BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

PROCEEDING NO. 20C-0387-INS

IN THE MATTER OF COMMISSION ACTION AGAINST THE CERTIFICATE(S) AND PERMIT(S) OF MOTOR CARRIERS CONCERNING FINANCIAL RESPONSIBILITY PURSUANT TO § 40-10.1-112, C.R.S., AND RULE 4 CCR 723-6-6008 OF THE RULES REGULATING TRANSPORTATION BY MOTOR VEHICLES.

RECOMMENDED DECISION OF ADMINISTRATIVE LAW JUDGE MELODY MIRBABA REVOKING AUTHORITIES AND PERMITS

Mailed Date: October 27, 2020

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I. <u>SUMMARY</u>

1. This Recommended Decision grants the relief sought in the Public Utilities Commission Staff's (Staff or Commission Staff) Complaints against all but two of the motor-carrier Respondents listed in Appendix A to this Recommended Decision, revoking Respondents' authorities and permits based on the failure to keep currently effective proof of financial responsibility on file with the Commission. This Recommended Decision also provides avenues for Respondents to avoid revocation by taking action before this Recommended Decision becomes effective.

II. STATEMENT, FINDINGS, LAW, ANALYSIS, AND CONCLUSIONS

A. Background.

- 2. Commission Staff instituted the cases in this proceeding by "Order of Summary Suspension and Complaint and Notice of Hearing" against the motor carrier-Respondents (Complaints) on September 21, 2020. Hearing Exhibit 2.
- 3. The Complaints against each of the Respondents¹ in this proceeding provide notice of the allegations against the Respondents. Hearing Exhibit 2. Specifically, the Complaints against each of the Respondents listed on Appendix A allege that the Commission received notice from the Respondents' insurance or surety carriers that the Respondents' insurance or surety coverage will be cancelled as specifically identified in each Complaint. *Id.* The Complaints further notify Respondents that their authorities or permits have been, or will be, summarily suspended on the date specified in each Complaint, and informs Respondents of the date, time, and location for a Commission hearing to determine whether their authorities or permits should

¹ This proceeding involves numerous Respondents against whom the Commission initiated Complaints by sending them each an "Order of Summary Suspension and Complaint and Notice of Hearing." Hearing Exhibit 2. Each of those Complaints is assigned a unique "Case No." which specifies the grounds unique to each Respondent. And, each of those case numbers are part of this single proceeding.

be permanently revoked for failing to maintain proper evidence of insurance or surety coverage with the Commission. *Id*.

- 4. On October 13, 2020, Staff filed hearing Exhibits 1 through 5, and submitted a filing indicating that it served those exhibits on Respondents by e-mail. *See* Notice Concerning the Service of Exhibits 1-5 for the October 14, 2020 Show Cause Hearing on Respondents (Notice) filed on October 13, 2020.
- 5. As noticed in the Complaints, on October 14, 2020, at approximately 12:00 p.m., the undersigned Administrative Law Judge (ALJ) held the hearing on the Complaints by video-conference. Ms. Marquita Riley appeared and testified on behalf of Commission Staff; counsel also appeared on behalf of Commission Staff. Representatives of Genesis Towing LLC (Genesis) and First Denver Limo also appeared. Ms. Alondra Vasquez testified on behalf of Genesis. In addition, before beginning the evidentiary portion of the hearing, the ALJ determined that Genesis and First Denver Limo both established they may be represented by non-attorney designees, as permitted by Rule 1201(b), 4 *Code of Colorado Regulations* (CCR) 723-1 of the Commission's Rules of Practice and Procedure. Ms. Vasquez was permitted to represent Genesis while Abdissa Dirrisa was permitted to represent First Denver Limo.² Hearing Exhibits 1 through 6 were admitted into evidence during the hearing.

B. Staff's Evidence.

6. Ms. Riley is responsible for reviewing Commission records and coordinating with other Commission Staff to commence proceedings against motor carriers to suspend and revoke their permits and authorities when they do not have currently effective proof of insurance or

² First Denver Limo disconnected from the video-conference hearing during Ms. Riley's testimony and did not rejoin the hearing.

surety coverage on file with the Commission. Ms. Riley assisted with initiating this proceeding against Respondents because the Commission received notice from each of the Respondents' insurance or surety carriers of the imminent cancellation of their insurance or surety coverage. Hearing Exhibits 1 - 3.

