BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

IN THE MATTER OF THE APPLICATION OF WATER SALES CREEK MILL DISTRIBUTION, LLC REQUESTING, AMONG OTHER THINGS, AN ORDER GRANTING MILL CREEK WATER SALES AND DISTRIBUTION, PUBLIC CERTIFICATE OF LLC: 1) NECESSITY CONVENIENCE SERVICE PROVIDE WATER UTILITY DESIGNATED AREAS WITHIN SAN JUAN COUNTY, COLORADO; 2) A CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY TO MAINTAIN, OWN AND CONSTRUCT, DISTRIBUTION **OPERATE** WATER PROVIDE NECESSARY TO **FACILITIES** WATER SERVICE IN AND TO SUCH AREAS; AND 3) APPROVAL OF INITIAL RATES AND TERMS AND CONDITIONS OF SERVICE TO THE **PURSUANT** TO **AREAS** SUCH COMMISSION'S **PROCEDURES** FOR SIMPLIFIED REGULATORY TREATMENT.

Docket No. 07A-317W



STIPULATION AND AGREEMENT IN RESOLUTION OF PROCEEDING

This Stipulation and Agreement in Resolution of Proceedings ("Stipulation") is entered into by and among Mill Creek Water Sales and Distribution, LLC ("Mill Creek" or "Company") and the Staff of the Public Utilities Commission of the State of Colorado ("Staff"). Mill Creek and Staff are referred to herein collectively as the Parties and individually as a Party. This Stipulation sets forth the terms and conditions by which the Parties have agreed to resolve all outstanding issues that have or could have been contested by the Parties relative to the Company's Application in the above-captioned matter. Intervenors Robert Oppenheimer, Terry and Dale Lingenfelder, and Cascade Village

Condominium Association – 2004, Inc. (collectively the "Cascade Village Intervenors") are not parties to this Stipulation. However, counsel for Mill Creek and Staff are authorized to state that the Cascade Village Intervenors do not oppose the settlement reflected herein or the Commission's approval thereof without modification.

The Parties state that the results of the compromises reflected herein represent a just and reasonable resolution of this proceeding, that reaching agreement as set forth herein and that implementation of the compromises and settlements reflected in this Stipulation is consistent with the provisions of §40-3-104.4, C.R.S., simplified regulatory treatment for small, privately owned water companies, and will result in substantial savings to all concerned by establishing certainty and avoiding litigation. Each Party hereto pledges its support of this Stipulation and states that each will defend the settlement reached. The Parties respectfully request that the Public Utilities Commission of the State of Colorado ("Commission") approve this Stipulation, without modification.

I. BACKGROUND

On August 21, 2007, Mill Creek filed an application seeking, among other things, the issuance of a Certificate of Public Convenience and Necessity ("CPCN") to Mill Creek in order that it may provide water service to customers located within an area described in the Application as the Cascade Village Service Area, and for approval of initial rates and terms and conditions pursuant to which such service will be provided.

On August 22, 2007, the Commission issued its Notice of Application Filed in this proceeding, which Notice, among other things, established a thirty (30) day time period within which interventions were to have been filed. The Commission's Notice also

established filing dates for Mill Creek's direct testimony, as well as for Staff and Intervenor answer testimony. Finally, the Notice set a date for hearing in this matter. Except for these filing dates, the Commission's Notice did not establish any other procedural dates in this docket.

On September 21, 2007, the Cascade Village Intervenors petitioned to intervene in this proceeding.

On September 27, 2007, Staff filed its notice of intervention, entry of appearance and request for hearing.

On October 10, 2007, the Commission adopted Decision No. C07-0861, by which decision the Commission granted the Cascade Village Intervenors' motion to intervene and referred this matter to an Administrative Law Judge. The Commission also modified the procedural schedule set forth in its Notice and set the matter for hearing on January 17, 2008.

On November 13, 2007, Mill Creek filed an unopposed motion seeking to vacate the existing procedural schedule in this docket and replacing it instead with a comprehensive procedural schedule. Mill Creek's motion was granted on November 23, 2007 by Decision No. R07-0990-I.

On November 30, 2007, Mill Creek filed a written waiver of the 210-day statutory time period provided for in § 40-6-109.5, C.R.S. within which the relief requested in this proceeding would otherwise have been required to be determined. In addition, Mill Creek filed an unopposed motion seeking an extension of time within which to file its direct testimony and exhibits in this matter. Mill Creek's motion was granted on December 3, 2007 by Decision No. R07-1013-1.

On December 5, 2007, Mill Creek filed its direct testimony and exhibits in this matter, and on January 22, 2008, Staff and the Cascade Village Intervenors filed their answer testimony and exhibits.

Thereafter, Mill Creek undertook discussions with the parties to determine whether a basis for settlement might exist. Based upon those discussions, on February 12, 2008, Mill Creek filed an unopposed motion to further modify the procedural schedule in this proceeding so as to, among other things, vacate the filing date for Mill Creek rebuttal testimony so as to allow the Parties to continue to pursue settlement. Mill Creek's motion was granted on February 13, 2008 by Decision No. R08-0158-I.

On February 29, 2008, Mill Creek filed a motion seeking an extension of time within which to file any settlement with the Commission that the Parties might reach, which motion was granted by the Commission on March 3, 2008 by Decision No. R08-0219-I.

Thereafter, the Parties reached a comprehensive settlement in this proceeding, the terms and conditions of which are embodied in this Stipulation and which represent the Parties' resolution of all issues which were or could have been raised in this proceeding. This Stipulation incorporates by reference S&A Attachments A and B, appended hereto, which are identified as follows:

S&A Attachment A - Rate Development and Annual Expenses

S&A Attachment B - Settled Revisions to Colorado PUC No. 1 Water Tariff

II. TERMS OF SETTLEMENT

A. Rate Development and Annual Expenses

Background. Mill Creek's proposed rates that accompany its Application in this matter were developed using the Commission's Operating Ratio methodology as more particularly described in Rule 5112(b), 4 CCR 723-5 of the Commission's Rules Regulating Water Utilities. Mill Creek proposed that its rates be derived based upon normalized annual expenses of \$223,384, which included an operating ratio of 13%. Staff supported use of the Operating Ratio methodology, as well as the use of a 13% operating ratio, but questioned the level of certain expenses. The Cascade Village Intervenors did not sponsor a witness to address either the methodology to be used in setting rates or the specific level of expenses to be included within the Operating Ratio method.

Resolution. For purposes of settlement, the Parties agree that Mill Creek's rates resulting from this proceeding shall be calculated based upon the Operating Ratio methodology (applying an operating ratio of 13 percent). S&A Attachment A hereto sets forth the Mill Creek settlement operating expense categories and associated settlement annual expense amounts (which total \$178,770) agreed to by the Parties.

In reaching the agreed-upon annual expense amount of \$178,770, the Parties reached a variety of compromises surrounding certain of the expense categories set forth in S&A Attachment A. Such compromises were reflective of the fact that Mill Creek has not heretofore operated as a regulated water utility and, as such, must, to a certain degree, create the business infrastructure that is needed in order to conduct its operations as a regulated entity, including maintaining its books and records with a level of detail that is required of a

regulated utility. The expense categories of Office Supplies, Accounting, Management and Legal are particular examples of expense categories where such compromises occurred. With regard thereto, the Parties note that in reaching the compromise amounts reflected on S&A Attachment A relative to the expense categories of Office Supplies, Accounting and Management, generally speaking, they identified specific office, accounting and management functions that would be required in order to operate Mill Creek's water utility enterprise as a regulated concern and then determined a reasonable anticipated cost associated with such function. In agreeing upon the settlement amount for the Legal expense category, the Parties approached the matter by agreeing upon an estimated number of hours that Mill Creek may reasonably expect to require legal services during the course of a 12-month period.

