PUBLIC SERVICE COMPANY OF COLORADO

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ELECTRIC RATES	
ELECTRIC AFFORDABILITY PROGRAM ("EAP")	
Availability The Electric Affordability Program (Program) is available customers who have been qualified for and receive assistance Income Energy Assistance Program (LEAP) during the feder (Program Year). Further, such customers must agree to be Company's Average Monthly Payment Plan (AMPP) and must a payment schedule as described below to be considered a Qualified Customer.	ce from the Low- ral fiscal year e placed on the also agree to a lified Customer.
The Program has two components: 1) Affordability and Forgiveness. The Company will review a customer's billing information for the most recent twelve-month period, or est Qualified Customers with no usage history, approved LEA household income information as submitted to the Company Qualified Customer's financial benefit and payment schedulathe AMPP. A Qualified Customer's payment schedule shall payment of their current month's bill after inclusion of the bill credit, and payment of a portion of the Qualified Program arrears, if any.	and consumption and consumption and benefits and to determine a le amount under include both affordability
Affordability Options	
a) The Percentage of Income Payment Plan (PIPP) Affor consists of a bill credit determined as one-twelfth of between the Company's estimate of the Qualified Cu electric bill and three percent (3%) of the Quali annual household income as provided by the Colorade Human Services, Division of Low Income Energy Assista This bill credit is a Program cost that will be Tracker Account. Any LEAP benefit shall not be concalculation of the PIPP affordability credit. Any LEAP be applied to that portion of the Qualified Custome bill that exceeds the Qualified Customer's affordabl income payment. Any LEAP benefit not applied to Customer's current bill will be applied to a Quali arrears. No portion of any LEAP benefit provided to a Customer may be applied to the account of a customer other than the Qualified Customer to whom the LEAP benefit was rendered.	the difference stomer's annual fied Customer's Department of Included in the Insidered Ins
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	ELECTRIC RATES	
ELECTR	RIC AFFORDABILITY PROGRA	MM ("EAP")
Program Description and E	Bill Impact for Qualifie	ed Customers - Cont'd
Affordability Options	- Cont'd	
Qualified Customer' percent (20%) or t component is avail percentage of incomponent is avail percentage of incomponent is avail percentage of incomponent incomponent incomponent incomponent incomponent incomponent incomp	s bill at standard rewenty-five percent (25 lable to Qualified Cune are less than the top Affordability option.	clity option discounts the esidential rates at twenty %). The SBD Affordability astomers whose bills as a hree percent (3%) of income The SBD option is offered
Federal Poverty 1 percent (25%) ra	Level receive a bill cr ate discount based on d consumption, or est	undred percent (100%) of the redit based on a twenty five their most recent twelve-imated usage for Qualified
below one-hundred Level receive a discount based of	d and fifty percent (1 bill credit based on on the their most rec	ed percent (100%) but at or 50%) of the Federal Poverty a twenty percent (20%) rate ent twelve-months of billed qualified Customers with no
affordability credi Customer's current	t. Any LEAP benefit bill will be applied ill credit is a Program	the calculation of the SBD not applied to a Qualified to a Qualified customer's cost that will be included
(\$0.00) shall pay current bill and more continue in the Property their until the earlier of verification or the Year. If a re-verification of Customer will be respectively.	ten dollars (\$10.00) must re-verify their i gram. In the event tha	Program ed before Qualified
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CURLIN OF DOUBLAND OF OOL OR ARO	COLO. PUC No. 7 Electric	Page 5 of 18
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ELECTRIC	RATES	
ELECTRIC AFFORDABIL	ITY PROGRAM ("EAP")	N
Program Description and Bill Impact fo	r Qualified Customers -	Cont'd
Affordability Options - Cont'd		
d) The minimum benefit under each than five dollars (\$5.00) per mor	_	l not be less
Arrearage Forgiveness Component		
a) The PIPP Arrearage Forgiveness C that will be applied each mor Customer's payment. Payments to Component shall not exceed of Customer's annual income. The comporant arrears over a period Customers with arrears of five to twenty-four (24) months for Qual than five hundred dollars (\$500. credit is a Program cost that will	oth after receipt of under the PIPP Arrearane percent (1%) of redit will be designed of twelve (12) months nundred dollars (\$500.0 Lified Customers with a 00). This PIPP arreara	the Qualified age Forgiveness the Qualified to retire prefor Qualified 0) or less and arrears of more age forgiveness
b) The SBD Arrearage Forgiveness co of up to two hundred dollars (S Qualified Customer's arrears. repay this SBD arrearage credi credit is a Program cost that will	\$200.00) that will be SBD participants are n t. This SBD arreara	applied to the ot required to ge forgiveness
Conditions of Service		
