 3, 2008, Hosted Solutions initiated this docket by filing its Application for Certificate of Public Convenience and Necessity ("CPCN") to Provide Local Exchange Telecommunications Services, for a Letter of Registration to Provide Emerging Competitive Telecommunications Services ("Application").
2. On June 9, 2008, Staff sent a letter to the applicant seeking additional information. The applicant filed a response on June 17, 2008.
3. Staff timely filed its Notice of Intervention in this matter on June 25, 2008. Staff is the only intervener in this Docket.



4. The Parties now stipulate and agree that the Commission should approve the Application on the terms set forth in this Stipulation.

#### **TERMS OF STIPULATION AND SETTLEMENT**

5. Pursuant to Section 40-15-503.5, C.R.S., Hosted Solutions shall maintain a bond for a period of three (3) years from the date that its initial tariff to provide regulated telecommunications service to any customer in Colorado becomes effective, which shall occur after the CPCN becomes effective. Such bond must be renewed annually by Hosted Solutions for a period of three (3) years. Concurrent with the filing of an Advice Letter and initial tariff to provide such telecommunications services in Colorado, Hosted Solutions shall file with the Commission a verified statement, signed by an officer of Hosted Solutions, attaching the original and two copies of the bond to the verified statement. The beneficiary of the bond shall be the Colorado Public Utilities Commission.

6. Initially, the bond shall be in the amount of fifty thousand dollars (\$50,000), which will be the minimum amount required for the duration of the bond. The formula used to calculate the amount of the bond is attached to this Stipulation as Exhibit A and incorporated herein. Hosted Solutions expressly acknowledges that it will not require customer deposits.

7. The issuer of the bond shall be rated "Secure" by A.M. Best Company, Inc.

8. Within thirty (30) calendar days of the calendar date that the number of Hosted Solutions' revenue producing lines<sup>1</sup> reaches one thousand (1,000) lines, Hosted Solutions shall recalculate the amount of the bond that will be required and shall file a report with the Commission that clearly shows the number of revenue producing lines and the recalculated amount of the bond that is then required, using the same formula used for determining the initial amount of the bond, which is

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<sup>1</sup> The term "revenue producing lines" shall mean lines that have been activated and for which customers are being billed. In the event Hosted Solutions sells systems that serve multiple lines, the calculation of "revenue producing lines" or the equivalent shall be made pursuant to Federal Communications Commission Form 477, "Instructions for the Local Competition and Broadband Reporting Form."

found in and is attached as Exhibit A. Within thirty (30) calendar days of the day after the thirty-day report period set forth above in this same Paragraph No. 8 has expired, an officer of Hosted Solutions shall file with the Commission a verified statement that the bond has been increased to the required amount, clearly identifying the new amount and the new term of the bond and attaching the original and two copies of the bond to the verified statement. Once Hosted Solutions has increased the amount of its bond to the obligation for 1,000 lines, it will not need to increase its bond obligation until the number of access lines increases to the level where the bond obligation is 20% or higher than the amount of the existing bond.

9. Hosted Solutions shall file a report with the Commission no later than December 31 of each year that the bond is required, beginning in the year that Hosted Solutions offers regulated telecommunications services to its customers under its effective tariff. This report shall include the following:

- (a) The total number of revenue producing lines of Hosted Solutions for regulated telecommunications services to end user customers in Colorado for the six (6) months preceding the date of the report;
- (b) Any change in the number of revenue producing lines of Hosted Solutions for regulated telecommunications services to end user customers in Colorado for the six (6) months preceding the date of the report;
- (c) the amount of the existing bond; and
- (d) any recalculation of the amount of the bond that may be required.

