Decision No. C21-0047-I

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

PROCEEDING NO. 21AL-0049G

IN THE MATTER OF ADVICE LETTER NO. 979 - GAS FILED BY PUBLIC SERVICE COMPANY OF COLORADO TO REVISE ITS COLORADO P.U.C. NO. 6 - GAS TO ADJUST THE CHARGES FOR PROCESSING CREDIT CARD AND DEBIT CARD PAYMENTS TO BECOME EFFECTIVE FEBRUARY 21, 2021.

INTERIM COMMISSION DECISION GRANTING REQUEST FOR ALTERNATIVE FORM OF NOTICE

Mailed Date: January 27, 2021 Adopted Date: January 27, 2021

I. <u>BY THE COMMISSION</u>

A. Statement, Findings, and Conclusions

1. On January 21, 2021, Public Service Company of Colorado (Public Service or Company) filed a Motion for Approval of Alternative Form of Notice (Motion). By Advice Letter No. 979-Gas, also filed on January 21, 2021, the Company filed its tariff to revise the credit and debit card processing charges in its Colorado P.U.C. No. 6 – Gas tariff with an effective date of

February 21, 2021.

2. Public Service states that it filed Advice Letter No. 979-Gas due to a planned change in the third-party vendor that processes those payments for the Company. The Advice Letter proposes an adjustment to the processing charges for debit and credit card payments.

3. Public Service seeks authority under § 40-3-104(1)(c)(I)(E), C.R.S., to provide alternative forms of notice of the updated processing charges. In addition to posting the customer

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notice on its website as mandated by § 40-3-104(1)(c)(I), C.R.S., Public Service is seeking

Commission approval to use the following alternative forms of notice:

- Publishing a legal notice, attached to the Motion as Attachment A, in *The Denver Post*, for two consecutive weeks;
- Starting approximately January 1, 2021, and for approximately the following five weeks, providing a bill onsert for Public Service customers that have paid their utility bill with a credit card or debit card between the months of May 2020 and November 2020. The bill onsert is attached to the Motion as Attachment B; and
- Including a bill message (attached to the Motion as Attachment C) on all customers' bills from February 7 through March 7.

4. Public Service maintains good cause exists for the Commission to approve the alternative forms of notice. The Company represents that the alternative forms of notice listed above will provide sufficient notice to interested and affected parties. Additionally, Public Service asserts the newspaper notices will provide the required information regarding the adjustments to the general public. The Company concludes that the proposed alternative notice is sufficient to alert affected and interested parties of the changes that the Company is proposing by its Advice Letter in a timely fashion, and in a manner that is less costly than the approaches outlined in statute.

5. Pursuant to § 40-3-104(1)(c)(I)(E), C.R.S., and 4 CCR 723-1-1207(b) of the

Commission's Rules of Practice and Procedure, a utility may request to provide an alternative form of notice of proposed tariff changes. We find that the alternative forms of notice Public Service proposes in its Motion will provide sufficient notice to Public Service's customers and will do so efficiently. We therefore find good cause to approve the alternative forms of notice Public Service requests.

II. ORDER

A. It Is Ordered That:

1. The Motion for Approval of Alternative Form of Notice filed by Public Service

Company of Colorado on January 21, 2021, is granted.

2. This Decision is effective on its Mailed Date.

B. ADOPTED IN COMMISSIONERS' WEEKLY MEETING January 27, 2021.

(SEAL)



ATTEST: A TRUE COPY

Doug Dean, Director

THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

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JOHN GAVAN

MEGAN M. GILMAN

Commissioners