

Decision No. C23-0403

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

PROCEEDING NO. 21AL-0317E

IN THE MATTER OF ADVICE LETTER NO. 1857 – ELECTRIC FILED BY PUBLIC SERVICE COMPANY OF COLORADO TO REVISE ITS COLORADO PUC NO. 8 – ELECTRIC TARIFF TO REVISE JURISDICTIONAL BASE RATE REVENUES, IMPLEMENT NEW BASE RATES FOR ALL ELECTRIC RATE SCHEDULES, AND MAKE OTHER PROPOSED TARIFF CHANGES TO BECOME EFFECTIVE AUGUST 2, 2021.

**COMMISSION DECISION ESTABLISHING
THE FILING DATE FOR A STAND-ALONE
QUALITY OF SERVICE PLAN APPLICATION**

Mailed Date: June 13, 2023
Adopted Date: June 7, 2023

I. BY THE COMMISSION

A. Statement

1. This Decision establishes June 30, 2023, as the deadline for Public Service Company of Colorado (Public Service or Company) to file an application for a Quality of Service Plan Extension.

B. Discussion

2. On March 24, 2022, by Decision No. C22-0178, the Commission granted the Unopposed Motion to Approve Unopposed and Comprehensive Settlement Agreement (Except as to One Issue) and approved the Unopposed and Comprehensive Settlement Agreement (Except as to One Issue) filed on January 5, 2022 by Public Service and most of the intervening parties in this Proceeding.

3. The settlement agreement approved by Decision No. C22-0178 includes provisions that contemplates the filing in April 2023 of a request by the Company to extend its Quality of Service Plan (QSP) for electric utility operations. The QSP filing would come after the Company works with Staff of the Colorado Public Utilities Commission (Staff) and other interested persons with discussions on potential modifications to the existing QSP concluding in April 2023.

4. The specific provisions in the approved settlement with respect to a modified QSP are as follows:

- Public Service will work with Staff and other interested parties to provide more granular reliability metric reporting with respect to census group information that reflects services provided to disproportionately impacted communities;
- Public Service will work with Staff and other interested parties to determine what Advanced Metering Infrastructure meter data may provide the most value to customers for use in potential QSP metrics to be addressed in the Company's next QSP;
- Public Service will report on the changes to the Electric Continuity Threshold and Electric Restoration Threshold metrics proposed in Staff's Answer Testimony in the rate case—at least for two years, starting with the 2022 Annual QSP to be filed in April 2023;
- Public Service will work with Staff and other interested persons on benchmark reporting of other possible metrics in the 2022 Annual QSP and subsequent QSPs for possible changes and inclusion in those QSPs; and
- Public Service will work with Staff and other interested persons on appropriate penalty and reward provisions for new or revised performance-based metrics designed to incentivize incremental improvement which will be filed with the Commission for approval in the next QSP extension in April 2023.

5. The Commission further directed Public Service in this Proceeding to file a Phase II rate case no later than six months following the effective date of Decision No. C22-0178. However, by Decision No. C22-0724, the Commission granted Public Service's subsequent motion to file a Phase II electric rate case no later than May 15, 2023.

6. On April 21, 2023, Public Service filed a Motion for a Variance from Decision No. C22-0178 to Extend Filing Date for a Quality of Service Plan Extension (QSP Extension). Public Service requested that the Commission allow the Company to include the review and update of the QSP as part of its pending Phase II electric rate case, or, as an alternative, to extend the due date from April 2023 to May 17, 2023 to file the QSP Extension in a separate proceeding.

7. By Decision No. C23-0325, issued on May 16, 2023, the Commission denied Public Service's motion and instead directed the Company to confer with the parties to this Proceeding and with certain other stakeholders on a proposed filing date and related processes for a stand-alone application filing for the a QSP Extension.

8. On May 31, 2023, Public Service timely filed a conferral report in accordance with Decision No. C23-0325 stating that it proposed to the stakeholders a standard application proceeding process to begin with a filing for the QSP Extension on June 30, 2023. The conferral report states that the City of Boulder and the Staff of the Colorado Public Utilities Commission opposed the proposal, preferring a schedule resulting in a sooner decision to be achieved potentially through either a filing date of June 15, 2023 or a shortened notice and intervention period.

9. Public Service explains in the conferral report that the June 30, 2023 deadline was proposed due to the large number of filings the Company is making in June 2023 and because the June 30 filing is the soonest date that Public Service is able to file the QSP Extension application.

C. Findings and Conclusions

10. We find good cause to direct Public Service to file an application for the QSP Extension on or before June 30, 2023. Procedures for that new application proceeding will be

determined after the application filed and initially processed in accordance with the Commission's Rules of Practice and Procedure, 4 *Code of Colorado Regulations* (CCR) 723-1.

II. **ORDER**

A. **The Commission Orders That:**

1. Public Service Company of Colorado shall file an application for the review and approval of a Quality of Service Plan for its electric utility operations, in accordance with Decision No. C22-0178 and this Decision, no later than June 30, 2023.

2. The 20-day time period provided by § 40-6-114, C.R.S., to file an application for rehearing, reargument, or reconsideration shall begin on the first day after the effective date of this Decision.

3. This Decision is effective upon its Mailed Date.

**B. ADOPTED IN COMMISSIONERS' DELIBERATIONS MEETING
June 7, 2023.**

(S E A L)



ATTEST: A TRUE COPY

THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF COLORADO

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Commissioners

Rebecca E. White,
Director

COMMISSIONER MEGAN M. GILMAN
ABSENT