10. The monies from the bond shall be disbursed as set forth in this paragraph in the event of the issuance of an order by the Commission resulting from a formal complaint pursuant to paragraph

14 below. Disbursement shall be made on a percentage basis, which percentages are included in Exhibit A. Disbursement of the bond shall be made as described below:

- a. To funds mandated by the Commission and Colorado statute, including the Colorado High Cost Support Mechanism, the Low Income Telephone Assistance Program, the Fixed Utilities Fund, 9-1-1, and the Telecommunications Relay Service;
- b. To wholesale telecommunications provider(s), specifically for services provided to Hosted Solutions for which payment has not yet been received on undisputed amounts; and for the wholesale telecommunications provider's costs of providing notice to customers if Hosted Solutions fails to do so due to Hosted Solutions discontinuance of providing service, after verification of those costs by Staff;
- c. To refund prepayments for telecommunications services not yet received in the event that Hosted Solutions discontinues service to its customers. Upon attestation by an officer of Hosted Solutions that all refunds owed to customers for payment for services not yet received has been rendered and the disbursement of the funds to all other parties has been completed, the Commission shall disburse to Hosted Solutions any remaining proceeds from the bond up to the amount of the refunds Hosted Solutions issued to customers; and
- d. For Commission-incurred costs for items including, but not limited to, notices mailed by the Commission or the designated default provider if Hosted Solutions discontinues service and fails to mail notice to customers, as required by 4 Code of Colorado Regulations (CCR) 723-2-2108 ("Rule 2108"); any Commission-incurred costs associated with the transitioning of customers to another provider; and any Commission-incurred bankruptcy court costs.

11. At any time any portion of the bond is disbursed, Hosted Solutions shall obtain an addition to the current bond or a new bond for the amount required based on the formula set forth in Exhibit A.

12. Hosted Solutions shall be considered in default of the bond in the following circumstances:

- a. If Hosted Solutions
  - i. untimely (late by more than thirty (30) calendar days which period shall begin on the first day after the due date) remits or fails to remit payments to statutory funds (including the Colorado High Cost Support Mechanism, the Low Income Telephone Assistance Program, the Fixed Utilities Fund, 9-1-1, and the Telecommunications Relay Service);
  - ii. untimely remits or fails to submit undisputed payments to wholesale providers;
  - iii. untimely pays or fails to pay any refunds, credits or deposits owed to customers; and
- b. untimely files or fails to file Commission-required reports including, but not limited to:
  - i. annual reports;
  - ii. line count report when the number of revenue-producing lines first exceed one thousand (1,000) lines for the first time;
  - iii. verified annual statements of line counts and bond amounts;
  - iv. verified statements of bond renewal or modification;
  - iv. and/or violation of any Commission rules concerning regulated telecommunication providers.

13. Occurrence of any or all of the items described in Paragraph No. 13(a) and (b) above shall be cause for Staff to request that the Commission issue a formal complaint concerning the actions of or failure to act by Hosted Solutions as well as to make recommendations to the Commission concerning Hosted Solutions' bond and the status of Hosted Solutions' CPCN. In the event the Commission issues an order resulting from a formal complaint that finds Hosted Solutions is in breach of any or all of the items described in Paragraph No. 13(a) and (b) above, the Commission may authorize its representatives to draw on the bond. No demand for a draw on the bond shall be honored by the issuing financial institution, absent an order resulting from a formal complaint issued by the Commission authorizing its representative to draw on the bond.

14. Hosted Solutions agrees that it will not discontinue service to customers for any reason unless the Commission has granted its application to discontinue pursuant to Rule 2108. For so long as Hosted Solutions is obligated to provide the bond, in the event that Hosted Solutions files an application pursuant to Rule 2108, Hosted Solutions shall file with the Commission, and serve a copy on Staff, the following: (a) the number of business and residential lines affected by such discontinuance; (b) a customer list, including the name, address and telephone number of each customer; (c) the amount of any refund due to each individual customer for payment of service not received by the customer; and (d) the identity of all underlying providers supporting the regulated telecommunications services affected by such discontinuance.

