Decision No. R20-0001-I

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

PROCEEDING NO. 19F-0741EG

JONATHAN L. WALLACE,

COMPLAINANT,

V.

PUBLIC SERVICE COMPANY OF COLORADO,

RESPONDENT.

INTERIM DECISION OF ADMINISTRATIVE LAW JUDGE G. HARRIS ADAMS PROHIBITING DISCONTINUANCE OF SERVICE

Mailed Date: January 2, 2020

I. <u>STATEMENT</u>

- 1. On December 30, 2019, Complainant Jonathan L. Wallace filed a Complaint against Respondent Public Service Company of Colorado (Public Service). Complainant contends that Public Service demands payment for inaccurate charges.
- 2. Complainant requests that disconnection of service be prohibited so that the matter may be heard. Complainant states the subject property, an apartment, is his primary residence. The service address at issue is 2975 Huron Street, Apt 263, Denver, Colorado 80202.

¹ The Complaint named "Xcel Energy Corporation" as the Respondent. Public Service conducts utility business in Colorado as a wholly-owned subsidiary of Xcel Energy, Inc., a public utility holding company. As a result, Public Service is the proper designation for the Respondent in this matter.

Service continues to be in effect, but is subject to disconnection at any time. Complainant needs additional time for discovery information from Public Service.

- 3. The Commission does have the authority to prohibit discontinuance of service pending resolution of a proceeding involving a dispute over utility charges upon such terms as the Commission deems reasonable, including the requirement that the complainant post a bond. *See* Rules Regulating Electric Utilities, 4 *Code of Colorado Regulations* (CCR) 723-3-3408(b)(X) and 4 CCR 723-4-4408(b)(X). The Complainant has made a sufficient showing to warrant an order prohibiting discontinuance of service.
- 4. The amount in dispute is less than approximately \$1,000. Complainant disputes past-due amounts included in the bill. Should Complainant come to dispute future charges within the scope of the continuing dispute presented in the Complaint, further relief may be separately requested.
- 5. The Complaint establishes sufficient grounds for prohibiting Public Service from discontinuing utility service subject to Complainant keeping current with future charges incurred for utility services provided by Public Service.

II. ORDER

A. It Is Ordered That:

- 1. Public Service Company of Colorado shall not discontinue utility service to Jonathan L. Wallace at service address 2975 Huron Street, Apt 263, Denver, Colorado 80202, pending resolution of this proceeding.
- 2. The order prohibiting discontinuance of utility service set forth in ordering paragraph no. 1 above is conditioned upon Complainant Jonathan L. Wallace keeping current

with charges incurred for future utility services provided by Public Service Company of Colorado at 2975 Huron Street, Apt 263, Denver, Colorado 80202.

- 3. If any condition of the relief granted in ordering paragraph no. 1 above is not met, Public Service Company of Colorado may discontinue such utility service at 2975 Huron Street, Apt 263, Denver, Colorado 80202, without further order from the Commission.
 - 4. This Decision shall be effective immediately.



ATTEST: A TRUE COPY

Doug Dean, Director THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

G. HARRIS ADAMS

Administrative Law Judge