- 7. Ms. Riley explained that the Commission served the Complaints and Attachment A to the Complaints (Hearing Exhibit 3) upon the Respondents by United States mail on September 21, 2020, at the addresses, and upon the persons identified as designated agents for the Respondents, as provided in the Commission's files. Hearing Exhibits 1 4.
- 8. Respondents provided the Commission the addresses and identities of their designated agents that were used to serve the Complaints in this proceeding. The Certificate of Service (Hearing Exhibits 1 and 4) for the Complaints demonstrates that the Commission served the Respondents by mailing the Complaints addressed as indicated in the "Hearing Cycle Listing." Hearing Exhibit 4. The Hearing Cycle Listing referenced in the Certificate of Service is Hearing Exhibit 1. *See* Hearing Exhibits 1 and 5. Hearing Exhibit 1 includes those carriers listed in Hearing Exhibit 5, their designated agents and addresses as on file with the Commission as of September 21, 2020, whose insurance or surety faced imminent termination. *See also* Hearing Exhibit 2.
- 9. On October 13, 2020, Ms. Riley looked into whether any Respondents had initiated a Commission proceeding which may impact this proceeding (e.g., application seeking to transfer or suspend Respondents' permits), and to determine if any of them came into compliance with the Commission's financial responsibility requirements since the Complaints were issued. While she did not learn of any pending proceeding that impacts this one, she did determine that many carriers came into compliance since the Complaints were issued on

September 21, 2020. The Respondents listed in Hearing Exhibit 5 remain out of compliance with the Commission's financial responsibility requirements as of October 13, 2020.3

- 10. Ms. Riley testified that on October 13, 2020, Hearing Exhibits 1 through 5 were served on Respondents who remained out of compliance as of that date, at their e-mail addresses, as listed with the Commission. She also explained that the Respondents provided those email addresses to the Commission.
- 11. Before the hearing on October 14, 2020, Ms. Riley again searched Commission records to determine if any carriers came into compliance since generating Hearing Exhibit 5 on October 13, 2020. She found that the following two carriers came into compliance: Alpine Transportation LLC, PUC Permit Nos. B-10075 and MCT-0083 (Alpine) and Cash for Cars Recycling Inc., PUC Permit No. T-03999 (Cash for Cars).
- 12. Based on the foregoing, except for Alpine and Cash for Cars, Staff requested that the authorities and permits of the Respondents listed in Hearing Exhibit 5 be revoked.
- 13. Ms. Riley also agreed to assist Genesis by providing information it could share with its insurance provider, as necessary to submit the required proof of financial responsibility.

C. Respondent's Evidence.

14. Ms. Vasquez is married to Genesis's sole owner, Jose Soto Carillo. Ms. Vasquez testified that Genesis's insurance company told it not to pay for insurance for August, due to COVD-19, but that Genesis inadvertently paid for insurance late when it was next due. This resulted in Genesis's insurance being cancelled. She explained that Genesis has since renewed its

³ In contrast, Hearing Exhibit 1 is the list of carriers who were non-compliant when the Commission issued the Complaints on September 21, 2020. As the difference in the numbers of carriers listed in Hearing Exhibits 1 and 5 make evident, many carriers came into compliance since the Commission issued the Complaints. All the carriers listed in Hearing Exhibit 5 are listed in Hearing Exhibit 1.

insurance. Hearing Exhibit 6 is a copy of the temporary Insurance Identification Card that Ms. Vasquez obtained from Genesis's insurance company. The Insurance Identification Card, issued by Artisan and Truckers Casualty Co., shows that Genesis is insured from October 5, 2020 to October 5, 2021. Hearing Exhibit 6. The Insurance Identification Card does not provide detail on the level or amounts of insurance that Genesis obtained, or the type of insurance, but lists the "policy type" as "commercial." *Id*.