15. Hosted Solutions expressly acknowledges that, in accordance with Section 40-5-105, C.R.S. (2004), as amended, it cannot sell, assign, or otherwise transfer its Colorado assets that are used in the provision of regulated telecommunications services, including, without limitation, Billing Account Numbers, customers, Interconnection Agreements, and its CPCN, without first having obtained Commission approval.

16. In this docket, Hosted Solutions shall provide Staff notice, within thirty days' of its execution, of any agreement between Hosted Solutions and a third party for the provision of marketing, customer service, or customer acquisition services in connection with Hosted Solutions' regulated telecommunications service in Colorado. If such third party agreement is entered into with a party that is affiliated with Hosted Solutions and over whom Hosted Solutions exercises substantial oversight, Hosted Solutions shall provide notice of such agreement within seven (7) days of its entry into the agreement. This requirement does not include employment agreements with Hosted Solutions employees who may be hired to perform inside sales, marketing or customer service or acquisition activities.

17. For the three (3) year period that Hosted Solutions is required to maintain a bond pursuant to Paragraph No. 5, above, Hosted Solutions shall file a report with the Commission in writing within ten (10) calendar days of any of the following occurrences in connection with the regulated telecommunications services provided by Hosted Solutions or one of its regulated affiliates:

- a. Assessment of civil penalties by any court or regulatory body;
- b. Assessment of criminal penalties by any court or regulatory body;
- c. Injunctive relief awarded by any court or regulatory body;
- d. Any corrective action taken by any court or regulatory body;
- e. Any refund of more than one hundred dollars (\$100) in any individual case, or any refund of two hundred fifty dollars (\$250) or more to any class of customers awarded by any court or regulatory body;
- f. Reparations to any party awarded by any court or regulatory body;
- g. Initiation of a show cause or formal complaint proceeding by any court or regulatory body;

- h. Initiation of disciplinary proceedings by any court or regulatory body, including proceedings to limit or to place restrictions on any authority to operate a CPCN or offer any service;
- i. Refusal to grant authority to operate or provide a service by any court or regulatory body;
- j. Revocation of authority to operate or to provide a service by any court or regulatory body;
- k. Voluntary surrender of any certificate or authority to operate in lieu of any action by a court or regulatory body; or
- l. Any combination of the foregoing sanctions, penalties, corrective actions, or other proceedings.

18. If Hosted Solutions fails to perform any or all of the obligations set forth in this Stipulation including, but not limited to, failing to obtain and maintain a bond according to the terms outlined in this Stipulation and/or fails to timely report to the Commission any events set forth in Paragraph 18 above, Staff shall consider Hosted Solutions to have breached this Stipulation. In that event, Staff may request that the Commission issue a formal complaint to determine whether the Commission should take action against Hosted Solutions' CPCN. In the event the Commission issues an order resulting from a formal complaint that finds Hosted Solutions is in breach of any or all of the obligations set forth in this Stipulation, the Commission may authorize its representatives to draw on the bond. No demand for a draw on the bond shall be honored by the issuing financial institution, absent an order resulting from a formal complaint issued by the Commission authorizing its representative to draw on the bond.



## GENERAL SETTLEMENT TERMS AND CONDITIONS

19. This Stipulation is made for settlement purposes only. No Party concedes the validity or correctness of any regulatory principle or methodology directly or indirectly incorporated in this Stipulation. Furthermore, this Stipulation does not constitute agreement, by any Party, that any principle or methodology contained within this Stipulation may be applied to any situation other than the above-captioned case. No precedential effect or other significance, except as may be necessary to enforce this Stipulation or a Commission order concerning the Stipulation, shall attach to any principle or methodology contained in the Stipulation.

21. This Stipulation shall not become effective until the Commission issues a final order approving the Stipulation, which order does not contain any modification of the terms and conditions of this Stipulation that is unacceptable to the Parties hereto. In the event the Commission modifies this Stipulation in a manner unacceptable to either Party, that Party shall have the right to withdraw from this Stipulation and proceed to hearing on some or all of the issues that may be appropriately raised by that Party in this Docket under a new procedural schedule. The withdrawing Party shall notify the Commission and the other Party to this Stipulation in writing within ten (10) days of the date of the Commission order that the Party is withdrawing from the Stipulation ("Notice"). A Party who properly serves a Notice shall have and be entitled to exercise all rights the Party would have had in the absence of the Party's agreeing to this Stipulation.

