

Decision No. C03-0530

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

DOCKET NO. 98M-236T

IN THE MATTER OF THE ADMINISTRATION OF THE COLORADO HIGH COST
SUPPORT MECHANISM.

**ORDER ADVISING TELECOMMUNICATIONS
SERVICE PROVIDERS OF NOTIFICATION
OF ANNUAL CUSTOMER EDUCATION**

Mailed Date: May 20, 2003
Adopted Date: May 16, 2003

I. BY THE COMMISSION

A. Statement and Findings of Fact

1. Pursuant to 4 *Code of Colorado Regulations* 723-41-7.5 each rate jurisdictional provider collecting the Colorado High Cost Support Mechanism (CHCSM) rate element (also know as the “Colorado Universal Service Charge”) shall provide continuing customer CHCSM education. The notification shall commence with the first billing cycle of the third quarter of 2003, and annually thereafter. Each provider shall provide the notification to each of its customers, by message directly printed on the bill, by bill insert, or by separate first class mail, or any combination of these alternatives, such as continuing customer education material as may be ordered by the Commission acting as administrator. Recommended language for the customer notification message is attached as Attachment A.

2. The mailing date of this order will allow telecommunications providers appropriate time to implement the continuing customer CHCSM education within the first billing cycle of the third quarter of 2003.

II. ORDER**A. The Commission Orders That:**

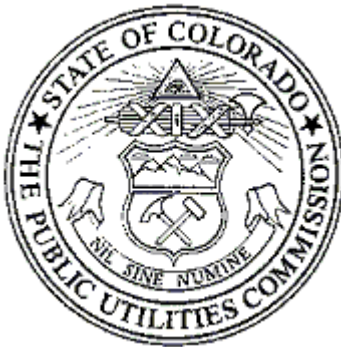
1. All Telecommunications service providers required to contribute to the Colorado High Cost Support Mechanism shall notify their customers of the "Colorado Universal Service Charge" rate element using the language of Attachment A. For calendar year 2003, providers shall complete the required continuing customer Colorado High Cost Support Mechanism education in the first billing cycle of the third quarter of 2003.

2. The 20-day time period provided for by § 40-6-114(1), C.R.S., to file applications for rehearing, reargument, or reconsideration begins on the first day after the mailing of this Order.

3. This Order is effective on its Mailed Date.

**B. ADOPTED IN COMMISSIONERS' WEEKLY MEETING
May 16, 2003.**

(SEAL)



ATTEST: A TRUE COPY

Bruce N. Smith
Director

THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF COLORADO

GREGORY E. SOPKIN

POLLY PAGE

JIM DYER

Commissioners

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