a) There is no specific Enrollment I an application to participate in		_
b) Enrollment participation is line basis until the Company determin reached.		
c) Qualified Customers approved to agree to have their dwelling weat authorized weatherization ages permit or complete weatherizati the denial of PIPP or SBD if following year, subject to exceptions:	cherized if contacted by ncy. Failure to on may result in benefits for the	
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Conditions of Service - Cont'd 1) Households containing a member(s) whose mental or physical health could be jeopardized because of weatherization shall be exempt from this requirement. Such participants must provide a certificate of medical hardship, which shall be in writing, sent to the utility from the office of a licensed physician and show clearly the name of the participant or individual whose health is at issue; the	DUDUIC CEDVICE COMPANY OF COLORADO	COLO. FOC No. 7 Electric	Page 6 of 18
ELECTRIC AFFORDABILITY PROGRAM ("EAP") Conditions of Service - Cont'd 1) Households containing a member(s) whose mental or physical health could be jeopardized because of weatherization shall be exempt from this requirement. Such participants must provide a certificate of medical hardship, which shall be in writing, sent to the utility from the office of a licensed physician and show clearly the name of the participant or individual whose health is at issue; the Colorado medical identification number, phone number, name, and signature of the physician or health care practitioner acting under a physician's authority certifying the medical hardship. 2) A household whose landlord refuses to allow weatherization shall not have benefits denied. 3) A household shall not have benefits denied for failure to provide matching funds for weatherization. d) Regardless of arrears balances, the Company agrees to maintain service and suspend collection activities under the Discontinuance of Service by Company section to Qualified Customers if they maintain their payment schedule hereunder. e) With respect to payment default provisions, a single missed, partial or late payment within any Program Year shall not result in the automatic removal of a Qualified Customer from the Program. However, two or more missed, partial or late payments within any Program Year will result in the Company initiating its regular collection and Discontinuance of Service process. f) Qualified Customers must maintain an active Company account for electric service in said customer's name at their permanent primary residence only to be eligible for the Program. In the event the Qualified Customer is not the customer of record, and conditioned upon the residence being qualified under LEAP, the Company will allow such a customer to be eligible for the Program.	PUBLIC SERVICE COMPANY OF COLORADO		Sheet No99C
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(Continued on Sheet No. 99D)	electric service in said custom residence only to be eligible Qualified Customer resides at Qualified Customer is not the customer the residence being qualified un	er's name at their per for the Program. In a primary residence, stomer of record, and c der LEAP, the Company w	rmanent primary the event the wherein such onditioned upon
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ELECTRIC RATES	S	
ELECTRIC AFFORDABILITY P	ROGRAM ("EAP")]
Conditions of Service - Cont'd		
g) Qualified Customers agree to notify address. Such a change may result Customer's payment amounts and schedu as determined by Company. Additional not continue to qualify under the program by the Company.	in revisions to the Qualificales or removal from the Programally, Qualified Customers who	ed m, do
Customer Request for Removal from Program In the event a Qualified Customer d Program, the Qualified Customer must make writing. Upon receipt of a written reques Company will remove the customer as of t customer is removed from the Program, suc Program for one year after the date of the	such request to the Company st from a Qualified Customer, the date of the request. Once the customer may not re-enter t	in he a
Company Program Funding		
a) Program costs shall not exceed the acif there is an over-recovered balance end of a year, the over-recovered basubsequent year and can be used subsequent year unless the Commission	te in the Tracker Account at the alance may be rolled over to the to supplement benefits in the supplement benefits bene	he he
b) Company shall recover Program cost Facilities Charge applicable to all call electric rate schedules. Said recover the costs associated with the the Commission.	customers receiving service und amount shall be sufficient	er to
c) A permanent tracking mechanism (Tracking the amounts to provide for tracking the amounts compared to the actual program explaince (positive or negative) shall an annual basis. The Company may petits Service and Facilities Charges adjust the Tracker Account balance Phase II rate case proceeding or verified application.	recovered to fund the program penditures. The Tracker Accounts be provided to the Commission ition the Commission to adjust in order to as part of a	as nt
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RULES AND REGULATIONS ELECTRIC SERVICE **GENERAL**

