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FOR IMMEDIATE RELEASE

DORA APPLAUDS ROSE MCCOOL, RETIRING DIRECTOR OF THE STATE'S DIVISION OF REGISTRATIONS, FOR TWO DECADES OF DEDICATION TO PUBLIC SERVICE

Vacancy left by Rose McCool's departure leaves huge shoes to fill



Rose McCool

Denver - The start of the new year means the start of a new decade without legendary public servant **Rose McCool** at the helm of the Division of Registrations within Colorado's Department of Regulatory Agencies ("DORA"). McCool announced recently she is retiring after 20 years of service to the State of Colorado, the past ten of which has been as Director of the Division of Registrations. DORA Deputy Director **Greg Ferland** will oversee the division in an interim capacity while the hiring process is underway.

McCool's degrees in both nursing and law have provided the division with unique expertise. She first joined the Department in 1991 and served in various capacities before her promotion to Division Director in 2001. As the leader of DORA's largest division, McCool oversees the boards that regulate professions from doctors and nurses to plumbers, electricians and cosmetologists, among many others. DORA's Division of Registrations is dedicated to consumer protection through the licensure and enforcement of over 49 professions, occupations and businesses in the state totaling more than 345,000 people.

"What a gift I've had to be a public servant for 20 years in a job I love and one that truly matters," said McCool, who gives accolades to her division employees. "It is my hope that people throughout Colorado know that the team here at the Division of Registrations works tirelessly to protect consumers."

McCool is widely known and respected across Colorado, as well as nationally and internationally, and is recognized as a remarkable leader in consumer protection, and sound regulation. She has been a renowned public servant to the citizens of Colorado, having served on several national committees concerning regulatory issues, and is a Past President of CLEAR (The Council on Licensure, Enforcement and Regulation).

Under McCool's tenure, the Division has implemented several new regulatory programs as passed into law by the State legislature, including the Office of Expedited Settlement ("OES") which provides a creative and cost effective strategy for the timely resolution of disciplinary cases. McCool also created administrative consistencies and efficiencies among the professions regulated by the Division, and she led the Division's business process reengineering initiative which culminated in a standardization of business practices and a centralization of similar functions. Most recently, McCool implemented the Healthcare Professions Profiling Program ("HPPP"), which mandates that specific healthcare professions complete online profiles prior to the renewal of a license, certificate or registration. HPPP provides an online platform for consumers to find out more about the background and history of their healthcare professionals in Colorado than ever before.

"My appreciation for Rose's exemplary contributions mirror the gratitude she is known for regularly expressing to and for everyone she thanks, for contributing to her personal and professional success," said **Barbara J. Kelley, Executive Director of DORA**.

McCool's colleagues and direct reports are regularly astounded by her unique display of getting to know and recognize all of the 200 employees she oversees. "Rose has the special ability to multi-task among many varied programs that fall within the Division of Registrations. The State of Colorado is losing a varied talented individual. She will be missed." said **Fred Joseph**, Commissioner of Banking and Securities.

McCool's last day with DORA is December 31, 2011. A thorough recruitment and selection process will be conducted for candidates for DORA's next Director of Registrations.



Division of Registrations Director Rose McCool awards Brian Pritchard the monthly "Going the Extra Mile" shoe award for exemplary service within the Department of Regulatory Agencies.

- More information about Colorado's Division of Registrations can be found here: <http://www.dora.state.co.us/registrations/index.htm>
- A complete bio on Rose McCool can be found here: <http://www.dora.state.co.us/registrations/director.htm>
- A high resolution headshot of Rose McCool for use by the media can be found here: http://www.dora.state.co.us/dora_pages/images/HighResolution/RoseMcCool.jpg
- A high resolution image of the captioned photo in this press release with Rose McCool awarding employee Brian Pritchard can be found here: http://www.dora.state.co.us/dora_pages/images/RoseMcCoolGoingThatExtraMileShoe.jpg

DORA is dedicated to preserving the integrity of the marketplace and is committed to promoting a fair and competitive business environment in Colorado. Consumer protection is our mission.