

Decision No. R25-0426-I

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

PROCEEDING NO. 25F-0243TO

CHARLENE POTTER,

COMPLAINANT,

V.

FRED'S TOWING,

RESPONDENT.

**INTERIM DECISION
PROHIBITING COLLECTION**

Issued Date: June 2, 2025

I. STATEMENT

1. On June 2, 2025, Complainant Charlene Potter filed a Complaint against Respondent Fred's Towing. Complainant contends that Fred's Towing illegally demands payment for inaccurate and unauthorized charges to retrieve property from her towed vehicle.

2. Complainant alleges payment of the entire bill was demanded, \$1,156.47, as of 5/5/2025. Alternatively, it was offered that payment of half of the amount due "plus the vehicle's title" would be accepted.

3. In order to have the merits determined without further harm, Complainant requests that Respondent be ordered to halt collection efforts, including without limitation, halting the

process to declare her 1993 Dodge Dakota (License #DLHT53, vin ending in 161313) as being abandoned.

4. The Commission has broad discretion to fashion relief in Complaint proceedings. Based upon the circumstances present, it is appropriate that the parties stand still so that the merits of the complaint can be determined. The Complainant has made a sufficient showing to warrant an order prohibiting further attempts to collect disputed amounts claimed to be owed.

5. The Complaint establishes sufficient grounds for prohibiting Fred's Towing from attempting to collect amounts claimed to be owed during the pendency of this proceeding.

II. ORDER

A. It Is Ordered That:

1. Fred's Towing shall cease any and all attempts to collect any portion of amounts in dispute within this proceeding (by collection or disposal of personal property, specifically including without limitation, furtherance of any efforts previously initiated, pending resolution of this proceeding.

2. This Decision shall be effective immediately.

(S E A L)



THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF COLORADO

G. HARRIS ADAMS

Administrative Law Judge

ATTEST: A TRUE COPY

A handwritten signature in cursive script that reads "Rebecca E. White".

Rebecca E. White,
Director