Having agreed upon the total annual expense amount of \$178,770, the Parties turned their attention to the development of a fixed monthly customer charge for water service. Based upon such total annual expense amount, the Parties agree that a resulting fixed rate of \$99.32 per month, per billing unit, as more particularly set forth on S&A Attachment A, is just and reasonable. Because of the present inability to meter consumption at each of the individual end-use customer locations within the Cascade Village Service Area, the Parties agree that there shall be no commodity or volumetric usage charge applicable to end-use consumption over a certain threshold as initially proposed by the Company. Notwithstanding this feature of the settlement, the Parties acknowledge and agree that nothing herein prevents any Party from proposing a commodity or volumetric usage charge in a future proceeding.



Background. This proceeding represents the first regulatory proceeding for Mill Creek in which its rates and terms and conditions of service will have been reviewed and approved by the Commission. Given the lack of comprehensive historic usage, expense and plant investment information, Mill Creek, Staff and the Cascade Village Intervenors each acknowledge the value of reviewing the rates resulting from this proceeding at some point in the future once a sufficient period of time has elapsed so as to allow the Parties to make a meaningful assessment of such information.

Resolution. For the purposes of settlement, the Parties agree that Mill Creek shall file a report with the Commission Staff (with a copy also provided to the Cascade Village Intervenors) no later than July 1, 2010 in which Mill Creek will summarize its operating expenses, revenues and plant investment for the twelve-month period ending December 31, 2009. Such report shall be accompanied by workpapers which are reflective of the Company's books and records and which are sufficient to demonstrate the basis for the Company's reported levels of operating expenses, revenues and plant investment for the agreed-upon twelve-month period. Upon submission of such report, Mill Creek understands, that Staff may seek clarification or explanation regarding the supporting information and Mill Creek agrees to work with Staff in good faith to provide the requested clarification and/or explanation.

C. CPCN Service Territory Boundaries

<u>Background</u>. Mill Creek's Application in this docket requests the issuance of a Certificate of Public Convenience and Necessity ("CPCN") to serve existing and future

customers located within a defined parcel of land in San Juan County, Colorado referred to as the Cascade Village Service Area. Mill Creek's Application also requests a CPCN authorizing Mill Creek to construct, maintain, own and operate water distribution facilities necessary in the normal course of providing water utility service to the Cascade Village Service Area. Staff noted that: (1) in Recommended Decision No. R05-0545, dated May 10, 2005, issued in Docket 03F-470W, Administrative Law Judge Jennings-Fader declared Mill Creek to be a water utility subject to the jurisdiction of the Commission; (2) Mill Creek has been continuously providing potable water service to the Cascade Village Service Area since 2003; and (3) the proposed service area is consistent with the territory identified in the Cascade Village Amended Master Plan as presented to and approved by San Juan County, Colorado. While Staff sought confirmation regarding the nature and extent of Mill Creek's ability to serve customers within this area, Staff did not oppose the issuance of either a service area or facilities CPCN covering the Cascade Village Service Area as requested by Mill Creek. The Cascade Intervenors took no position on the nature and extent of the CPCNs requested by Mill Creek.

Resolution. For purposes of settlement, the Parties agree to the issuance of a service area CPCN to Mill Creek as requested by it in its Application. The parties further agree to the issuance of a CPCN authorizing Mill Creek to construct, maintain, own and operate water distribution facilities necessary to enable Mill Creek to provide water utility service to the Cascade Village Service Area as requested by Mill Creek in its Application.

D. Metering Issues

Background. Mill Creek's Application in this proceeding includes estimated expenses associated with Mill Creek's proposal to install approximately 15 meters on certain of the existing, stand-alone buildings located within the Cascade Village Service Area. In its prefiled direct testimony, Mill Creek acknowledged that the relative cost versus benefit associated with its plan to install such meters was not a given and indicated its willingness to discuss the matter further. During the course of settlement discussions, the Parties discussed the fact that the majority of the existing buildings (and individual end-use customer locations) located within the Cascade Village Service Area do not have individual metering facilities installed by which Mill Creek can gather monthly consumption data. Mill Creek further presented financial information concerning the cost of installing meters to individual residential units within the Cascade Village community. Mill Creek represented that the cost of installing individual meters for the existing condominium units is estimated to be \$1,000 per unit for a total estimated cost of \$128,000, but noted that this amount does not include the cost that a customer would incur for any alterations and/or repair work that would be required within the customer's unit as a result of the meter installation, nor did it include the additional labor cost associated with reading the meters once installed. Mill Creek further noted that even if meters could be economically installed at these locations, access to the customer units would be necessary on a monthly basis for meter readings, and that such access might itself prove to be a problem.

Staff indicated as a general matter its strong endorsement of individual meters and the value of being able to measure consumption as a useful tool in conserving precious water

resources and, in many instances, as an effective tool for allocating operating expenses to end-use customers. However, in reviewing the unique circumstances presented at this time relative to the Cascade Village Service Area, such as the limited number of customers served, the existence of many absentee or seasonal use residents, as well as the fact that only nominal expenses can be directly linked to the volume of water available or distributed, Staff concludes that the public interest would not be served by imposing the cost of the installing, reading and maintaining meters to all units at this time without a more thorough cost/benefit analysis and a more comprehensive look at characteristics unique to Mill Creek and possible metering issue alternatives. As a result, Staff indicated that it did not support Mill Creek's original proposal of installing 15 meters. The Cascade Village Intervenors also opposed Mill Creek's proposal regarding meters.

Resolution. For purposes of settlement, the Parties agree that Mill Creek will, for purposes of this proceeding only, abandon its proposal to install meters on certain of the individual, stand-alone buildings within the Cascade Village Service Area. In place thereof, Mill Creek agrees to meet with Staff and a representative of the Cascade Village Intervenors to explore metering and allocation issues further, including the feasibility of installing meters on all condominium units, single-family homes and individual commercial operations conducted within the Benchmark Building, all as located within the Cascade Village Service Area. Mill Creek agrees to convene such a meeting no later than December 31, 2009 and to include any findings and conclusions that result from such meeting (and any subsequent meetings that the Parties may agree to conduct) in its report to Staff and the Cascade Village Intervenors discussed in Paragraph No. II B above. Notwithstanding the Parties' agreement

that Mill Creek will abandon its proposal to install meters at certain locations, the Parties nevertheless agree that any new construction within the Cascade Village Service Area seeking to receive water service from Mill Creek and that is completed after the date this Stipulation is approved by the Commission should be required to have a meter installed so as not to add to the difficulty created in this case by the absence of meters and the inability, on a cost-effective basis, to retro-fit end-use locations with meters. Such a requirement is based upon the Parties' agreement that meters installed at all such new end-use locations will not only facilitate the gathering of usage data on the Mill Creek system for use in future proceedings, but will also facilitate the detection of leaks on the system. Consistent with this agreement, the Parties further agree that Mill Creek's pro forma tariff as set forth in S&A Attachment B appropriately contains a provision requiring new end-use customer locations to include a meter installation as a condition of receiving service from Mill Creek. The parties further agree that until such time as data from end-use meters within the Cascade Village Service Area is used to determine rates on the Mill Creek system, Mill Creek shall not be required to test any such meters installed as may otherwise be required under the Commission's rules and that a waiver of any such rules is appropriately granted to Mill Creek by the Commission.

E. Revised Tariff Provisions

<u>Background</u>. Mill Creek's Application in this proceeding included proposed tariff sheets setting forth the rates and terms and conditions for water service to be offered by Mill Creek. The terms and conditions of the Parties' settlement require that certain aspects of Mill

Creek's proposed tariff be changed, so as to bring the tariff in line with the Parties' settlement.

Resolution. For purposes of settlement, the Parties have agreed to a variety of revisions to Mill Creek's initial proposed tariff and agree that the revisions set forth in the pro forma tariff sheets included as S&A Attachment B hereto should govern service on the Mill Creek system (until such time as they may be changed in accordance with the public utilities law and the Commission's rules and regulations) rather than those originally proposed by Mill Creek in its Application.

F. Treatment of Commercial Operations Within the Benchmark Building and Irrigation Usage

Background. Mill Creek's Application proposed to establish commercial rates applicable to the commercial operations being undertaken within the Benchmark Building. Mill Creek also proposed a rate for irrigation usage within the Cascade Village Service Area. Staff raised a concern as to the ability to establish a factual basis for such rates in the absence of relevant historic consumption data.

