

Complete Information For

Contact: 89943

081-2120EG

Contact Participant Information

Participant Role COMPLAINANT **Participant Type** Ccts Person

Participant Name: Laura Davis
 P.O. Box 1450
 Idaho Springs,, CO 80452
 Personal: laura@solsatisfaction.com

Participant Role RESPONDENT **Participant Type** Ccts Utility

Participant Name:

RESPONSE
 POSTCARD
 SENT

Contact General Information

Filing Date and Time 12/4/2008 11:10:48 **How Received** WEB

Status Open: Web Complaint - Pending Review

Title Electric

Type, Category and Subject Comment - UnAssigned

Complaint Description We represent many customers who have grid-tied renewable energy systems. Some of these customers are residential, others are commercial and government. We also have potential customers who would like to install renewable energy systems but will not receive enough return on investment, because they are on the "SG" (demand) billing rate.

In all cases: residential rate, commercial rates, and demand billing rates, the monthly invoice reflects a per KWH charge and various tariffs and charges related to providing the service. However, when selling back renewable energy -via net metering; our customers are only paid a rate comparable to the direct charge for the KWHs used. In other words, there is no compensation for the service which they are providing with their equipment. This discourages many customers from installing renewable energy systems which produce more energy than they use or from installing any renewable energy system at all. For those with SG rates and "peak demand" billing - at least half of their invoice from XCEL consists of charges not directly tied to actual KWHs. Therefore, their payback is at this same reduced rate (approx. .002 per kwh). This causes the rate of return to be so low that it isn't feasible to install a system. We propose that the rate at which XCEL and other investor owned utilities buy renewable energy be comparable to the average rate they charge the customer for service and KW's (approx 8 to 10 cents p/KWH). This is particularly urgent for those with "demand" billing.

Contacted Utility? No

Contact Date:

Utility Rep Name

Outcome

Complete Information For

Contact: 89943

How to contact?

Other Request

Desired Action Record Complaint as Public Record - No Action Required

Contact Comment Information

Participant: Laura Davis

How Received: WEB

Comment 081-420EG

Related To:

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Details:

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