

PROCEEDING NO. 23M-0042EG: MONTHLY REPORT ON RESIDENTIAL DISCONNECTIONS FOR NONPAYMENT (2023)

Utility: [add]  
 Fuel: [electric, gas, or combined]  
 Date of Report: [add]

Metrics	[Prior Month Actuals]	[Forecast Month 1]	[Forecast Month 2]
Total number of unique customers (#)			
Total dollar amount billed (\$)			
Total dollars collected (\$)			
Total number of customers charged a late payment charge (#)			
Total dollar amount of late payment charges collected (\$)			
Number of customers with an arrearage balance by vintage (1-30 days) (#)			
Number of customers with an arrearage balance by vintage (31-60 days) (#)			
Number of customers with an arrearage balance by vintage (61-90 days) (#)			
Number of customers with an arrearage balance by vintage (91+ days) (#)			
Dollar amount of arrearages by vintage (1-30 days) (\$)			
Dollar amount of arrearages by vintage (31-60 days) (\$)			
Dollar amount of arrearages by vintage (61-90 days) (\$)			
Dollar amount of arrearages by vintage (91+ days) (\$)			
Uncollectible accounts written off (\$)			
Total number of disconnection notices sent (#)			
Total number of disconnections for nonpayment (#)			
Top 5 zip codes in service territory with highest proportion of residential customers that were disconnected for nonpayment (zip code (%))			
Total number of service restorations after disconnections for nonpayment (#)			
Average duration of disconnection for nonpayment by hours, measured from when the customer completes an action in paragraph 3409(b) to when service is restored (# Hours)			
Total number of new installment payment plans entered into (#)			
Average repayment term of new installment payment plans entered into (# Months)			

Contact Information:  
 [Name, Title, Email]