Resolution. For purposes of settlement, the Parties agree that the monthly charge for water service to the Benchmark Building shall be \$893.88, with such amount be derived by assuming that the Benchmark Building is the equivalent of nine (9) separate billing units for purposes of establishing the \$99.32/month fixed rate discussed in Paragraph No. II. A. above. The Parties likewise agree that the monthly charge for irrigation usage shall be \$99.32, which is derived by assuming that such irrigation usage is the equivalent of one billing unit.

G. Acknowledgment Regarding Sewer Service

Background. Since 2003, operating divisions of Mill Creek have been providing both water service and sewer service to residential and commercial customers in the Cascade Village Service Area. In Docket No. 03F-470W, the Commission determined that it does not have jurisdiction over Mill Creek's sewer operations. As a result, Mill Creek's Application in this docket relates solely to the rates and terms and conditions for the provision of water utility service only on a stand-alone basis. Staff and the Cascade Village Intervenors each point out the issue of the lack of Commission jurisdiction over sewer service and Staff commented upon the possibility that legislation may be passed in the future whereby the Commission's jurisdiction may be extended to include sewer operations conducted by a combined water and sewer company.

Resolution. For purposes of settlement, and in recognition of Staff's and the Cascade Village Intervenors' concerns regarding the lack of Commission jurisdiction over Mill Creek's sewer operations, Mill Creek is willing to affirmatively acknowledge that it is aware that such draft legislation is presently being considered by the Colorado Legislature. Should such legislation be passed, the Parties reserve their respective rights to take such position(s) as they may deem necessary and appropriate regarding the effect of such legislation on Mill Creek.

H. No Settled Practice

The Parties agree that this Stipulation and the settlement rates, terms and conditions of service and the cost allocation, rate design and other methods contained in the S&A Attachments have been agreed to by the Parties solely for purposes of settlement and do not

constitute a settled practice or otherwise have precedent-setting value in any future proceedings. Neither Mill Creek, Staff nor Cascade Village Intervenors shall be deemed to have approved, accepted, agreed to or consented to any concept, theory or principle underlying or supposed to underlie any of the matters provided for in this Settlement. Notwithstanding the resolution of the issues set forth in this Stipulation, none of the methods or ratemaking principles herein contained shall be deemed by the Parties to constitute a settled practice or precedent in any future proceeding. Nothing in this Stipulation shall preclude the Company from seeking prospective changes in its water service rates by an appropriate filing with the Commission. Nothing in this Stipulation shall preclude any other Party from filing a complaint to obtain prospective changes in the Company's water service rates and/or provisions in the Company's tariff.

III. TERM OF THIS STIPULATION AND AGREEMENT

This Stipulation shall take effect upon its approval by the Commission. Nothing in this Stipulation shall be construed as precluding the Company from filing a general rate case to change the rates for its water services at any time. Nothing in this Stipulation shall be construed to limit the Company from applying to the Commission for adjustment clauses or for any other change to the Company's water rates. Nothing in this Stipulation shall be construed to prevent the Staff of the Commission or any other party from seeking review by the Commission of the justness and reasonableness of the Company's water service rates.

The provisions of this Stipulation shall terminate and have no continuing effect upon the effective date of the revised rates for water services resulting from Mill Creek's next rate case. Where reference is made in the Stipulation to provisions that apply for a period of time, all such time period provisions of this Stipulation may be modified by a subsequent filing with the Commission or subsequent stipulation approved by the Commission.

IV. EFFECTIVE DATE OF SETTLEMENT RATES AND TERMS AND CONDITIONS OF SERVICE

Subject to implementation of the Stipulation in accordance with Article III hereof, the rates and terms and conditions of service set forth herein shall go into effect upon the date as directed by order of the Commission.

V. IMPLEMENTATION

This Stipulation shall not become effective until the issuance of a final Commission Order approving the Stipulation that does not modify the Stipulation in a manner that is unacceptable to any of the Parties. In the event the Commission modifies this Stipulation in a manner unacceptable to any Party, that Party shall have the right to withdraw from this Stipulation and proceed to hearing on the issues that may be appropriately raised by that Party in this docket. The withdrawing Party shall notify the Commission and the Parties to this Stipulation by e-mail within three business days of the Commission modification that the Party is withdrawing from the Stipulation and that the Party is ready to proceed to hearing; the e-mail notice shall designate the precise issue or issues on which the Party desires to proceed to hearing (the "Hearing Notice").

The withdrawal of a Party shall not automatically terminate this Stipulation as to the withdrawing Party or any other Party. However, within three business days of the date of the Hearing Notice from the first withdrawing Party, all Parties shall confer to arrive at a comprehensive list of issues that shall proceed to hearing and a list of issues that remain

settled as a result of the first Party's withdrawal from this Stipulation. Within five business days of the date of the Hearing Notice, the Parties shall file with the Commission a formal notice containing the list of issues that shall proceed to hearing and those issues that remain settled. The Parties who proceed to hearing shall have and be entitled to exercise all rights with respect to the issues that are heard that they would have had in the absence of this Stipulation.

Hearing shall be scheduled on all of the issues designated in the formal notice filed with the Commission as soon as practicable. In the event that this Stipulation is not approved, or is approved with conditions that are unacceptable to any Party who subsequently withdraws, the negotiations or discussions undertaken in conjunction with the Stipulation shall not be admissible into evidence in this or any other proceeding, except as may be necessary in any proceeding to enforce this Stipulation.

The Parties agree that, upon final Commission approval of this Stipulation, the Company will file an Advice Letter with the Commission, on not less than five business day's notice prior to effective date ordered by the Commission, that will include a citation to the order approving the Stipulation, and the settlement rates, terms and conditions and tariff sheets set forth herein in S&A Attachment B. The Parties agree that the Commission's order should direct Mill Creek to place into effect tariff sheets reflecting the tariff changes that are in all respects identical to the *pro forma* tariff sheets contained in S&A Attachment B hereto, with the exception that the issue date, Commission decision number and the effective date of the tariff shall be inserted in the tariff sheets where such references are indicated. The settlement rates, terms and conditions shall then become final rates, terms and conditions to

be effective as provided in Article III hereof and shall not be subject to refund, nor shall they be subject to modification except in accordance with the Public Utilities Law and the Commission's Rules and Regulations promulgated thereunder.

VI. GENERAL TERMS AND CONDITIONS

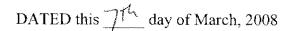
The Parties hereby agree that all pre-filed testimony and exhibits shall be admitted into evidence in this docket without cross-examination. This Stipulation reflects compromise and settlement of all issues raised or that could have been raised in this docket. This Stipulation shall be filed as soon as possible with the Commission for Commission approval.

Approval by the Commission of this Stipulation shall constitute a determination that the Stipulation represents a just, equitable and reasonable resolution of issues that were or could have been contested among the parties in this proceeding. The Parties state that reaching agreement as set forth herein by means of a negotiated settlement rather than through a formal adversarial process is in the public interest and that the results of the compromises and settlements reflected in this Stipulation are in the public interest.

This Stipulation may be executed in counterparts, each of which when taken together shall constitute the entire Stipulation with respect to the issues addressed by this Stipulation.

The Parties agree to a waiver of compliance with any requirements of the Commission's Rules and Regulations to the extent necessary to permit all provisions of this Stipulation to be carried out and effectuated.

For those Parties whose attorney has signed this Stipulation on their behalf, such Parties represent and warrant the they agree to be bound by the terms of this Stipulation and that their counsel has the authority to execute this Stipulation on their behalf.