DISCONTINUANCE OF SERVICE BY COMPANY - RESIDENTIAL AND SMALL COMMERCIAL

year's total billing to the customer's premises, modified as necessary for increases in base rates or cost adjustments, and the resulting total shall be divided into equal monthly installments to be billed in eleven equal monthly payments followed by a settlement billing in the twelfth month. Installment payments will be due monthly in addition to the amount of the new monthly billing by the due date of each new bill. The modified averaged monthly payment will be payable when due. Failure to make agreed installment payments may result in service being terminated upon fifteen days' written notice and failure to make payment of current amounts due may result in service being terminated 30 days after the due date of the current bill upon written notice of broken arrangements.

A customer whose monthly installment payment is not in default and whose new bill is not past due may renegotiate an installment payment plan arrangement, provided that the original arrangement amount will be paid in no more than six months from the date the original installment payment plan arrangement was entered into.

Discontinuance of service in accordance with (1) above shall also not N a customer is a Oualifying Customer under Affordability Program section of this tariff.

A customer who receives a Notice of Discontinuance is entitled, at person before customer's request, to a hearing in managerial а representative of the Company at a reasonable time and place within fifteen days of the date of such notice.

Service shall not be discontinued for a period of 60 days in situations where termination of service would be especially dangerous to the health or safety of a residential customer or a permanent resident of the customer's household where such health hazard is certified by a physician licensed by the State of Colorado or a health practitioner licensed by the State of Colorado and acting under a physician's authority. Such health hazard certification may initially be presented to Company by phone but must be followed within 10 days by written confirmation by the physician or health Service will not be discontinued for an additional 30 day practitioner. period upon receipt by Company of a second medical health hazard certification prior to the expiration of the initial 60 day period. Requests for delays in termination of service for health and safety purposes cannot be more frequent than once in any 12 consecutive month period beginning with the date of the first medical certification.

Any residential customer having provided Company a valid medical extension thereof, request an certificate, or may installment payment plan arrangement on or before the last day covered by the medical certificate or extension Any residential customer who had already entered into an installment