22. In the event this Stipulation is not approved, or is approved with conditions that are unacceptable to any Party who subsequently withdraws, the negotiations or discussions undertaken in conjunction with the Stipulation shall not be admissible into evidence in this or any other proceeding. Moreover, in such an event, except as may be specifically provided for herein, neither anything said, admitted or acknowledged in the negotiations leading up to the execution of this Stipulation, nor the

settlement terms and conditions contained herein, nor the Stipulation itself may be used in this or any other administrative or court proceeding by any of the Parties hereto, or otherwise.

23. The Parties state that they have reached this Stipulation by means of a negotiated process that is in the public interest, and that the results reflected in this Stipulation are just, reasonable, and in the public interest. Each Party pledges its support of this Stipulation and urges the Commission to approve same, without modification.

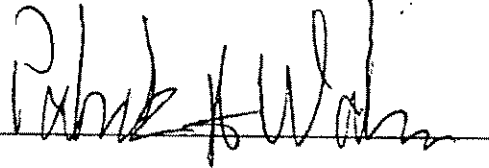
24. Except as otherwise specifically agreed in this Stipulation, nothing contained herein shall be deemed as constituting either a settled practice or precedent for the purposes of any other proceeding, and by entering into this Stipulation, no Party shall be deemed to have agreed to any specific principles of ratemaking. The Parties expressly reserve the right to advocate positions different from those stated in this Stipulation in any proceeding other than one necessary to obtain approval of, or to implement, this Stipulation or its terms and conditions. Nothing in this Stipulation shall constitute a waiver by any Party with respect to any matter not specifically addressed in this Stipulation.

25. This Stipulation may be executed in separate counterparts, including facsimile. The counterparts taken together shall constitute the Stipulation and Settlement Agreement.

26. The signatories represent that the signatories to this Stipulation have full authority to bind their respective Parties to the terms of this Stipulation.

Dated this 14<sup>th</sup> day of July 2008.

**FOR HOSTED SOLUTIONS, L.L.C.**


By: 

Hosted Solutions, L.L.C.  
7200 South Alton Way, Suite B285  
Centennial, CO 80112  
Telephone: (303) 800-3727  
Fax: (866) 793-4869  
Email: [patrick@hosted-123.com](mailto:patrick@hosted-123.com)

APPROVED AS TO FORM

By: \_\_\_\_\_

**FOR STAFF OF THE COLORADO PUBLIC  
UTILITIES COMMISSION**

By: 

Ellie Friedman  
Financial Analyst  
Colorado Public Utilities Commission  
1560 Broadway, Suite 250  
Denver, Colorado 80202  
Telephone: (303) 894-2886  
Fax: (303) 894-2065  
Email: [ellie.friedman@dora.state.co.us](mailto:ellie.friedman@dora.state.co.us)

APPROVED AS TO FORM

JOHN W. SUTHERS  
Attorney General

By: 

Anne K. Botterud, #20726\*  
First Assistant Attorney General  
Business and Licensing Section

Attorneys for Staff of the Public  
Utilities Commission

1525 Sherman Street, 5th Floor  
Denver, Colorado 80203  
Telephone: (303) 866-3867  
Fax: (303) 866-5395  
Email: [anne.botterud@state.co.us](mailto:anne.botterud@state.co.us)

\*Counsel of Record

# EXHIBIT A

## Bond/Letter of Credit

### Calculation

Estimated Number of Customers: 500

Average Revenue per customer per month: \$ 25.00 Monthly Revenue per customer

Fixed Utilities Fund (FUF): 1.433% of Intrastate revenues

911 Fund: \$0.50 per line per month

Colorado High Cost Support Mechanism (CHCSM): 2.7% of revenues

Low Income Fund: \$ .00 per line per month

TRS Relay Fund: \$ .07 per line per month

PUC Administrative Costs .In the event CLEC does not perform customer transition obligations, calculated at \$5.76 per customer.

