Decision No. C20-0103-I

### BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

### PROCEEDING NO. 20AL-0050E

## IN THE MATTER OF ADVICE LETTER NO. 1817 – ELECTRIC FILED BY PUBLIC SERVICE COMPANY OF COLORADO TO UPDATE TARIFF PROVISIONS CONCERNING DISCONTINUANCE OF RESIDENTIAL ELECTRIC SERVICE IN CASES OF MEDICAL EMERGENCY

## INTERIM COMMISSION DECISION GRANTING AMENDED REQUEST FOR ALTERNATIVE FORM OF NOTICE

Mailed Date:February 14, 2020Adopted Date:February 13, 2020

### I. <u>BY THE COMMISSION</u>

#### A. Statement, Findings, and Conclusions

1. On February 6, 2020, Public Service Company of Colorado (Public Service or the Company) filed a Motion for Approval of Alternative Form of Notice (Motion) to apply to Public Service's Advice Letter No. 1817 – Electric to revise the Electric Service General Rules and Regulations tariff in the Company's Colorado P.U.C. No. 8 - Electric tariff, to be effective March 8, 2020.

2. Public Service states that it is proposing to update the allowed postponement of discontinuance of electric service to a residential customer originally set at 60 days with a potential 30-day extension, to a total of 90 days from the date of a medical certificate issued by a Colorado-licensed physician or health care practitioner acting under a physician's authority as provided in Rule 3407(e)(IV)(A) of the Rules Regulating Electric Utilities, 4 *Code of Colorado Regulations* (CCR) 723-3.

3. By its Motion, in addition to posting the proposed tariff changes on its website and making them available for public inspection consistent with § 40-3-104(1)(c)(I), C.R.S., Public Service seeks approval to use as alternative notice the publishing of a legal notice (attached to the Motion as Exhibit 1) in *The Denver Post* for two consecutive Sundays.

4. Public Service states that it seeks approval of the alternative forms of notice to avoid the expense and confusion entailed in other forms of statutory notice. Public Service state that, in order to avoid inundating its customers with email and text notifications for all filings that could potentially cause confusion, it is the Company's policy to only use emails for significant filings, such as rate case filings. It further states that text message notification is primarily reserved for outage and restoration information.

5. As good cause to grant the Motion, Public Service states that newspaper notices will provide the required information regarding the updated Electric Service General Rules and Regulations filing to the general public.

6. On February 10, 2020, the Company filed an Amended Motion for Alternative Form of Notice (Amended Motion). The Amended Motion revises only the publication dates for the newspaper notice proposed to the consecutive Sundays of February 16 and 23, 2020, in lieu of the originally proposed dates of February 9 and 16, 2020.

7. Pursuant to § 40-3-104(1)(c)(I)(E), C.R.S., and 4 CCR 723-1-1207(b) of the Commission's Rules of Practice and Procedure, a utility may request to provide an alternative form of notice of proposed tariff changes. We find the alternative form of notice proposed by Public Service in its Motion to apply to Advice Letter No. 1817-Electric, as revised in the Amended Motion, is reasonable with respect to the Company's stakeholders and its general body

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of electric ratepayers. We therefore find good cause to approve the alternative form of notice requested by Public Service.

## II. <u>ORDER</u>

## A. It Is Ordered That:

1. The request for alternative form of notice to apply to Advice No. 1817-Electric

proposed in the Motion for Alternative Form of Notice filed by Public Service Company of

Colorado on February 6, 2020, and amended on February 10, 2020, is granted.

2. This Decision is effective on its Mailed Date.

# B. ADOPTED IN COMMISSIONERS' WEEKLY MEETING February 13, 2020.





THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

JEFFREY P. ACKERMANN

FRANCES A. KONCILJA

ATTEST: A TRUE COPY

Doug Dean, Director

JOHN GAVAN

Commissioners