Respectfully submitted,

MILL CREEK WATER SALES AND DISTRIBUTION, LLC

Approved as to form:

Karla Hanlon

Chief Financial Officer, 222 South Kenosha Tulsa, OK 74120

Telephone: 918. 743-4460

Thomas R. O'Donnell, #15185

Holland & Hart, LLP

555 17th Street, Suite 3200

Denver, CO 80202

Telephone: 303.295.8291

Attorney for Mill Creek Water Sales and Distribution, LLC

STAFF OF THE COLORADO PUBLIC UTILITIES COMMISSION

Randy Garroutte

Rate/Financial Analyst

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Denver, CO 80202

Telephone: 303-894-2864

Approved as to form:

David M. Nocera, #28776

Assistant Attorney General

Business and Licensing Section

1525 Sherman Street, 5th Floor

Denver, CO 80203

Telephone:303.866.5295

Attorney for Staff of the

Colorado Public Utilities Commission

CERTIFICATE OF SERVICE

I hereby certify that on this day of March, 2008, a true and correct copy of the foregoing STIPULATION AND AGREEMENT IN RESOLUTION OF PROCEEDING was deposited in the mail postage prepaid to the following:

Jeffrey G. Pearson, Esq. Jeffrey G. Pearson, LLC 1570 Emerson Street Denver, CO 80218

John Trogonoski Public Utilities Commission 1560 Broadway, Suite 250 Denver, CO 80202

David Nocera Assistant Attorney General Office of the Attorney General 1525 Sherman Street, 5th Floor Denver, Colorado 80203

Julie Haugen Advisory Staff Public Utilities Commission 1560 Broadway, Suite 250 Denver, CO 80202 Robert Oppenheimer, President Cascade Village Condominium Association-2004I 50827 Highway 550N Durango, CO 81301

Randy Garroutte Public Utilities Commission 1560 Broadway, Suite 250 Denver, CO 80202

Bob Bergman Advisory Staff Public Utilities Commission 1560 Broadway, Suite 250 Denver, CO 80202

Pam Fischhaber Public Utilities Commission 1560 Broadway, Suite 250 Denver, CO 80202



Mill Creek Water Sales & Distribution, LLC

Cascade Village Water System

Rate Development -- Settlement Annual Expenses

S & A Attachment A

	Amount as Or	iginally Filed	Am	ount Recommended by Staff		Settlement Amount
OFFICE SUPPLIES		\$11,500,00	\$	6,000.00	\$	7,400.00
RENT		\$24,000,00	\$	9,000.00	\$	14,400.00
SNOW REMOVAL		\$7,000.00	\$	7,000.00	\$	7,000.00
ACCOUNTING		\$24,000.00	\$	19,200.00	\$	19,200.00
MANAGEMENT		\$30,000.00	\$	20,000.00	\$	20,000.00
PAYROLL TAX		\$2,000.00	\$	1.450.00	\$	1,450.40
WORKERS COMP		\$250.00	\$	200.00	s	196.00
AUTO EXPENSE		\$2,400.00	\$	1,920.00	Š	1,920.00
HEALTH INSURANCE		\$1,500.00	\$	1,200,00	\$	1,176.00
BANK SERVICE CHARGES		\$50.00	\$	50.00	\$	50.00
DUES & SUBSCRIPTIONS		\$250.00	\$	250,00	\$	250.00
LEGAL		\$20,000.00	\$	6,000,00	\$	10,000.00
UTILITIES		\$9,250.00	\$	9,250.00	\$	9,250.00
WATER TESTING - CASCADE		\$6,000,00	\$	3,500.00	\$	3,500.00
MAINTENANCE - CASCADE		\$19,000.00	\$	19.000.00	\$	19,000.00
PROPERTY INSURANCE		\$4,500.00	\$	2,700.00	\$	2,700.00
THREE YEAR AMORTIZATION OF RATE CASE		. ,	•	2,, 00,00	Ψ.	2,700.00
EXPENSES	\$	12,000,00	\$	12,000.00	\$	23,236,79
LAND LEASE EXPENSE	\$	24,000.00	\$	10,100.00	\$	10,100.00
SUBTOTAL	\$	197,700.00	\$	128,820.00	\$	150,829.00
13% return of normalized expenditures	\$	25,701.00	\$	17,800.00	s	19,608.00
Provision for income taxes			\$	3,100.00		3,333.00
Equipment reserve			\$	5,000.00	\$	5,000.00
NORMALIZED ANNUAL EXPENSES	\$	223,401.00	\$	154,720.00	\$	178,770.00
MONTHLY CHARGES						
OTHER INCOME		\$207,384,00 \$16,000,00	\$ \$	154,720.00	\$	178,770.00
FOTAL ANNUAL INCOME				*		
INTERNATIONE INCOME	\$	223,384.00	\$	154,720.00	\$	178,770.00

Note: These calculations assume a twelve month period of operations.

Billing units	
134	Condo's
6	Twilight
9	Benchmark
1	Irrigation
150	
_	•
\$ 99.32	Monthly charge per billing unit
_	
\$ 893.88	Monthly charge for Benchmark
	monthly charge for Bellchmark





e. 1



S&A ATTACHMENT B

MILL CREEK WATER SALES & DISTRIBUTION, LLC 222 South Kenosha

CO PUC No. 1

Tulsa, Oklahoma 74120

	Cancels	Original	Sheet No _Sheet No

	SCHEDULE OF RA	TES	
	FOR		
	WATER SERVICE AVA	ILABLE	
	IN THE ENTIRE TERRITO	DRY SERVED	
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	MILL CREEK WATER SALES & DI	ISTRIBUTION, LLC	
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dvice Letter umber		Inner Date	An and a second
	Karla M. Hanlon Chief Financial	Officer	
	222 South Kenosha Tulsa, Oklaho	ma 74120	
ecision Number		Effective Date	

CO PUC No. 1__

222 South Kenosha Tulsa, Oklahoma 74120

Tuisa, Oktanoma 14120	Cancels	Original	Sheet No Sheet No		
				Website to decid the between the medium between the	
	NOTICE				
	Tariff is the ini eek Water Sales &	itial tariff for Distribution, LLC	:		
Advice Letter Number 1		Issue Date	e		
Number 1	Karla M. Hanlon Chief Finan 222 South Kenosha Tulsa, Ok	icial Officer dahoma 74120			
Decision Number		Effective Date			



CO PUC No. 1

Effective Date

222 South Kenosha Tulsa, Oklahoma 74120

Decision Number

	Original		3
Cancels		No.	

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Ra So	te Schedule Summation Sheet	5 6 7
Ir	dex to Rules and Regulations Section	Rl
T N C S D A S	- Indicates an increase - Indicates a reduction - Indicates a change in text but no change in rate - Indicates new rate or regulation - Indicates changed regulation - Indicates reissued matter (from another sheet) - Indicates discontinued rate or regulation - Indicates adjustment for roll-in of portions of the GCA b - Indicates substitute	
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CO PUC No. 1

222 South Kenosha Tulsa, Oklahoma 74120

	<u>Original</u>	Sheet No.	4
Cancels		Sheet No.	

	TERRITORY SERV	ED
Water Service is sup	oplied in the following to	erritory:
Juan County, Colorado The Southeast quarter one East One-Half of the Northeast Quarter leas and except that Highway 550 and Tract and Abandonment Plat,	o and being more particular of the Southwest Quarter (E of the Southwest Quarter portion of land contained D, as shown on the plat filed in the San Juan contained the San Juan Contain	, T 39 N, R 9 W, N.M.P.M., in San arly described as follows: r (SE % SW %) of said Section 12, % NW %) of said Section 13 and r (NE % SW %) of said Section 13, d within the right-of-way of U.U. of Cascade Village. Vacation ounty, Colorado, Clerk and 90 in Book 222 at Page 728.
Contains 141 acres, m	ore or less.	
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umber 1		Issue Date
	Karla M. Hanlon Chief Financial 222 South Kenosha Tulsa, Oklaho	
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cision Number	The state of the s	Effective Date

CO PUC No. 1

222 South Kenosha Tulsa, Oklahoma 74120

		Cancels	Original		Sheet No. 5 Sheet No.	·
		WATER RATES RATE SCHEDULE SUMMATIC	N SHEET			
<u>Schedule</u>		Type of Charge	Billing <u>Units</u>			
CV		Service and Facility	See She	et No.	7	
		ŗ				

lvice Letter	1		Ţ	ssite Date		
mile	1	Karla M. Hanlon Chief Financial C 222 South Kenosha Trenton Tulsa	Officer , Oklahoma 74120		perior and the section and the	
ecision Numb	er		Effective	e Date		