- 15. Ms. Vasquez also testified that Genesis is a family-owned business, which provides the family's sole income, and cannot afford to be shut down.
- 16. Ms. Vasquez promised to follow-up with Genesis's insurance company and Commission Staff to ensure that the insurance company files proper proof of insurance as soon as possible.

D. Applicable Law.

- 1. Financial Responsibility Requirements and the Commission's Authority to Revoke Permits and Authorities.
- 17. Generally, motor carriers holding a Commission permit, authority, or certificate must maintain and file evidence of financial responsibility with the Commission in such sum, for such protection, and in such form as the Commission deems necessary to adequately safeguard the public interest. § 40-10.1-107(1), C.R.S. (2019); Rule 6008 of the Rules Regulating Transportation by Motor Vehicle, 4 CCR 723-6. Motor carriers must ensure their insurance or surety coverage is kept continuously effective during the life of a certificate or permit to operate. § 40-10.1-107(3), C.R.S. Commission Rule 6008, 4 CCR 723-6, identifies the amount, type of protection, and form for the insurance or surety coverage that motor carriers must maintain at all times in order to safeguard the public interest.

- 18. Specifically, motor carriers must obtain and keep motor vehicle liability insurance or surety bond coverage in force at all times. Rule 6008(a)(I), 4 CCR 723-6. In addition to motor vehicle liability coverage, towing carriers and household goods movers must maintain and keep cargo liability insurance or surety bond coverage in force at all times. Rule 6008(a)(I) and (III), 4 CCR 723-6. Towing carriers must obtain and keep worker's compensation insurance in force at all times; and towing carriers providing storage must obtain and keep garage keeper's liability insurance in force at all times. Rule 6008(a)(IV) and (V), 4 CCR 723-6. And, in addition to motor vehicle liability and cargo liability coverage, household good movers must obtain and keep general liability insurance or surety coverage in force at all times. Rule 6008(a)(VI), 4 CCR 723-6.
- 19. Motor carriers are responsible for maintaining and filing evidence of the required financial responsibility coverage with the Commission. § 40-10.1-107(1), C.R.S., and Rule 6008(a), 4 CCR 723-6. They must ensure their insurance or surety coverage is kept continuously effective during the life of a certificate or permit to operate. § 40-10.1-107(3), C.R.S. Insurers and sureties must notify the policy or bond holder *and* the Commission when terminating a policy or bond at least 30 days before the effective date of termination; failing that, termination is not valid. § 40-10.1-107(4), C.R.S. As a result, the Commission receives notice from insurance or surety carriers about imminent policy or bond terminations for motor carriers licensed by the Commission. *Id*.
- 20. Notice of cancellation from a motor carrier's insurance or surety carrier is evidence that the motor carrier no longer has proof of financial responsibility on file with the Commission. Rule 6008(e), 4 CCR 723-6. Failure to have proof of current and effective

insurance or surety coverage on file with the Commission creates a rebuttable presumption that the carrier is in violation of the financial responsibility requirements. *Id*.

21. Section 40-10.1-112(1)(a) and (c), C.R.S., provide that a Commission issued authority or permit may be suspended, revoked, altered, or amended if it is established to the satisfaction of the Commission at a properly-noticed hearing that the holder of that authority or permit has violated Article 10.1, Title 40 of the Colorado Revised Statutes, or any applicable Commission rule. Rules 6009 and 6011, 4 CCR 723-6, also provide the Commission authority to revoke a permit or authority in the circumstances here.

2. Notice and Service Requirements.

- The Commission must provide Respondents with notice of the Complaints against them, including sufficient facts to adequately advise Respondents of the relief sought and how they are alleged to have violated the law, as well as the time affixed for a hearing on the Complaints. §§ 40-10.1-112(1) and 40-6-108, C.R.S.; Rule 1302(h), 4 CCR 723-1 of the Commission's Rules of Practice and Procedure; *see also* § 24-4-105(2), C.R.S. Such notice must be served upon the Respondents, which may be accomplished by mail. § 40-6-108(3), C.R.S.; Rule 1205(a) and (d), 4 CCR 723-1; *see also* § 24-4-104(10), C.R.S.
- 23. Regulated motor carriers must provide the Commission "its designation of the name, mailing address, and physical address of a Person upon whom service may be made of any lawful notice, order, process, or demand." Rule 6006(a), 4 CCR 723-6. That person is the motor carrier's designated agent upon whom the Commission may serve complaints and other notices. *Id.*; Rule 1205(a) and (d), 4 CCR 723-1. And, regulated motor carriers are responsible for updating the Commission on changes to their designated agent, including the agent's mailing and email addresses, within two days of the change. Rule 6006(b), 4 CCR 723-6. Service on a motor