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NATURAL GAS RATES		
GAS AFFORDABILITY PROGRAM ("GAP")		
Availability The Gas Affordability Program (Program) is available customers who have been qualified for and receive assist Income Energy Assistance Program (LEAP) during the form (Program Year). Further, such customers must agree to Company's Average Monthly Payment Plan (AMPP) and must payment schedule as described below to be considered a Only customers receiving a financial benefit as set for considered a Qualified Customer.	cance from ederal fisc be placed t also agr Qualified C	the Low- cal year on the ee to a customer.
Program Description and Bill Impact for Qualified Customer The Program has two components: 1) Affordability Forgiveness. The Company will review a customer's bill information for the most recent twelve-month period, or Qualified Customers with no usage history, approved household income information as submitted to the Compa Qualified Customer's financial benefit and payment schedule apayment of their current month's bill after inclusion of bill credit, and payment of a portion of the Qualified Program arrears, if any.	and, 2) A and con estimate us LEAP benefany to detended amour the the affor	sumption sage for its and ermine a nt under ide both dability
Affordability Options		
a) The Percentage of Income Payment Plan (PIPP) Af consists of a bill credit determined as one-twelftl between the Company's estimate of the Qualified Cubill and three percent (3%) of the Qualified household income as provided by the Colorado Deservices, Division of Low Income Energy Assistance bill credit is a Program cost that will be incluaded account. Any LEAP benefit shall not be considered of the PIPP affordability credit. Any LEAP benefit that portion of the Qualified Customer's full annuat the Qualified Customer's affordable percentage of LEAP benefit not applied to the Qualified Customer' be applied to a Qualified Customer's arrears. No penefit provided to a Qualified Customer may be applied to a customer other than the Qualified Customer benefit was rendered.	n of the distomer's an Customer's epartment of the Company ded in the in the cal shall be ap l bill that income paym sourrent boortion of lied to the	fference nual gas annual of Human y. This Tracker culation plied to exceeds ent. Any vill will any LEAP account
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	GAS AFFORDABILIT	Y PROGRAM ("GAE	o")		
rogram Description a	and Bill Impact fo	r Qualified Cu	stomers -	- Cont'd	
Affordability Opti	ons - Cont'd				
percent (20%) component is percentage of	omer's bill at somer's bill at some twenty-five peavailable to Qualicome are less to PIPP Affordabili	tandard resider ercent (25%). lified Custom han the three	ential r The SBI ers whos percent	ates at D Afforda se bills (3%) of	twenty bility as a income
Federal Pove percent (25% months of b	th income at or b rty Level receive) rate discount illed consumption th no usage histon	a bill credit based on the n, or estimate	based o ir most	n a twent recent t	y five
below one-hu Level receiv discount bas	th income above ndred and fifty per a bill credit ed on the their or estimate usage.	percent (150%) based on a tw most recent	of the enty per twelve-mo	Federal Ecent (20% onths of	Povert) rat bille
affordability of Customer's curr	may not be consigned redit. Any LEAF cent bill will b BD bill credit is Account.	benefit not e applied to	applied a Qualit	to a Qua fied Cust	lified omer's
current bill a continue in the to re-verify tuntil the ear verification o verification is	omers who report pay ten dollars nd must re-veriful Program. In the neir income they lier of the dator the expiration not received befustomer will be responsed to the expiration of the expirat	(\$10.00) eacy their income event that a (some shall be suspected that the Control of the Prospected the expirate	h month e every Qualified bended fr ompany r gram Yea tion of t	towards four mond Customer com the P receives r. If he Progra	their ths to fails rogram a re- a re-
d) The minimum be shall not be l month.	nefit under each ess than five do	_			
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NATURAL GAS RATES	
GAS AFFORDABILITY PROGRAM ("GAP	ר")
Program Description and Bill Impact for Qualified Cu	stomers - Cont'd
Arrearage Forgiveness Component	
a) The PIPP Arrearage Forgiveness Component consit that will be applied each month after reconstructions of the payment. Payments under the PIPP Component shall not exceed one percent (Customer's annual income. The credit will be Program arrears over a period of twelve (12) Customers with arrears of five hundred dollars twenty-four (24) months for Qualified Customer than five hundred dollars (\$500.00). This PIP credit is a Program cost that will be included	eipt of the Qualified P Arrearage Forgiveness 1%) of the Qualified designed to retire pre- months for a Qualified s (\$500.00) or less and cs with arrears of more P arrearage forgiveness
b) The SBD Arrearage Forgiveness component consis of up to two hundred dollars (\$200.00) that Qualified Customer's arrears. SBD participan repay this SBD arrearage credit. This SBD credit is a Program cost that will be included	will be applied to the ts are not required to arrearage forgiveness
Conditions of Service	
a) There is no specific Enrollment Period. Qualifi an application to participate in the Program at	
b) Enrollment participation is limited to a final basis until the Company determines that the an reached.	
c) Qualified Customers approved to receive a PII agree to have their dwelling weatherized if authorized weatherization agency. Failure tweatherization may result in the denial of PI the following year, subject to the following ex	contacted by a state- to permit or complete IPP or SBD benefits for
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	NATURAL GAS RATES		
GAS	AFFORDABILITY PROGRAM ("GAP")		V
Conditions of Service - (Cont'd		
could be jeopard this requirement medical hardship the office of a participant or i medical identifice the physician	ining a member(s) whose mental or ized because of weatherization shalt. Such participants must provide a which shall be in writing sent to licensed physician and show clearly individual whose health is at issucation number, phone number, name, or health care practitioner a pority certifying the medical hardship	I be exem a certifi the utili the name ue; the Cand signa acting un	pt from cate of ty from of the colorado
2) A household whose not have benefits	se landlord refuses to allow weat s denied.	herizatio	n shall
	l not have benefits denied for fa or weatherization.	ilure to	provide
and suspend collect	rs balances, the Company agrees to tion activities under the Disconting to Qualified Customers if they reunder.	uance of	Service
or late payment w automatic removal o two or more missed	yment default provisions, a single ithin any Program Year shall not of a Qualified Customer from the Properties or late payments within a company initiating its regular ervice process.	result ogram. H any Progra	in the owever,
service in said customer resides of customer is not the customer is not the customer being quantum to the customer being and the customer being quantum to the customer being quantum to the customer being quantum to the customer being and the customer being	s must maintain an active Company stomer's name at their permanent pole for the Program. In the even at a primary residence, wherein the customer of record, and condicalified under LEAP, the Company witible for the Program.	rimary re t the Qu such Qu tioned up	sidence alified alified oon the
address. Such a ch the Qualified Cus schedules or rem determined by Comp Customers who do no	noval from the Program, as	change o	£
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	NATURAL GAS RATES			
GAS A	AFFORDABILITY PROGRAM ("	GAP")		1
Customer Request for Remove In the event a Quali Program, the Qualified Cuwriting. Upon receipt of Company will remove the customer is removed from Program for one year after	fied Customer desires stomer must make such a written request from customer as of the dat the Program, such cust	request to a Qualifie e of the omer may n	the Comp ed Custome request.	oany in er, the Once a
Company Program Funding				
end of a year, the o	not exceed the annual I -recovered balance in t over-recovered balance d can be used to su ss the Commission orders	the Tracker may be rol oplement b	Account led over enefits	at the to the
the following natura Sales Service, Sched CSG; Large Firm (Interruptible Indust	plicable to all custome al gas sales schedule ule RG; Small Commercia Sales Service, Strial Sales Service, Storecover the costs as	rs receivirs, includi al Sales Se rice, Sche chedule IG	g service ng: Residervice, So dule CLG . Said	e under dential chedule ; and amount
compared to the act balance (positive or an annual basis. Th its Service and Fac	ting the amounts recover tual program expenditu negative) shall be pro he Company may petition filities Charges in ord part of a Phase II ra	red to fund res. The vided to th the Commi der to adju	the production the Commission to list the	gram as Account sion on adjust Tracker
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GENERAL TERMS AND CONDITIONS