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CO PUC No. 1

222 South Kenosha Tulsa, Oklahoma 74120

Decision Number

	Cancels	Original	Sheet No Sheet No
SCHEDI	JLE OF CHARGES F	OR RENDERING SERVICE	
To initiate or restore	service		\$50.0
To transfer service at another customer where			
To perform non-gratuito addition to charges for		rvice work in	
(Assessed for tr	ips where no act	tual labor is perform	ed
For service work	during normal w	orking hours, per ma	n-hour\$40.0
Minimum Charge,	one hour		\$40.0
		or after 5:00 PM Mon n Saturday, per man-	
Minimum Charge,	one hour		\$60.00
For service work	on Sundays and	holidays, per man-ho	ur\$80.00
Minimum Charge,	two hours		\$160.00
To process a check from Company by the bank as			
Advice Letter			
umber !			e Date

MILL CREEK WATER SALES & DISTRIBUTION, LLC 222 South Kenosha

CO PUC No. 1

Tulsa, Oklahoma 74120

	Original	Sheet No	
Cancels		Sheet No	

	WATER	RATES	
APPLICABILITY	SCHEDULE CV (Ca	ascade Village)	
Applicable to Wa served by Mill Creek described on Sheet single family reside at permanent location	Water Sales & Di No. 4. This s ntial class cust	chedule applies to	
MONTHLY RATE			
		harge, per billing unit\$99.32 n is considered to be a single	
	lding is conside:	ility Charge\$893.88 red to be the equivalent of 9	
		arge\$99.32 to be the equivalent of a single	
SYSTEM DEVELOPMENT C	HARGE	\$16,000	
to the Cascade Villad capital cost responsionavailable for such control commission, amounts of Charges shall be rest	ge system and is ibility of system astomers. Unless received by the Caricted for used al improvement pr	l be assessed for each new connection intended to assign new customers the capacity that is or will be otherwise authorized by the company from System Development by the Company in meeting the cost orjects or for the acquisition of	
		Transfer and the second	
Advice Letter Number <u>l</u>	Karla M. Hanlon Chief 222 South Kenosha Tu	Issue Date Financial Officer Isa, Oklahoma 74120	
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222 South Kenosha Tulsa, Oklahoma 74120

	Cancels	Original	Sheet No. 8
	WATER R	ATES	
	WATER SE	RVICE	
	Schedul	e CV	
PAYMENT			
Bills for water s fifteen days from dat	ervice are due and e of bill.	d payable within	
SERVICE PERIOD			
Initial service ur minimum period of terminated, where se three days' notice.	hirty days and t	thereafter until	
Advice Letter Number1			e Date
Decision Number	Karla M. Hanlon Chief Fi 222 South Kenosha Tulsa,		





MILL CREEK WATER SALES & DISTRIBUTION, LLC 222 South Kenosha

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CO	PUC	No.	1

Cancel	Original Sheet No. 9 Sheet No.
	WATER RATES
	WATER SERVICE
	SCHEDULE CV
RULES AND REGULATIONS	
Service supplied under Schedterms and conditions set forth Regulations on file with the Prof the State of Colorado.	in the Company's Rules and
CONSTRUCTION DEPOSIT	
construction deposit prior t	under Schedule CV will be required to pay a to connection to the Company's system, s of the Service Lateral and Distribution
E Letter	
er l	Issue Date
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CO PUC No. 1

222 South Kenosha Tulsa, Oklahoma 74120

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RULES AND REGULATIONS APPLICABLE TO ALL WATER SERVICE INDEX	
	Sheet no.
INDEX	R1-R2
GENERAL STATEMENT	R3
GENERAL - Applicable to All Water Service: Definition of Terms Benefit of Service Charges for Rendering Service Monthly Bills Bill Credits Possession of Water Customer's Installations Protection of Subsurface Facilities Liability Indemnity to Company Priority of Service Diversion of Water Easements Access for Company's Employees Resale of Water Complaints	R4 R5 R6 R7 R8 R8-R9 R10 R10-R11 R11 R11 R12-R13 R14 R14 R15 R15
STANDARDS - Applicable to All Water Service: System Operation and Maintenance Measurement of Service Water Billing	\$1 \$1-\$2 \$2 \$2

Number		Karla M. Hanlon Chief Financial Officer 222 South Kenosha Tulsa, Oklahoma 74120	Issue Date	;
Decision Num	ber		Effective Date	





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222 South Kenosha Tulsa, Oklahoma 74120

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RULES AND REGULATIONS APPLICABLE TO ALL WATER SERVICES INDEX Cont'd Sheet no. SERVICE LATERAL CONNECTION AND DISTRIBUTION MAIN EXTENSION POLICY General Provisions SL1 Definition of Terms \$L2-SL3 Water Metering and Piping Installations SL4 WATER SALES RULES AND REGULATIONS Definition SA1 Deposits and Refunds SA1-SA3 Discontinuance of Service by Company SA3 Restoration of Service SA4 Budget Billing Plan SA5

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MILL CREEK WATER SALES & DISTRIBUTION, LLC

222 South Kenosha

Tulsa, Oklahoma 74120

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RULES AND REGULATIONS

WATER SERVICE

GENERAL STATEMENT

The following terms and conditions, filed with the Public Utilities Commission of the State of Colorado as part of the water tariff of the Company, set forth the provisions under which water service is supplied and govern all classes of service in all territory served by the Company. They are subject to termination, change, or modification, in whole or in part, at any time as provided by the rules of said Commission.

Service furnished by the Company is also subject to the Rules and Regulations of the Public Utilities Commission of the State of Colorado. Copies of the Company's rules are available for inspection at the offices of the Company.

Any waiver at any time of the Company's rights or privileges under these Rules and Regulations will not be deemed a waiver as to any breach or other matter subsequently occurring.

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222 South Kenosha Tulsa, Oklahoma 74120

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RULES AND REGULATIONS

WATER SERVICE

GENERAL

DEFINITION OF TERMS

Billing Unit - A single location where the end-use consumption of water occurs.

<u>Commission</u> - "Commission" shall mean the Public Utilities Commission of Colorado.

Company - "Company" shall mean Mill Creek Water Sales & Distribution, LLC.

 $\underline{\text{Customer}}$ - "Customer" shall mean any person, applicant or entity that uses sales or transportation services provided by Company for direct use.

<u>Delivery Point(s)</u> - The point(s) where Company delivers water to the Receiving Party.

Normal Service Pressure - The pressure at which water is delivered to the customer's service, expressed in pounds per square inch, gauge (psig).

<u>Point of Delivery</u> - That point at which the Company delivers water to a customer.

<u>System</u> - The pipelines, meters, wells, water treatment and storage facilities and other related facilities owned by Company and utilized in providing water service.

 $\underline{\underline{\text{Year}}}$ - A period of 365 consecutive days or 366 consecutive days if such period includes February 29, unless otherwise specified.

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222 South Kenosha Tulsa, Oklahoma 74120

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RULES AND REGULATIONS

WATER SERVICE

GENERAL

BENEFIT OF SERVICE

An application for water service may be made at any office of the Company. The Company may require any applicant to sign an Application Contract before service is supplied. However, the use of water service constitutes an agreement under which the user receives water service and agrees to pay the Company therefor in accordance with the applicable rate schedules, rules and regulations. Each person of full legal age who resides at the premises to which service is delivered shall be deemed to receive benefit of service supplied and shall be liable to the Company for payment, subject to conditions hereinafter stated, whether or not service is listed in his/her name. The primary obligor for payment is the applicant or user in whose name service with the Company is listed (the customer of record). The Company is obligated to pursue reasonable and timely efforts to effect payment by or collections from the customer of record. In the event such efforts are unavailing, and it is necessary for the Company to effect payment by or collection from a user who is not the customer of record by transfer of an account or otherwise, the Company shall give prior written notice to said user that he/she may factually dispute the applicability of the benefit of service rule stated in this paragraph to his/her specific situation by making written complaint to the Public Utilities Commission. The benefits and obligations of the agreement for service may not be assigned without written consent of the Company. A separate agreement will be made for each class of service at each separate location.

