## Xcel Energy ${ }^{\text {"u }}$

PUBLIC SERVICE COMPANY
P.O. Box 840

Denver, Colorado 80201-0840

March 15, 2012

Advice No. 1605 - Electric

Public Utilities Commission
of the State of Colorado
1560 Broadway, Suite 250
Denver, Colorado 80202
The accompanying tariff sheets issued by Public Service Company of Colorado are sent to you for filing in accordance with the requirements of the Public Utilities Law:

COLORADO P.U.C. NO. 7 - ELECTRIC
and the following sheets are attached:

Cancels
Colorado P.U.C. Sheet No. Sub. Twenty-second Revised

4
$2^{\text {nd }}$ Sub. Seventeenth Revised

15B
Third Revised

Sub. Seventh Revised R1
First Revised R10
Sub. First Revised R52
Sub. First Revised R53
Sub. First Revised R54
Sub. First Revised R55
Sub. First Revised R56
Sub. First Revised R57

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The Public utilities Commission
of the State of Colorado
Advice No. 1605 - Electric
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The principal proposed change is: to introduce three new charges in the Schedule of Charges for Rendering Service, a new Requests for Customer Data Section in the Rules and Regulations and other accompanying revisions to the Company's P.U.C. No. 7 - Electric tariff to incorporate the Commission's Data Privacy Rules for Electric Utilities that became effective February 14, 2012, pursuant to Commission Decision No. C11-1335. The Company files the accompanying tariff sheets consistent with the Commission's directive in paragraph 7 of Decision No. Cl1-1335 which directed affected electric utilities to file tariffs on or before March 1, 2012. On March 1, 2012, the Company filed a Motion for Extension of Time to prepare tariffs and file an advice letter in regards to Decision No. C11-1335. The Commission granted the request of the Company and directed the Company to file tariffs on or before March 15, 2012.

Specifically, the Company has added a new Requests For Customer Data subsection that provides specific provisions related to customer data available to customers as well as Third Parties included in subsections; Definitions, Standard Customer Data Available to Customers, Standard Customer Data Available To Third Parties, Standard Customer Data Reports, Non-Standard Customer Data Report, Standard Aggregated Reports, Non-Standard Aggregated Reports and Indemnification of Customer Data Privacy. In addition the Company adds three new charges under the Schedule of Charges for Rendering Service including a Non-Standard Customers Data Report Charge, a Standard Aggregated Report Charge, and a Non-Standard Aggregated Report Charge.

These new provisions incorporate the newly defined terms relative to the Data Privacy Rules, provide the information required in Commission Rule 3026 (c), (d), and (e) and 3031 (d).

Notice of this filing will be published in the Legal Classified Section of The Denver Post and a copy will be provided by electronic mail to all participants in the Commission's Rulemaking in Docket No. 10R-799E. Contemporaneously with this Advice Letter, the company is filing its Application for an Alternative Form of Notice seeking authority to provide notice of the filing as set forth in this paragraph.

The Company requests that the tariffs accompanying this advice letter become effective April 15, 2012, pursuant to Commission Decision No. c11-1335.

The Public Utilities Commission of the State of Colorado

Advice No. 1605 - Electric
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Please send copies of all notices, pleadings, correspondence, and other documents regarding this filing to:

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SBB:jlb
Enclosure

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## RULES AND REGULATIONS ELECTRIC SERVICE GENERAL

## CHARGES FOR RENDERING SERVICE

Appropriate charges to customers will be made at the time service is instituted or reinstituted, or in the event that service at a specific location is transferred from one customer to another. Charges will also be made to customers for all service work performed for customers on customer's premises except for gratuitous services provided by Company. Service work performed at other than regular working hours shall be subject to overtime rates. Charges are set forth on the tariff sheet entitled schedule of Charges for Rendering Service. These charges are to offset Company's costs for such service work and transactions and are in addition to all other customer charges for utility service, for customer deposits and for required charges under Company's filed extension policy.

Gratuitous services to customers by the Company will not be charged to the customer. Such gratuitous services are limited to the following:

1. All emergency calls where permanent materials and facility replacement is not performed.
2. Bill investigations.
3. Customer service complaint investigations.
4. Changing customer's equipment due to changes in service characteristics.
5. Routine maintenance of Company's facilities.
6. Radio and TV interference investigation.
7. Perform services resulting from outages on the Company's system.
8. Provide to the customer or a Third Party Customer Data as set forth in the Requests for Customer Data section of these Rules and Regulations.

To compensate Company for the cost of processing bad checks, the Company will make a charge to any customer whose check for payment to the Company is returned by the bank as not payable. The amount of the charge is stated on the tariff sheet entitled Schedule of Charges for Rendering Service.

TEMPORARY OR INTERMITTENT SERVICE
If service to customer is to be temporary or intermittent, service connection and any line construction involved will be at option of Company as set forth in Company's Electric Service Connection and Distribution Line Extension Policy.


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## RULES AND REGULATIONS ELECTRIC SERVICE <br> GENERAL

REQUESTS FOR CUSTOMER DATA - COnt'd
Definitions - Cont'd
Standard Customer Data Reports
A report generated by the Company that contains a portion of or all Standard Customer Data as defined herein. A list of Standard Customer Data Reports is available on the Company's website.

Third Party
Any entity other than the customer of record or Company's Contracted Agent, which requests authorization from the customer for access to Customer Data from the Company.

Standard Customer Data Available to Customers
The Company will provide to customers the customers' Standard Customer Data in a Standard Customer Data Report as a gratuitous service as set forth in the charges for Rendering Service section of these Rules and Regulations.