NATURAL GAS SALES SERVICE

RESIDENTIAL

DISCONTINUANCE OF SERVICE BY COMPANY - RESIDENTIAL - Cont'd

Discontinuance of service in accordance with (1) above shall also not occur if: customer makes full payment of outstanding bill, such payment to be made by cash or bona fide check to a Company representative or field employee unless customer has twice previously tendered payment with check which was returned to the Company by the banking institution unpaid, and the second such check was returned within the most recent twelve month period, in which cases payment by cash or certified check is required to avoid termination; or, customer prior to termination pays at least onetenth of the amount shown on the notice of termination and enters into an installment payment plan arrangement to pay the remaining account balance in equal monthly installments over a period of time not to exceed six As an alternative payment arrangement, the customer may choose a modified "averaged monthly payment" arrangement, under which the remaining account balance shall be added to the preceding year's total billing to the customer's premises, modified as necessary for increases in base rates or cost adjustments, and the resulting total shall be divided into equal monthly installments to be billed in eleven equal monthly payments followed by a settlement billing in the twelfth month. Installment payments will be due monthly in addition to the amount of the new monthly billing by the due date of each new bill. The modified averaged monthly payment will be Failure to make agreed installment payments may result payable when due. in service being terminated upon fifteen (15) days' written notice and failure to make payment of current amounts due may result in service being terminated thirty (30) days after the due date of the current bill upon written notice of broken arrangements.