carrier's designated agent on file with the Commission is service upon the carrier and is "prima facie evidence" that the carrier received notice. Rule 6006(c) and (d), 4 CCR 723-6. A certificate of service issued by the Commission's Director is *prima facie* evidence that service has been obtained. § 40-6-108(3), C.R.S.

24. In addition, Commission Rule 1205(a), 4 CCR 723-1, requires that a person filing any pleading or other document with the Commission must serve all other parties; the same rule allows parties to serve pleadings and documents by e-mail.

3. Burden of Proof.

25. Staff carries the burden of proof by a preponderance of the evidence to demonstrate that the allegations in the Complaints are true and that the Complaints were properly served on each of the Respondents. § 24-4-105(7), C.R.S.; Rule 1500, 4 CCR 723-1. The preponderance standard requires the fact finder to determine whether the existence of a contested fact is more probable than its non-existence. *Swain v. Colorado Dep't of Revenue*, 717 P.2d 507, 508 (Colo. App. 1985). A party has met this burden of proof when the evidence, on the whole, tips in favor of that party. *Schocke v. State, Dep't of Revenue*, 719 P.2d 361, 363 (Colo. App. 1986).

E. Findings, Analysis, and Conclusions.

26. The evidence was undisputed. The ALJ finds that the Complaints were served on the Respondents listed in Hearing Exhibit 5 in accordance with Commission rules. *See* Hearing Exhibits 1 through 5. The ALJ concludes that Staff demonstrated by a preponderance of the evidence that it properly served the Complaints upon each of the Respondents listed in Hearing Exhibit 5. § 40-6-108(3), C.R.S.; Rule 1205(a) and (d), and Rule 1302(g)(II)(e), 4 CCR 723-1; and Rule 6006(a) and (c), 4 CCR 723-6.

- 27. The ALJ finds that the Complaints comply with the relevant notice requirements because they: (a) inform Respondents that the Commission has received insurance or surety cancellation notices for each Respondent and the effective date of such cancellation; (b) advise Respondents that their authorities or permits are summarily suspended as of the coverage cancellation date; (c) notify Respondents that they may not conduct operations under their authorities or permits after the coverage cancellation and summary suspension date; (d) inform Respondents that the Commission has initiated a proceeding to permanently revoke their permits or authorities for failing to maintain and provide proof of effective insurance or surety coverage; (e) notify Respondents of the date, time, and means to attend the remote hearing on the Complaints at which Respondents have an opportunity to present data, views, and arguments; and (f) advise Respondents of the legal authority for the Complaints and relief sought. Hearing Exhibit 2. Rule 6009(e), 4 CCR 723-6; see §§ 40-6-108 and 24-4-105(2), C.R.S.
- 28. In addition, the ALJ concludes that Staff served Hearing Exhibits 1 to 5 on Respondents listed in Hearing Exhibit 5 by e-mail at the e-mail addresses which Respondents provided. As such, Respondents had the opportunity to review those exhibits before or during the hearing. *See* Rule 1205(a), 4 CCR 723-1; Notice and Exhibit A to Notice; Hearing Exhibit 5.
- 29. The ALJ concludes that Staff established by a preponderance of the evidence that the Commission received notice from the insurance or surety providers for the motor carriers identified in Hearing Exhibit 5 that their insurance or surety coverage was or will be cancelled or terminated. Hearing Exhibit 2. This creates the rebuttable presumption that the relevant Respondent carriers are in violation of their respective financial responsibility requirements. Rule 6008(e), 4 CCR 723-6.

