

2308. Local Exchange Service Standards.

- (a) Basic service standard. As part of its obligation to provide adequate basic local exchange service, each LEC shall construct and maintain its telecommunications network so that the instrumentalities, equipment, and facilities within the network shall be adequate, efficient, just, and reasonable in all respects in order to provide the following services or capabilities to each of its customers within its service area:
- (I) Individual line service or its functional equivalent constructed and maintained to meet the general parameters and characteristics of rule 2337;
 - (II) Voicegrade access to the public switched network;
 - (III) Dual tone multifrequency signaling capability (Touchtone) or its functional equivalent on the local access line;
 - (IV) Facsimile and data transmission capability with the public switched network when the customer uses modulation/demodulation devices rated for such capability, in particular, the capability to transmit two-way communications between a person using a telecommunications device or other nonvoice terminal device and a person using other customer premises equipment within the bandwidth of voicegrade access;
 - (V) The local exchange usage necessary to place calls to or receive calls from all local exchange access lines within a Commission approved local calling [area]¹;
 - (VI) Access to emergency services;
 - (VII) Equal access to toll services;
 - (VIII) Customer billing to the extent described in rule 2304;
 - (IX) Public information assistance to the extent described in rule 2306;
 - (X) Access to operator services;
 - (XI) White page directory listing as described in paragraphs 2307(a) and (b);
 - (XII) Access to directory assistance and intercept to the extent described in paragraph 2307(c);

¹ “area” was inadvertently omitted from the recodified rules.

- (XIII) Provisioning of service during maintenance or emergencies to the extent described in rule 2335; and
- (XIV) Any LEC that has also been designated as a POLR must offer basic local exchange service by itself as a separate Tariff offering, however:
 - (A) This subparagraph does not preclude the LEC/POLR from also offering basic local exchange service packaged with other services; and
 - (B) If basic local exchange service is packaged with other services, the rate for the bundled package service must be at or below the rate that would be charged if the basic local exchange service and the optional features were charged individually.