A customer whose monthly installment payment is not in default and Mwhose new bill is not past due may renegotiate an installment payment plan M arrangement, provided that the original arrangement amount will be paid in M no more than six months from the date the original installment payment plan M arrangement was entered into.

occur if a customer is	s a Qualifying Custome	
Affordability Program secti	ion of this tariff.	N
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GENERAL TERMS AND CONDITIONS

COLO. PUC No. 6 Gas

NATURAL GAS SALES SERVICE

RESIDENTIAL

DISCONTINUANCE OF SERVICE BY COMPANY - RESIDENTIAL - Cont'd

A customer who receives a notice of discontinuance is entitled, at customer's request, to a hearing in person before a managerial representative of the Company at a reasonable time and place within ten days of the date of such notice.

Service shall not be discontinued for a period of sixty (60) days in situations where termination of service would be especially dangerous to the health or safety or a residential customer or a permanent resident of the customer's household where such health hazard is certified by a physician licensed by the State of Colorado or a health practitioner licensed by the State of Colorado and acting under a physician's authority. Such health hazard certification may initially be presented to Company by phone but must be followed within ten (10) days by written confirmation by the physician or health practitioner. Service will not be discontinued for an additional thirty (30) day period upon receipt by Company of a second medical health hazard certification prior to the expiration of the initial sixty (60) day period. Requests for delays in termination of service for thealth and safety purposes cannot be more frequent than once in any twelve (12) consecutive month period beginning with the date of the first medical certification.

Any customer having provided Company a valid medical certificate, or extension thereof, may request an installment payment plan arrangement on or before the last day covered by the medical certificate or extension thereof. Any customer who had already entered into an installment payment plan arrangement and who had not broken arrangements prior to invoking medical certification provisions may renegotiate the installment payment plan arrangement on or before the last day covered by the medical certification or extension thereof. Any customer who defaulted on said prior arrangements must pay, on or before the last day covered by the medical certification or extension thereof, all amounts that would have been paid up to that date had arrangements not been broken, and resume the installment payment plan arrangement, in order to avoid discontinuance of service.

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GENERAL TERMS AND CONDITIONS

COLO. PUC No. 6 Gas

NATURAL GAS SALES SERVICE

RESIDENTIAL

DISCONTINUANCE OF SERVICE BY COMPANY - RESIDENTIAL - Cont'd

If discontinuance of service involves individual permanent residents M of multi-unit dwellings where service for the entire multi-unit dwelling is M supplied through one meter and Company is aware of such condition, M discontinuance of service shall occur only after Company has given thirty TM (30) days notice of intent to terminate to the party responsible for TM payment of utility bills for the dwelling and to individual occupants of each unit within the dwelling. Notice to such individual occupants shall be delivered to each dwelling unit or mailed to the addressee or occupant of each unit. In addition, a copy of said notice shall be posted, to the extent possible, in at least one of the common areas of the multi-unit dwelling. A copy of the notice also shall be mailed or delivered to the Public Utilities Commission together with an affidavit setting forth how the utility has delivered, mailed or posted notices or attempted to do so to the individual dwelling unit occupant. Occupants of a multi-unit dwelling may avoid termination by agreeing to pay each new bill within 30 days of issuance. Occupants so agreeing shall not be entitled to installment payments or any other payment plan and may be discontinued without further notice or attempt at personal contact for failure to pay each new bill within thirty (30) days of issuance.

Discontinuance of service shall not occur between 12:00 noon on Friday and 8:00 A.M. the following Monday or between 12:00 noon on the day prior to and 8:00 A.M. on the day following any federal holiday or Company observed holiday.

Company may discontinue service without notice:

- (1) If the condition or installation of any part of the customers' gas piping apparatus, or appliances is found to be dangerous to life, health, or safety of any person. The Company does not assume responsibility and will not be held responsible for ascertaining such condition.
- (2) If the customer or anyone connected with customer or anyone with customer's knowledge or consent has violated any of the ordinances, statutes, or other lawful regulation of properly constituted authority applicable to customer's natural gas service. The Company does not assume responsibility and will not be held responsible for ascertaining such condition.
- (3) If service is found to have been restored by someone other than Company and the original cause for the discontinuance has not been cured.

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