- 30. With the exception of Alpine, Cash for Cars, and Genesis, the evidence was undisputed that the Respondents listed in Hearing Exhibit 5 are out of compliance with their respective financial responsibility requirements set forth in § 40-10.1-107(3), C.R.S., and Commission Rule 6008, 4 CCR 723-6. As to Genesis, the evidence established that it has obtained insurance, but the evidence does not establish that Genesis's insurance complies with the Commission's relevant financial responsibility requirements. *See* Hearing Exhibit 6. For example, the Insurance Identification Card does not show the amount and type of protection that Genesis has obtained. *Id.* Indeed, this highlights why motor carriers must ensure that their insurance providers submit proof of financial responsibility in the form and manner that the Commission requires. *See* § 40-10.1-107, C.R.S., and Rule 6008, 4 CCR 723-6. Genesis did not do that. As of the morning of the hearing, the Commission's records do not reflect Genesis's effective proof of financial responsibility. Based on all of this, the ALJ concludes that the evidence does not rebut the presumption that Genesis is in violation of its financial responsibility requirements. Rule 6008(e), 4 CCR 723-6.
- 31. For the reasons discussed, the ALJ finds that Staff established by a preponderance of the evidence that the Commission's records do not show a currently effective level of financial responsibility, including but not limited to motor vehicle liability, general liability, garage keeper's liability coverage, worker's compensation coverage, and cargo liability coverage in such form and in such manner as required by § 40-10.1-107, C.R.S., and Rule 6008, 4 CCR 723-6, for the Respondents identified in Hearing Exhibit 5 except for Alpine and Cash for Cars. Staff met its burden of proof to show by a preponderance of the evidence that the allegations in the Complaints are true as to the Respondents listed in Hearing Exhibit 5, except for Alpine and Cash for Cars. Hearing Exhibit 5 is attached to this Recommended Decision as Appendix A.

- 32. The Commission's only means of performing its important duty to the public to ensure that persons who hold an active motor carrier authority meet their financial responsibility obligations is to require documentation of carriers' current and effective insurance or surety furnished in a uniform format to the Commission. The holder of the authority is responsible for ensuring that documentation is provided to the Commission. § 40-10.1-107, C.R.S., and Rule 6008, 4 CCR 723-6. Except for Alpine and Cash for Cars, the Respondents listed in Hearing Exhibit 5 have failed to do so. For that reason, their authorities and permits should be revoked.
- 33. However, Respondents, (including Genesis), may take action before the effective date of this Decision to avoid revocation. First, carriers may avoid revocation by coming into compliance with their financial responsibility requirements and ensuring that proof of this is furnished in the form and manner required by the Commission before the effective date of this Decision will be dismissed. In such cases, Complaints against such carriers will be dismissed, and their permits will not be revoked.
- 34. In addition, the Commission allows limited regulation carriers (which includes luxury limousine carriers),⁴ household goods movers, towing carriers, and hazardous materials carriers to submit a form to cancel their permits or authorities. Interested persons may obtain a permit cancellation form on the Commission's website at: https://drive.google.com/file/d/0B3u7jb_duOQ2QWlrMFlvUDJoNjQ/view?,authuser=0. Carriers may avoid revocation by submitting a permit cancellation form before the effective date of this

⁴ Limited regulation carriers are defined as carriers who provide transportation service by charter bus, children's activity bus, fire crew transport, luxury limousine, Medicaid client transport, or off-road scenic charter. Rule 6001(qq), 4 CCR 723-6

Decision. In such cases, Complaints against such carriers will be dismissed, and their permits will not be revoked.

- 35. Fully regulated intrastate carriers, such as common carriers who operate a shuttle service, sightseeing service, charter service, taxicab service, and contract carriers may submit an application to suspend their authority under Rule 6205, 4 CCR 723-6 to avoid having their permits revoked. For the same reasons discussed above, the ALJ is recommending dismissal of Complaints against fully regulated intrastate carriers who file an application to suspend their authority before the effective date of this Recommended Decision.
 - The Application form to suspend a common carrier authority is available at: 36. https://drive.google.com/file/d/0B3u7jb_duOQ2dXZ0UTNlXzBvRlU/view.