During a period of vacancy in a rental property, the landlord or property owner may contact the Company in writing to request that water service be transferred to his/her name. Upon such application by the landlord or property owner, the landlord or property owner becomes the customer of record and service will be provided in the name of the landlord or property owner.

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222 South Kenosha Tulsa, Oklahoma 74120

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RULES AND REGULATIONS

WATER SERVICE

GENERAL

CHARGES FOR RENDERING SERVICE

Appropriate charges to customers will be made at the time service is initiated or restored, or in the event that service at a specific location is transferred from one customer to another. Charges will also be made to customers for all service work performed for customers on customer's premises except for gratuitous services provided by Company. Service work performed at other than regular working hours shall be subject to overtime rates. Charges are set forth on the tariff sheet entitled Schedule of Charges for Rendering Service. These charges are to offset Company's costs for such service work and transactions and are in addition to all other customer charges for utility service, for customer deposits and for required charges under Company's filed extension policy.

Gratuitous services to customers by the Company will not be charged to the customer. Such gratuitous services are limited to the following:

- 1. All emergency calls where permanent materials and facility replacement is not performed.
- 2. Bill investigations.

Decision Number

- 3. Customer service complaint investigations.
- 4. Maintenance of Company facilities.

To compensate Company for the cost of processing bad checks, the Company will make a charge to any customer whose check for payment to the Company is returned by the bank as not payable. The amount of the charge is stated on Sheet No.6.

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RULES AND REGULATIONS

WATER SERVICE

GENERAL

MONTHLY BILLS

Bills for service will be rendered monthly. The term "month" for billing purposes means a calendar month.

If an initial or final bill is for a period less than the "monthly" billing period described above, billing may be prorated using a ratio of the number of days of service rendered during the to the number of service days in

All bills for service, including any excise tax imposed by governmental authority, are due and payable at an office of the Company, or to an authorized agent of the Company. If the customer fails to receive a bill, the Company, upon request, will issue a duplicate. However, failure to receive a bill in no way exempts the customer from payment for service rendered.

When Company for any reason submits a bill to a customer for utility service which contains a no charge, Company will include on such bill a notice informing customer that the bill does contain a no charge. In all bills for additional charges resulting from a period of estimated or skipped billings, Company will include a written notice of customer's right to pay such additional charges in installments, where such estimated or skipped charges were not the fault of the customer.

If a customer gives notice at the Company's office prior to the time that payment is due that the correctness of the bill is disputed, stating reasons therefore, the Company will investigate the complaint. However, such notice disputing the correctness of a bill shall not be sufficient reason for withholding payment. If the bill is found to be incorrect, the Company, at its sole option, will refund any overpayment or credit the amount of overpayment to the next bill rendered.

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222 South Kenosha Tulsa, Oklahoma 74120

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RULES AND REGULATIONS

WATER SERVICE

GENERAL

POSSESSION OF WATER

Company shall be in control and possession of the water deliverable to Customer and responsible for any damage or injury caused thereby, until the same shall have been delivered to Customer at the delivery point or points, after which delivery Customer shall be deemed to be in exclusive control and possession thereof and responsible for any such injury or damage.

CUSTOMER'S INSTALLATION

Concurrently with or prior to requesting water service the customer shall submit to Company on forms supplied by Company, written data detailing the service requested, to enable Company to determine if the type of service, quantity, capacity, and pressure desired by customer is available; to determine if extensions of, or additions to, Company's facilities will be required; and to secure definite location of the point of delivery, i.e., point where Company's water facilities will connect to those of customer. Before any additions to or alterations of existing installations are made by customer which will materially affect the amount of service required, or which may require a change in the type of service or the point of delivery, the Company must be notified reasonably in advance thereof as to the proposed additions or alterations in order that the Company may first determine if the service desired is available and, if so, that the necessary changes in the Company's facilities may be arranged for and completed. The Company will also review the requested service for compliance with the applicable county regulations and covenants regarding water use and required water rights.

The Company accepts no liability for injury or damage caused by defects in customer's piping or equipment. The customer must provide adequate, testable anti-syphon valves installed at a point upstream of any sprinkler system.

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MILL CREEK WATER SALES & DISTRIBUTION, LLC

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RULES AND REGULATIONS

WATER SERVICE

GENERAL

CUSTOMER'S INSTALLATION - cont'd

When the Company is required by order of properly constituted authorities to move or alter its existing distribution system, thereby necessitating a change in the location of the service lead and the point of delivery, the Company will designate a new point of delivery and bear the expense of relocation of Company facilities to that point, and customer, at customer's expense, will bring all necessary customer piping to that new point of delivery.

Service will be delivered to the customer for each premise at one point of delivery designated by the Company. For the mutual protection of the customer and the Company, only authorized employees, agents or contractors of the Company are permitted to make connections between the Company's water service and the customer's piping.

The Company reserves the right to require the customer to reimburse the Company for any cost due to a change in meters or other apparatus or in their location made at the request of the customer. Meters and other equipment of the Company will be removed or relocated only by employees or agents of the Company.

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WATER SERVICE	- Andrew Market
GENERAL	
Customer shall consult Company regarding necessity of changing location of water service before building any improvement, addition or structure over the water service pipe or in the vicinity of Company's facilities. Customer shall notify Company before undertaking any type of excavation or change in surface grade of customer's property, or operating or permitting the operation of any power excavating or ditching equipment in the proximity of Company's underground water service on customer's premises.	
All mains, services, apparatus, instruments, meters, and materials supplied by Company at its expense or under its standard policies will be and remain the property of the Company. Company's property shall not be worked upon or interfered with by customer or other unauthorized persons. The customer shall be responsible for any damage to or loss of Company's property located on customer's premises, caused by or arising out of the negligence of customer or customer's agents, employees, licensees, or invitees, or the misuse or unauthorized use of Company's property by customer or customer's agents, employees, licensees, or invitees. The cost of making good such loss and/or repairing such damage shall be paid by the customer. Customer shall be held responsible for injury to Company's employees if caused by customer's negligence.	
Advice Letter Number Issue Date Karla M. Hanlon Chief Financial Officer 222 South Kenosha Tulsa, Oklahoma 74120	nous de nomeno
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RULES A	AND REGULATIONS
FAW	TER SERVICE
	GENERAL
property occasioned or caused by customer's agents, employees, licens operating or using any of the capparatus, and for injury and damage Company shall not be liable monetary loss, or loss of business floods, strikes, wars, authority or and contingencies beyond its control INDEMNITY TO COMPANY Customer shall hold the Comp claims and liability for injury to damage or injury results from or incustomer's side of the point of dewrongful acts of Company's agents used herein shall include without or contractors of each of said par authorization from the respective parameters.	for injury to persons, damage to property, a caused by accidents, acts of God, fires, a orders of government, or any other causes and indemnify it against all opersons or damage to property when such is occasioned by the facilities located on elivery unless caused by the negligence or or employees. "Customer" and "Company" as limitation the agents, employees, licensees ties, or persons acting with permission or arties.
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222 South Kenosha Tulsa, Oklahoma 74120

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RULES AND REGULATIONS

WATER SERVICE

GENERAL

DIVERSION OF WATER

Decision Number

Any tampering or interfering with pipes, devices, or equipment connected to Company's distribution system or the damage to, alteration, or obstruction of any meter (including the breaking of meter seals) which will permit or make possible the use of water without its proper registration on Company's meter shall constitute prima facie evidence of diversion of water by the customer in whose name service is being rendered, or by the person benefiting from the use of such diverted water.

In such instances, Company will, in any reasonable manner, compute the amount of diverted water. Where Company is unable to make such count, the computation will be based upon any other available information, or estimated. Such computation or estimate shall be made for the period beginning with the date on which customer began using water at the location where the diversion occurred, unless evidence proves the diversion commenced at a later date, and ending with the date on which such diversion ceased. Bills for water diverted, based upon the aforesaid computation or, where necessary, upon estimation, under the applicable rate in effect during the period of diversion, plus the cost of investigating and confirming such diversion, disconnecting service, equipment damages and other related items shall be due and payable in accordance with the Company's tariffs.

