



NEWS RELEASE

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DEPARTMENT OF REGULATORY AGENCIES PRESENTS ITS 2009 SMART CONSUMER CALENDAR AND ANNUAL REPORT

DENVER, Colorado – December 9, 2008 –The Colorado Department of Regulatory Agencies (DORA) announces the arrival of its 2009 Smart Consumer Calendar and its 2007-2008 Annual Report. The Annual Report is a comprehensive and informative piece, which supports Executive Director Rico Munn’s continued effort to introduce DORA, its mission of consumer protection, and its impact on Colorado’s economy to the public. The Report brings forth an easy-to-understand and comprehensive view of Colorado regulatory environment, and introduces the ten divisions that make up DORA: Banking, Civil Rights, Financial Services, Insurance, Public Utilities Commission, Office of Consumer Counsel, Real Estate, Registrations, Securities, and the Executive Director’s Office.

The Smart Consumer Calendar is designed to educate and remind consumers of their rights, responsibilities and available resources. It includes useful consumer tips for increased protection against fraud, discrimination and identity theft. It also outlines helpful steps to save money, conserve energy and plan ahead. There are also reminders to consumers that there are resources for them to access important information to protect their home and their family, by checking licenses of home improvement professionals, realtors, mortgage brokers and physicians. Throughout the calendar there are colorful graphics and multiple resources listed for access to more information or help if a complaint needs to be addressed. Contact information is provided for each of the divisions within DORA as well as other various consumer agencies and resources.

“DORA conducts its outreach so that consumers understand their rights and the resources available to them,” said DORA Executive Director Rico Munn. “During tougher economic times, our efforts are even more important to help boost consumer confidence, which will, in turn, help our economy.”

Both the DORA Annual Report and Consumer Calendar are available online at www.dora.state.co.us to view or download for free. Hard copies may also be available upon request at 303.894.7855 or from outside of Denver at 1.800.886.7675. An email to DORAc communications@dora.state.co.us requesting the publications is also acceptable.

DORA is dedicated to preserving the integrity of the marketplace and is committed to promoting a fair and competitive business environment in Colorado. Consumer protection is our mission.

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