The Application form to suspend a contract carrier authority is available at:

https://drive.google.com/file/d/0B3u7jb_duOQ2U2JQS2dvek5HWm8/view.

37. Having a permit revoked or cancelled does not always mean that a carrier's business is permanently terminated. Generally, Commission rules allow many types of motor carriers, including luxury limousine, household goods movers, and towing carriers, to obtain new permits without difficulty. For the most part, such permits may be obtained by completing an application that can be submitted to the Commission on-line, providing related supporting information and proof of financial responsibility, and paying a fee. Rule 6302 (luxury limousine application and permit); Rule 6503 (towing carrier application and permit); and Rule 6603

⁵ Carriers concerned about their ability to comply with application requirements may request that the Commission waive an application requirement, per Rule 1003(a), 4CCR 723-1. That rule allows parties to request a waiver of a Commission rule; in deciding whether to waive a rule, the Commission may consider hardship, equity, or more effective implementation of a rule on an individual basis. 4 CCR 723-1. Such requests are decided on an individual and case-by-case basis and are outside the scope of this proceeding. See Rule 1003(a), 4 CCR 723-1.

(household goods mover carrier application and permit). Applications for a luxury limousine, towing, or household goods mover permits are available at the following link: https://doraapps.state.co.us/puc/TransportationApplications/. Thus, the referenced carrier types who voluntarily cancel their permits or whose permits are revoked may reapply for a permit.

- 38. As explained during the hearing and provided below, this Recommended Decision will not become effective for 20 days after the date the Decision is mailed, and only then, if no party appeals this Decision by filing exceptions. This allows ample time for Respondents to take action to avoid a final Commission decision revoking their permits or authorities.
- 39. For all the reasons discussed, Complaints against carriers who take one of the actions described in Ordering ₱ 3 (below) before the effective date of this Recommended Decision will be dismissed, and their permits will not be revoked.
- 40. Pursuant to § 40-6-109, C.R.S., the ALJ transmits the record of this proceeding, this recommended decision containing findings of fact and conclusions thereon, and a recommended order to the Commission.

III. ORDER

A. The Commission Orders That:

- 1. Except for Alpine Transportation LLC, PUC Permit Nos. B-10075 and MCT-0083 (Alpine) and Cash for Cars Recycling Inc., PUC Permit No. T-03999 (Cash for Cars), the authorities or permits listed in Appendix A, attached hereto, are revoked as of the effective date of this Recommended Decision.
 - 2. The Complaints against Alpine and Cash for Cars are dismissed.

- 3. Ordering Paragraph No. 1 will be void and the case dismissed as to any Respondent who takes one of the following actions before the effective date of this Recommended Decision:
 - a. files the required Certificate of Insurance or surety with the Commission;
 - b. files an Application to Suspend their permit or authority with the Commission, if allowed by Commission rules; or
 - c. submits a permit cancellation form to the Commission, if allowed by Commission rules.
 - 4. Proceeding No. 20C-0387-INS is closed.
- 5. This Recommended Decision shall be effective on the day it becomes the Decision of the Commission, if that is the case, and is entered as of the date above.
- 6. As provided by § 40-6-109, C.R.S., copies of this Recommended Decision will be served upon the parties, who may file exceptions to it.
 - a) If no exceptions are filed within 20 days after service or within any extended period of time authorized, or unless the decision is stayed by the Commission upon its own motion, the recommended decision will become the decision of the Commission and subject to the provisions of § 40-6-114, C.R.S.
 - b) If a party seeks to amend, modify, annul, or reverse basic findings of fact in its exceptions, that party must request and pay for a transcript to be filed, or the parties may stipulate to portions of the transcript according to the procedure stated in § 40-6-113, C.R.S. If no transcript or stipulation is filed, the Commission is bound by the facts set out by the administrative law judge and the parties cannot

challenge these facts. This will limit what the Commission can review if exceptions are filed.

7. If exceptions to this Recommended Decision are filed, they may not exceed 30 pages in length, unless the Commission finds good cause and permits this limit to be exceeded.



ATTEST: A TRUE COPY

Doug Dean, Director THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

MELODY MIRBABA

Administrative Law Judge