### BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

\* \* \*

IN THE MATTER OF PROPOSED

AMENDMENT TO THE COMMISSION'S

RULES REGULATING

TELECOMMUNICATIONS SERVICE

PROVIDERS AND TELEPHONE UTILITIES,

4 CCR 723-2.

## STATEMENT OF ADOPTION OF RULES CONCERNING A UNIFORM DIALING PATTERN FOR INTRA-LATA INTEREXCHANGE TOLL CALLS

Adopted Date: May 26, 1993

#### BY THE COMMISSION:

On January 29, 1993, the Commission issued Decision No. C93-113 directing that a notice of Proposed Rulemaking Regarding a Uniform Dialing Pattern for IntraLATA Interexchange Toll Calls, 4 Colorado Code of Regulations 723-2, be filed with the Secretary of State for publication in the February 1993 issue of the Colorado Register. Several parties filed comments to the proposed rules generally supportive of the proposal. On April 6, 1993, Administrative Law Judge Stuelpnagel, of the Commission held hearings on the proposed rules. A presentation was made by one Local Exchange Carrier (LEC) concerning anticipated customer education regarding the new dialing pattern, and oral comments were received regarding minor word changes to the proposed rule.

On May 20, 1993 Judge Stuelpnagel reported to the Commissioners his findings and forwarded his recommendations. Having carefully considered both written comments and the Judge's report, we now enter our statement of adoption of the rules.

As more fully explained in the adopted Statement of Basis, Purpose, and Statutory Authority, the intent of the proposed rule is to establish a new rule in the existing Rule Regulating Telecommunications Service Providers and Telephone Utilities to establish a uniform dialing pattern for all intraLATA interexchange toll calls (calls which are not included within basic local exchange service). The current supply of available central office codes will be exhausted in the near future. In order to provide for more numbers, the Administrator of the North American Numbering Plan, and the telecommunications industry has agreed to proceed with the implementation of interchangeable area codes, also referred to as interchangeable NPA's or INPA. The interchangeable area codes change "1+" and "0+" from "toll indicators" to "area code indicators". To preserve a "toll indicator" for consumer protection it will be necessary to adopt a 1 + ten digit dialing pattern for all intra-Lata interexchange toll calls.

Based upon the rulemaking record, we conclude that adoption of the rules is consistent with the public interest.

The Commission is concerned, because this rule impacts the fundamental dialing pattern of all customers placing intraLATA toll calls, that implementation of this rule by local exchange telephone service providers must be accompanied by an adequate customer education program. The Commission generally concludes that a Customer education program will require bill inserts, television, radio and print media advertisements, as well as directory dialing instructions. In the

interest of economy, such a customer education program would best be coordinated among the various jurisdictional local exchange carriers.

### THEREFORE THE COMMISSION ORDERS THAT:

- 1. The rules appended to this Statement of Adoption are hereby adopted.
- 2. Each Local Exchange Carrier subject to the Jurisdiction of this Commission shall file on or before July 1, 1993, its customer education plan required due to the implementation of this rule, for approval by the Commission.
- 3. No Local Exchange Carrier shall make any date commitments for any media advertisement until its customer education plan has been approved by the Commission.

ADOPTED IN OPEN MEETING ON May 26, 1993.

| (SEAL)   | THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO |
|--|--|
| 15 CH COLOR OF THE PARTY OF THE | Robert E. Temmer   |
|  | Christine E. M. Alvarez                                  |
| ATTEST: A TRUE COPY  | Vincent Majkowski  |
| Brun Z. Sin  | Commissioners  |

Bruce N. Smith Executive Secretary

Appendix to Decision No. C93-XXX - Statement of Adoption Docket No. 93R-052T - In the Matter of Proposed Rules Concerning a Uniform Dialing Pattern for IntraLATA, Interexchange Toll Calls



# DEPARTMENT OF REGULATORY AGENCIES

### **PUBLIC UTILITIES COMMISSION**

AMENDMENT TO RULES REGULATING
TELECOMMUNICATIONS SERVICE PROVIDERS AND
TELEPHONE UTILITIES
4 Code of Colorado Regulation 723-2

### 21.3 INTRA-LATA INTEREXCHANGE TOLL DIALING PATTERN

#### 21.3.1 BASIS, PURPOSE, AND STATUTORY AUTHORITY

The basis and purpose is to establish a new rule to provide for uniform dialing patterns for all intra-LATA interexchange toll calls (calls which are not included within basic local exchange service). The current supply of available central office codes will be exhausted in the near future. In order to provide for more numbers, the Administrator of the North American Numbering Plan, and the telecommunications industry have agreed to proceed with the implementation of interchangeable area codes, also referred to as interchangeable Numbering Plan Areas (NPA or INPA). The interchangeable area codes change "1+" and "0+" from "toll indicators" to "area code indicators". To preserve a "toll indicator" for consumer protection it will be necessary to adopt a 1 + ten digit dialing pattern for all intra-Lata, interexchange toll calls.

The amendments to the rules are clear and simple and can be understood by persons expected to comply with them. They do not conflict with any other provision of law and there are no duplicating or overlapping rules.

The statutory authority for this new Rule 21.3 is found at §§40-2-108, 40-4-101, and 40-15-306, C.R.S.

21.3.2 The North American Number Plan (NANP) specifies the format for telephone numbers in the United States, Canada, Bermuda, and many Caribbean Basin islands. On January 1, 1995, the NANP format changes to permit fully interchangeable codes. Prior to January 1, 1995 all jurisdictional LECs will convert to a new dialing plan which will permit the new NANP format to be used. Use of an area code or NPA is required for all intra-LATA, interexchange toll calls which originate and terminate in the same area code (NPA). The new dialing plan will replace the existing 1+seven digit dialing plan in use today with the "1+10-digit" dialing plan.