If service has been discontinued for failure to comply with any of the Company's rules and regulations and a diversion of water has been confirmed subsequent to discontinuance, (1) the Company will not render service to customer, or to any other person for customer's use, until the Customer has paid or made appropriate arrangements (when applicable) with the Company for the payment of all charges relating to the diversion of water and for all past due bills for service rendered at the same location; and (2) the Company will confirm that the cause for the discontinuance of water, if other than for non-payment, has been cured. Payment arrangements shall not be available in any case where the customer has defaulted on an installment payment arrangement.

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	RULES AND REGU	LATIONS	
	WATER SERV	ICE	
	GENERAL		
DIVERSION OF WATER - Cont'd If service has been discontinued for diversion of water, the Company will not render service to the Customer or to any other person for the Customer's use, at the same location until the Customer has arranged with the Company for the installation of, or has installed at the Customer's expense, such entrance and service equipment as is necessary to prevent further diversion of water. The foregoing rules pertaining to diversion of water in no way affect or modify any action or prosecution under the laws of the State of Colorado. Customers who wish to dispute any action of the Company may lodge a formal complaint with the Colorado Public Utilities Commission, External Affairs Division, in writing at 1560 Broadway, Suite 250, Denver, CO, 80202, or by telephone at (303) 894-2070 or (800) 456-0858.			
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Sheet No. R14

222 South Kenosha Tulsa, Oklahoma 74120

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	WATER SERVICE	
	GENERAL	
EASEMENTS		
A contract for be construed as an mains, services, metaservice to customer. connected, will exec granting to Company, suitable location of and other appurtenance will furnish space as Company located on codivide premises by sastreets where Company	agreement granting to Compers and other equipment of If requested by Company, ute Company's standard form at no expense therefore, Company's mains, services, mees on or across lands owned ond shelter satisfactory to (sustomer's premises. In the lin such manner that one is water mains are accessing to water service over part	company necessary to render customer, before service is of right-of-way agreement, satisfactory easements for eters and metering equipment, r controlled by customer, and Company for all apparatus of e event that customer shall part shall be isolated from that of the customer shall grant or having access to water mains
	l provide access to his prer ees of the Company for any	mises at all reasonable times proper purpose incidental to
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222 South Kenosha Tulsa, Oklahoma 74120

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RULES AND REGULATIONS

WATER SERVICE

GENERAL

RESALE OF WATER

Water service supplied by the Company is for the exclusive use of the customer. Consequently, the customer will not be permitted by submetering or otherwise, to determine a quantity of water and resell the same as such to any other person or persons on the customer's premises or for use on any other premises. A master-metered customer may, however, check-meter tenants, lessees, or other persons to whom ultimately the water is distributed for the purpose of reimbursing the master-metered customer by an appropriate allocation procedure. The Company reserves the right to refuse to furnish water service to any customer where the purchase of such service is for the purpose of resale by customer to others. In the event water is resold in conflict herewith, Company shall have the right to discontinue service to customer.

COMPLAINTS

Decision Number

Customers who wish to dispute any action of the Company may lodge a formal complaint with the Colorado Public Utilities Commission, External Affairs Division, in writing at 1560 Broadway, Suite 250, Denver, CO, 80202, or by telephone at (303) 894-2070 or (800) 456-0858. The Company will investigate promptly all complaints made by its customers and will keep a record of all written complaints which record will include: the name and address of the complainant, the date, the nature of the complaint, and the adjustment or disposition made thereof. This record will be kept at least two years after the date of the complaint.

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222 South Kenosha Tulsa, Oklahoma 74120

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RULES AND REGULATIONS

WATER SERVICE

STANDARDS

SYSTEM OPERATION AND MAINTENANCE

The Company will construct, operate and maintain its water systems in such manner as to furnish good, safe, adequate and continuous water service in accordance with the Rules and Regulations of the Public Utilities Commission of the State of Colorado.

- a. The Company will exercise reasonable diligence and care to furnish and deliver a continuous and sufficient supply of water and to avoid any shortage of same and, excepting interruptible service, interruption of same. However, Company will not be liable for interruption, shortage, or insufficiency in the supply of water, or for any injury, loss, or damage occasioned thereby, including, but not limited to, that occasioned by accidents, breakdown of equipment, acts of God, authority and orders of government, flood, storms, fires, strikes, riots, or war.
- b. The Company, whenever it shall find it necessary for the purpose of making repairs or improvements to its systems, will have the right to temporarily suspend the delivery of water.
- c. Interruptions of service, however, will not relieve customer from any charges for service actually supplied, nor will accidents to customer's equipment or machinery, or failure of customer's installation, not due to fault of Company, relieve customer of payment of minimum charges under the rate schedule or contract applicable.

MEASUREMENT OF SERVICE

Metered Service

The Company reserves the right to require, at the customer's sole cost, the installation of an appropriate metering device on all newly constructed residential and commercial service locations connected to the Company's system from and after May 1, 2008 as more particularly described in the Stipulation and Agreement in Resolution of Proceeding approved by the Commission in Docket No. 07A-317W.

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Appendix A
Docket No. 07A-317W
Decision No. R08-0611
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MILL CREEK WATER SALES & DISTRIBUTION, LLC

222 South Kenosha Tulsa, Oklahoma 74120

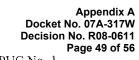
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STANDARE)S	And the second s
Meter Accuracy All meters required to be install adjustment and registration before install such meters shall be adjusted to register Commission's rules. Otherwise, the Companaccuracy of such meters until such time a rates on the Company's system.	lation and if inac r within standards ny shall not be req	set forth in the uired to test the
The Company will exercise all reacomputation of all bills for water servi Company's accounting for water measurement billing occur, Company shall refund to cultaving resulted therefrom and, likewise, sustomer the amount of any undercharge. collection for billing errors shall be likewing any overcharges shall be up to tariff sheet shall not apply in the case of subterfuge.	ce. Customer agre and billing. In the astomer the amount a shall have the right The time period amited to six months of 2 years. The pro-	es to accept the late of event errors in long of any overcharge to collect from for billing and s; the period for rovisions of this
WATER QUALITY SPECIFICATIONS The Company will maintain water required by the Colorado Department of service provided by the Company.	quality within th Public Health, a	e specifications as applicable to
	verman in the state of the stat	
	Appropriate	
	a Challen de Arbeiten de Arbei	
dvice Letter	lss	ue Date
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222 South Kenosha Tulsa, Oklahoma 74120