Standard Customer Data Available to Third Parties

## Customer Consent Form

A completed and executed Customer Consent Form is required for customers to authorize the Company to provide their Standard Customer Data to a Third Party. A Third Party requesting Customer Data must submit to the Company a completed Customer Consent Form executed by the customer to whom the data pertains. The Customer Consent Form is available on the Commission website. Completed Customer Consent Forms must be mailed to P.O. Box 8 Eau Claire, WI, 54702 or emailed to the company at datarequest@xcelenergy.com. The Company shall reject any Customer consent Form that is noncompliant with the Commission's rules or that is incomplete or that appears to contain inaccurate information. The Company will require a minimum of three (3) business days to validate a Customer Consent Form. If the Company deems the Customer Consent Form invalid, the Company will notify the requestor.

The Company shall not provide any Customer Data or Personal Information to any Third Party unless the Company has received a valid Customer Consent Form signed by the relevant customer.

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RULES AND REGULATIONS ELECTRIC SERVICE GENERAL

## REQUESTS FOR CUSTOMER DATA- Cont'd

Standard Customer Data Reports
A customer or Third Party may request the Company to provide a Standard Customer Data Report that includes a portion of or all of the applicable Standard Customer Data on an on-going basis monthly, quarterly or annually or for other time period as determined by the Company. Ongoing data reports will be provided until such time that the customer requests that the reporting be terminated or the customer moves to another location. Such reports are provided via electronic encrypted email or paper copy through the United States postal Service. The customer and/or Third Party, as applicable, are responsible for providing to the Company an accurate email or postal mail address. The Company requires ten (10) business days to provide a Standard Report after validating the Customer Consent Form.

Non-Standard Customer Data Report
The Company does not provide Non-Standard Customer Data except as specifically provided herein. A Non-Standard Customer Data report contains the periodic interval volt-ampere reactive (VAR) data for individual customer billing periods. The customer or Third Party shall request and pay Company in full prior to Company providing a NonStandard Customer Data Report as set forth under the Schedule of Charges for Rendering Service. The Non-Standard Customer Data Report shall be provided in electronic encrypted email or paper copy through the United States Postal Service. The customer and/or Third Party, as applicable, are/is responsible for providing to the Company an accurate email or postal mail address. The Company requires up to four (4) weeks to provide a Non-Standard Report after validating the Customer Consent Form.


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## RULES AND REGULATIONS ELECTRIC SERVICE GENERAL

## REQUESTS FOR CUSTOMER DATA

Standard Aggregated Report
The Company may make available from time to time, as determined by the Company, Standard Annual Aggregated Data Report ("Standard AADR") as defined herein to requestors. The Company will provide a Standard AADR as a gratuitous service as set forth in the Charges for Rendering Service section of these Rules and Regulations. The Standard AADR is generated by the Company and is available beginning in May for the previous calendar year. The Standard AADR shall include data for two customer classes, residential and non-residential, the number of premises and associated energy consumption in kWh within the Company's service territory, a city, or county. The Standard AADR must comply with the applicable provisions of Commission Rules. In the event the Standard AADR does not comply with the Commission's Rules and the requestor revises a request, the requestor shall pay the Company in full prior to Company providing a revised Standard AADR as set forth under the Schedule of Charges for Rendering Service. The Standard AADR shall be provided in electronic encrypted email or paper copy through the United States Postal Service. The requestor is responsible for providing to the Company an accurate email or postal mail address. In order to request a copy of the Standard AADR, the requestor must complete an electronic request found on the Company's website. The Company requires ten (10) business days to provide a copy of the current Standard AADR unless there is a violation of the $15 / 15$ rule at which point the Company will notify the requestor of the violation.

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## RULES AND REGULATIONS ELECTRIC SERVICE <br> GENERAL

## REQUESTS FOR CUSTOMER DATA - Cont'd

Non-Standard Aggregated Reports
The Company may make available from time to time, as determined by the Company, Non-Standard AADR as defined herein to requestor upon written request. The Company will provide a Non-Standard AADR at a charge as set forth in the Schedule of Charges for Rendering Service section of these Rules and Regulations. The Non-Standard AADR is available in May for the previous calendar year. The Non-Standard AADR includes the aggregated data provided in the Standard AADR in addition to the following aggregated data: associated Windsource energy consumption for residential, commercial and industrial premises, and carbon dioxide emissions in tons associated with energy consumption. In order for requestor to request a copy of a Non-Standard AAD report, the requestor must complete an electronic request found on the Company's website. The requestor shall pay Company in full prior to the Company providing a Non-Standard AADR as set forth under the Schedule of Charges for Rendering Service. The Non-Standard AADR must comply with the applicable provisions of Commission Rules. In the event the NonStandard AADR does not comply with the Commission's Rules and the requestor revises a request, the requestor shall pay Company in full prior to the Company providing a revised Non-Standard AADR as set forth under the Schedule of Charges for Rendering Service. The Company requires fifteen (15) business days to provide a Non-Standard AADR. The Non-Standard AADR shall be provided in electronic encrypted email or paper copy through the United States Postal Service. The requestor is responsible for providing to the Company an accurate email or postal. mail address.

## Indemnification and Warranty

The Company and each of its directors, officers and employees that disclose Standard Customer Data or Aggregated Data as provided in this Customer Data Privacy section shall not be liable or responsible for any claims for loss or damages resulting from the Company's disclosure of the data. Except as affirmatively required by these Rules and Regulations, the Company expressly disclaims all warranties of any kind, whether express or implied, that any Customer Data or Aggregated Data will be fit for any use or purpose, or that such data will be correct, accurate, adequate, useful, timely, reliable or otherwise complete.


DECISION
NUMBER

MANAGER,
Rates \& Regulatory Affairs

March 15, 2012
EFFECTIVE DATE