Prepayments - assume each customer prepays one month of service ((\$25X1)X 500 customers)

Customer deposits – Company will not require deposits

Wholesale Supplier Regulatory Obligation is to cover payment obligations if a Provider curtails and/or discontinues service and the Commission orders the underlying wholesale provider to continue service until customers are transitioned to other providers. It is calculated as the product of two months of retail service (\$50) and the number of line provided by the wholesale provider(s).

Number of Lines	500	<u>% of Total</u>
Annual Revenues	\$150,000	
FUF		\$2150 4%
911		3000 6%
CHCSM		4050 8%
Low Income		0 0%
TRS Fund		420 1%
PUC Administrative Costs		2880 6%
Customer deposits		0 0% Not applicable
Customer Prepayments		12,500 25%
Wholesale Supplier Obligation		<u>25,000</u> 50%
Total Initial BOND/LETTER of CREDIT Requirement		\$50,000 100%

CERTIFICATE OF SERVICE

This is to certify that I have duly served the within JOINT MOTION TO APPROVE STIPULATION AND SETTLEMENT AGREEMENT, REQUEST FOR WAIVER OF RESPONSE TIME, AND STIPULATION AND SETTLEMENT AGREEMENT upon all parties herein by depositing copies of same in the United States mail, first class postage prepaid, or as otherwise indicated, at Denver, Colorado, this 16 day of July, 2008, addressed as follows:

Patrick Watriss, CEO  
Hosted Solutions LLC  
7200 S. Alton Way, Suite B285  
Centennial, CO 80112  
[Patrick@hosted-123.com](mailto:Patrick@hosted-123.com)

James A. Greenwood, Director  
Office of Consumer Counsel  
1560 Broadway, Suite 200  
Denver, CO 80203  
BY INTERDEPARTMENTAL MAIL  
[James.greenwood@dora.state.co.us](mailto:James.greenwood@dora.state.co.us)

Paul Gomez  
First Assistant Attorney General  
Office of the Attorney General  
1525 Sherman Street, 6<sup>th</sup> Floor  
Denver, CO 80203  
BY INTRADEPARTMENTAL MAIL  
[Paul.gomez@dora.state.co.us](mailto:Paul.gomez@dora.state.co.us)

\*\* Mary Ellen Friedman  
Public Utilities Commission  
1560 Broadway Suite 250  
Denver, CO 80202  
BY INTERDEPARTMENTAL MAIL  
[Ellie.friedman@dora.state.co.us](mailto:Ellie.friedman@dora.state.co.us)

\*\* Lynn Notarianni  
Public Utilities Commission  
1560 Broadway Suite 250  
Denver, CO 80202  
BY INTERDEPARTMENTAL MAIL  
[Lynn.notarianni@dora.state.co.us](mailto:Lynn.notarianni@dora.state.co.us)

Becky Quintana  
Advisory Staff  
Public Utilities Commission  
1560 Broadway Suite 250  
Denver, CO 80202  
BY INTERDEPARTMENTAL MAIL  
[Becky.quintana@dora.state.co.us](mailto:Becky.quintana@dora.state.co.us)

Bill Steele  
Advisory Staff  
Public Utilities Commission  
1560 Broadway Suite 250  
Denver, CO 80202  
BY INTERDEPARTMENTAL MAIL  
[Bill.steele@dora.state.co.us](mailto:Bill.steele@dora.state.co.us)

Michael Hydock  
Advisory Staff  
Public Utilities Commission  
1560 Broadway Suite 250  
Denver, CO 80202  
BY INTERDEPARTMENTAL MAIL  
[Michael.hydock@dora.state.co.us](mailto:Michael.hydock@dora.state.co.us)

