



Dora
Department of Regulatory Agencies

Division of Insurance

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Contact: Marianne Goodland, Public Information Officer,
Colorado Division of Insurance, 303.894.2261
Jessica Roe, DORA Director of Communications, 303.894.2338

Division of Insurance Deputy Commissioner Earns Unique National Honor

Denver – Peg Brown, Deputy Commissioner of Consumer Affairs for the Colorado Division of Insurance, is the first person in the nation to successfully complete all three levels of a national training program for insurance regulators.

The program is the Insurance Regulator Professional Designation Program, operated by the National Association of Insurance Commissioners (NAIC). The seven-year old program provides state insurance regulators with a well-rounded knowledge and understanding of insurance regulation.

“We are very proud of Peg’s accomplishment,” said Commissioner of Insurance Jim Riesberg. “Her knowledge of insurance regulation and issues gained from the NAIC program will serve the citizens of Colorado well in the years to come.”

The three levels are:

- Associate Professional Insurance Regulator (APIR): training in the foundations of insurance regulation, regulation of insurance products and an introduction to financial regulation. Available to newly-employed regulators but one year of employment is required for the certificate.
- Professional Insurance Regulator (PIR): specialization in particular regulatory disciplines. Brown chose agent/broker licensing, consumer assistance, market analysis and integrating market regulation. Certificates are awarded with at least three years of employment.
- Senior PIR: Has earned the PIR designation or approved for SPIR by the Designation Advisory Board, complete two required NAIC courses, two SPIR-level courses, and choose one of three post-curriculum projects. Brown chose courses on legal issues, managed care trends, advanced issues surrounding the Health Insurance Portability and Accountability Act (HIPAA) and she chose to be the lead in a formalized mentoring relationship within the Division of Insurance for six months. Certification is awarded to those with at least five years’ experience, or that the candidate is an elected or appointed chief insurance regulator.

As deputy commissioner for consumer affairs, Brown is responsible for overseeing consumer assistance efforts, including complaint handling and resolution. She also is in charge of the Division’s compliance and investigations section, which handles agent/broker licensing and enforcement.

Brown has been employed by the Division since 2005. She holds a Juris Doctorate from the University of Denver and has legal and legislative experience. She enrolled in the NAIC program in 2007 because, "the breadth of insurance regulation was new to me. The program gave me insight into the areas of insurance regulation with which I was not familiar, and greatly assisted me in efforts to provide integrated, coordinated regulation of insurance carriers and producers. All this helps me focus on our mission of consumer protection," Brown said. She finished the last of the coursework in November, 2010 and the mentorship requirement in April of this year.

Brown's accomplishment was recognized this month by NAIC at their annual fall meeting in National Harbor, Maryland.

[Click here](#) to download a headshot of Brown.

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*The **Colorado Division of Insurance** regulates the insurance industry and assists consumers and other stakeholders with insurance issues.*

DORA is dedicated to preserving the integrity of the marketplace and is committed to promoting a fair and competitive business environment in Colorado. Consumer protection is our mission.