

Letter to Comm South Customers from Comm South

Date

Dear Customer,

Comm South Companies, Inc. (Comm South) has received approval from the Colorado Public Utilities Commission (PUC) to stop providing you with local telephone service, and will therefore cease operating as a provider of local telephone service within the next approximately 30 days. You may have previously received a letter from Comm South informing you of its anticipated discontinuance of service.

In order to maintain continuity of service, you will need to contact another provider of service. If you receive long distance service from Comm South, you will also need to arrange for an alternative provider of this service. Qwest Corporation (Qwest) as the provider of last resort is obligated to offer you basic service, but if you owe Qwest a previous bill for local telephone service, you must either pay Qwest what is owed or make acceptable payment arrangements prior to obtaining service. Also, depending on your credit history, Qwest may charge you a deposit. You may contact Qwest at 1-800-244-1111 to obtain information about service offerings. While the PUC does not regulate the offering of cellular service, there may be a pre-paid cellular offering that meets your needs.

If you do not choose an alternative provider within 30 days, you may lose your phone service and possibly the ability to retain your existing phone number. By selecting an alternative service provider in a timely manner, you should be able to retain your phone number.

Please be assured that you have the ability to transfer to a different local or long distance carrier of your choosing at any time. If you have any questions or complaints regarding your service with Comm South, please either call Comm South directly at 1-800-936-5223, or the Colorado Public Utilities Commission at 303-894-2070 or if outside of the Denver metro area at 1-800-456-0858.

Sincerely,
Comm South Companies, Inc.