Cancels	Original	Sheet No. SL1 Sheet No.	
RULES AND REGU			
WATER SERV	/ICE	**************************************	
SERVICE LATERAL CONNECTION AND DISTR	RIBUTION MAIN EXTENSI	ON POLICY	
These Rules and Regulations set forth Distribution Main Extension Policy of the served by the Company.			* * .
The provisions of this policy are s Regulations and Orders of the Public Ut. Colorado and to the Company's Rules and F Utilities Commission. When one or more Applicants request wat to the Company's distribution system or premises already connected, and where su investment, Company, after consideration of design and estimate the cost of the ext necessary to provide the requested service and routing will be made by Company to be of the territory in which service is to be r existing facilities in the area. In all cases, the facilities provide or its designated agent in accordance standards and procedures, and shall be, Company to the point of delivery. Distri- will be based upon the Company's estimat installing the facilities necessary to ade by Applicant. Such cost will include, but materials, labor, rights-of-way, etc., toge expenses connected therewith. Where spec specifications, are required to meet loca thereof will also be included.	degulations on file of Regulations on file of Regulation and Regulation of Regulation of Regulation extension, of Regulation extension content of the Company's at all times, the sibution extension content of the cost of Regulately supply the second to the limited to, ther with all inciderial items, not incoming	of the State of with said Public ses not connected in service to tates additional equirements, will or other changes of facility type naracteristics of ure of Company's d by the Company specifications, property of the sts and deposits constructing and service requested the cost of all ntal and overhead reporated in said	
Advice Letter Number <u>1</u>	Issue '	Date	
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RULES AND REGULATIONS
WATER SERVICE
SERVICE LATERAL CONNECTION AND DISTRIBUTION MAIN EXTENSION POLICY
DEFINITION OF TERMS
Distribution Extension Distribution or supply main, including all appurtenant facilities necessary to supply service to an additional customer, or to increase the level of service to an existing customer.
Distribution Reinforcement Increase in size or number of existing facilities necessitated by Applicant's estimated water requirements.
Extension Completion Date The date on which the construction of a Distribution Extension or Distribution Reinforcement is completed as shown by the Company's records.
Construction Costs of Distribution Facilities The combined total costs of all facilities necessary to the Distribution Extension or Distribution Reinforcement, including satisfactory rights-of-way.
Construction Payment Amount advanced by Applicant to pay all Construction Costs.
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RULES AND RE	EGULATIONS	
WATER SE	ERVICE	
SERVICE LATERAL CONNECTION AND DIS	STRIBUTION MAIN EXTENS	ION POLICY
<u>DEFINITION C</u>	OF TERMS - Cont'd	
Refund of Construction Payment Amount of Construction Payment return Company.	rned to customers or	assignees by the
Service Laterals The supply pipe extending from the of first valve on the main side of the mount where the Company's water facilities facilities of the customer.	eter (where applicab)	le) or the point
Meter Piping Pipe and fittings necessary to extend the meter (where applicable) or the point are first connected to the water facility	where the Company's	
Point of Delivery Point where the Company's water far water facilities of the customer. The labe determined by Company in accordance will circumstances may dictate. In most case off valve located approximately at the process.	location of the point with standard practice is this point will be	of delivery will or as individual the service shut-
Meter Location The physical location of the water supplied to customer. Meter locations i Company and will be located so as to be a all times.	in all instances will	be determined by
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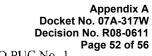
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MILL CREEK WATER SALES & DISTRIBUTION, LLC

222 South Kenosha



Tulsa, Okianoma 74120	Cancels	Original	Sheet No. SL4 Sheet No.	
	RULES AND REGULATION	DNS		
	WATER SERVICE			
SERVICE LATERAL CONNI	ECTION AND DISTRIBUT	ION MAIN EXTENSION	POLICY	
WATER METER AND PIPING INST	ALLATIONS			
installation of an appropripiping, as determined by requirements. Applicant will installation in conformance Separate charges will be made the same building except in Title to meter, meter of delivery shall at all time. The cost of installing the cost of the meter and metime of installation. For described on Sheet R8, the with a written estimate of the sadditional work beyometer are required in order for this additional constitution and completion of the work review the construction countered to the deposit is due the cust entire cost to provide server the cost to provide server th	iate metering device of the Company in all provide all facilities with Company required for meter piping the case of a meter in piping and the services be vested in Company the service lateral actor piping shall be allowing the Customer Company shall provictions as costs. It is a provided the installation of the entire cost to provide the enti	, along with approacher to supply ties necessary for the such to additional meteral and to the point of the point of the prospective on of the service to a new customatical. This deprovide service to the any refund of an elopments, the fee	ropriate meter y Applicant's r proper meter installation. r locations in m of the point delivery, and ustomer at the or service as e new customer e lateral and er, a deposit osit will be the customer. Company will my portion of	
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GENERAL TERMS AND CONDITIONS

WATER SALES SERVICE

These General Terms and Conditions apply to Water Sales Service in all territory served by the Company.

DEFINITION

Water Sales Service is the furnishing of water for the exclusive use of the individual customer through a single meter(where applicable) or to the point where the Company's water facilities are first connected to the water facilities of the customer.

DEPOSITS AND REFUNDS

Existing customers shall not be required to place a deposit with the Company, if the customer has a satisfactory credit record with the Company in accordance with (1) below. For this purpose an existing customer shall include customers who change location if service is initiated at a new location within two weeks of discontinuance of service at the old location and customer advises the Company prior to discontinuance at the old location of intent to take service at the new location.

Applicants for service who are divorced or widowed and whose former spouse met the above requirements shall not be required to place a deposit with the Company. Applicants who are divorced or widowed and whose former spouse had a satisfactory credit record with the Company in accordance with (1) below shall be deemed to have a satisfactory credit record with the Company themselves and shall not be required to make a deposit.

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GENERAL TERMS AND CONDITIONS WATER SALES SERVICE DEPOSITS AND REFUNDS - Cont'd All new applicants for water service, including former customers who have had a discontinuity in service shall be subject to the following deposit considerations: (1) Applicants who have previously received service from the Company for at least nine (9) consecutive months within the last three (3) years and who maintained a satisfactory credit record during the most recent nine (9) consecutive months of previous service, will be classified as an "old customer" and will not be required to make a deposit. A satisfactory credit record is defined as no discontinuance of service during the most recent nine (9) consecutive months of previous service and if service was not discontinued, less than three (3) notices of discontinuance were issued during that time. If applicant for service does not meet the above requirement, Company will classify applicant as a "conditional customer," and will require the deposit of a sum equal to an estimated thirty days bill, based on actual previous winter usage wherever possible. Such deposit is not an advance payment or partial payment of any bill for service, but is security for payment of bills for service, to be applied against unpaid bills only in the event service is discontinued. Deposits shall be refunded after a twelve month period if no delinquency resulting in the issuance of a written notification of discontinuance of service to the customer has occurred. Thereafter, review will be made annually or upon customer request to determine if customer is eligible for refund. Refunds will otherwise be made only at such time as service is discontinued and all outstanding bills have been paid. Advice Letter Issue Date Karla M. Hanlon Chief Financial Officer

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GENERAL TERMS AND CONDITIONS

WATER SALES SERVICE

DEPOSITS AND REFUNDS - Cont'd

Interest at the rate of 4.76 percent per annum shall be paid on customer deposits, either in cash or by a credit to the customer's account. Such rate shall remain in effect until such time as the Commission established a revised interest rate percentage to be charged by the Company. Interest will be paid upon refund of the deposit or annually upon request of a customer. The interest rate is subject to change January 1 each year in accordance with the rules of The Public Utilities Commission of the State of Colorado. Whenever the interest rate is changed, deposits held by the Company shall earn interest at the new rate for the portion of time the deposit is held beyond the effective date of the interest rate change.

DISCONTINUANCE OF SERVICE BY COMPANY

The Company adopts Rule (4 CCR) 723-5-5400 through 5410 from the Commission's Rules and Regulations in the matter of Billing and Service and Discontinuance of Service. In the event the Company is unable to physically discontinue service to a customer due to the absence of a metering device serving the customer's end use location, the Company shall nevertheless be authorized to pursue collection of any amounts owed by such customer in accordance with law. If it obtains judgment, the Company may also seek the establishment and foreclosure upon a real property lien upon the customer's property in accordance with law.

Advice Letter Number <u>I</u>	Karla M. Hanlon Chief Financial Officer 222 South Kenosha Tulsa, Oklahoma 74120	
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MILL CREEK WATER SALES & DISTRIBUTION, LLC

222 South Kenosha Tulsa, Oklahoma 74120



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GENERAL TERMS ANI	D CONDITIONS		
WATER SALES	SERVICE		
RESTORATION OF SERVICE Service which has been terminated arrangements for payment of bills for secustomer pays all applicable collection installment plan arrangements or modified the first installment payment. This protection has occurred due to bread terminated after breach of arrangements, after customer has made payment in full collection or reconnection charges and af service.	ervice rendered will or reconnection char- budget billing arrand vision will not appl- hed arrangements. service will be r of all amounts owed	be restored if ges, enters into gements and makes y in cases where If service is einstituted only d, including any	
Service also will be restored upon rand will not be discontinued again until sextension thereof, has expired. Where serving these rules, Company shall restore selimination by customer of the cause for circumstances prevent restoration. Extensional limited to, the requirement that the customer be at the premises at the time of	aid medical certification to the continution of the continuance, untaking circumstances customer or someone de	nte, or any valid hued as set forth 12 hours after less extenuating includes, but is	
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