



P. O. Box 840
Denver, Colorado 80201-0840

May 25, 2004

Advice No. 1414 - Electric

Public Utilities Commission
of the State Of Colorado
1580 Logan Street, OL-2
Denver, Colorado 80203

The accompanying tariff sheets issued by Public Service Company of Colorado are sent to you for filing in accordance with the requirements of the Public Utilities Law:

COLORADO P.U.C. NO. 7 - ELECTRIC

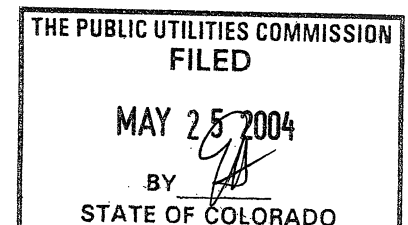
and the following sheets are attached:

<u>Colorado P.U.C. Sheet No.</u>	<u>Title of Sheet</u>	<u>Cancels</u>	<u>Colorado P.U.C. Sheet No.</u>
Third Revised R20	Rules and Regulations	Second Revised R20	R20
Fifth Revised R21	Rules and Regulations	Fourth Revised R21	R21
Third Revised R23	Rules and Regulations	2 nd Sub. Second Rev. R23	R23

The principle proposed change is: to revise the Monthly Bills and Discontinuance of Service sections of the Rules and Regulations section in the Company's Colorado P.U.C. No. 7 - Electric tariff to be effective June 25, 2004 to change the Company's tariff provisions regarding initial or final bills.

The purpose of this filing is to: change the Company's tariff provisions related to prorating initial and final bills that are for periods of less than a monthly billing period. The Company proposes to prorate billing as well as consumption for residential and commercial customers without interval data metering. The Company also proposes minor changes to prorate for commercial and industrial customers with interval data metering.

This proposed change will have minimal impact on customer's initial or final bill for service.



Public Utilities Commission
of the State of Colorado

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Advice No. 1414 - Electric

This filing will have no effect on the Company's annual revenues because the proposed change in the prorate method will not result in a change in amounts billed to customers in total.

It is desired that this filing become effective on June 25, 2004.

If you have any questions or concerns regarding this filing please contact Ted Niemi at (303) 294-2141. Please send copies of all notices, pleadings, correspondence, and other documents regarding this filing to:

Fredric C. Stoffel
Vice President, Policy Development
Xcel Energy Services Inc.
1225 17th Street, Suite 1000
Denver, Colorado 80202

and

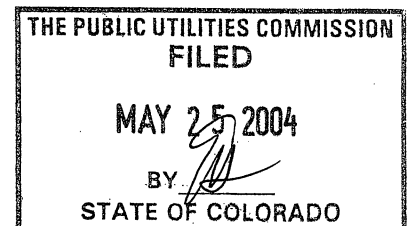
Ann E. Hopfenbeck
Assistant General Counsel
Xcel Energy Services Inc.
1225 17th Street, Suite 900
Denver, Colorado 80202



Manager

TLN:sdw

Enclosure





RECEIVED
STATE OF COLORADO
PUBLIC UTILITIES COMM.

2004 JUN 18 PM 4:27

P. O. Box 840
Denver, Colorado 80201-0840

June 18, 2004

Advice No. 1414 - Electric Amended

Public Utilities Commission
of the State Of Colorado
1580 Logan Street, OL-2
Denver, Colorado 80203

The accompanying tariff sheets issued by Public Service Company of Colorado are sent to you for filing in accordance with the requirements of the Public Utilities Law:

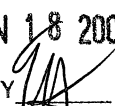
COLORADO P.U.C. NO. 7 - ELECTRIC

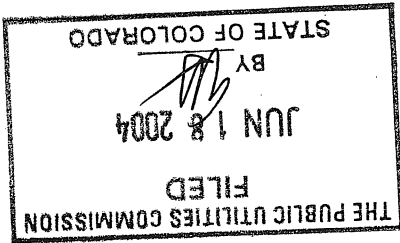
and the following sheets are attached:

<u>Colorado P.U.C. Sheet No.</u>	<u>Title of Sheet</u>	<u>Colorado P.U.C. Sheet No.</u>
Sub. Third Revised R20	Rules and Regulations	Second Revised R20
Sub. Fifth Revised R21	Rules and Regulations	Fourth Revised R21
Sub. Third Revised R23	Rules and Regulations	2 nd Sub. Second Rev. R23

The purpose of this filing is to amend Advice No. 1414 - Electric, filed May 25, 2004, to change the proposed effective date of the tariffs from June 25, 2004 to July 25, 2004. The Company has agreed to an extension of the effective date to allow additional time for further discussion and review of the issues involved in this docket.

It is desired that this filing become effective on July 25, 2004.

THE PUBLIC UTILITIES COMMISSION
FILED
JUN 18 2004
BY 
STATE OF COLORADO



Enclosure

TLN:sdw

Jed M...
Manager

Ann E. Hopfenbeck
Assistant General Counsel
Xcel Energy Services Inc.
1225 17th Street, Suite 900
Denver, Colorado 80202

and

Fredric C. Stoffel
Vice President, Policy Development
Xcel Energy Services Inc.
1225 17th Street, Suite 1000
Denver, Colorado 80202

If you have any questions or concerns regarding this filing please contact Ted Niemi at (303) 294-2141. Please send copies of all notices, pleadings, correspondence, and other documents regarding this filing to:

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Advice No. 1414 - Electric Amended

Public Utilities Commission
of the State of Colorado

PUBLIC SERVICE COMPANY OF COLORADO

Sub. Third Revised Sheet No. R20

P.O. Box 840
Denver, CO 80201-0840

Second Revised Cancels Sheet No. R20

RULES AND REGULATIONS
ELECTRIC SERVICE
GENERAL

MONTHLY BILLS

Bills for service will be rendered monthly. The term "month" for billing purposes means the period between any two consecutive regular readings by the Company of the meters at the customer's premises, such readings to be taken as nearly as may be practicable every thirty days. However, the Company reserves the right to require payment of bills for service at more frequent intervals. In such event, meters will be read at the intervals specified by the Company. If the Company is unable to read a meter after reasonable effort, the customer will be billed on an estimated usage based on the best available information.

For residential customers and commercial customers without interval data metering, if an initial or final bill is for a period less than the monthly billing period described above, billing, including consumption, will be prorated based on a ratio determined using, as the numerator, the number of days in the monthly billing period during which service has been provided to the customer and, as the denominator, 30 days. For commercial and industrial customers with interval data metering, if an initial or final bill is for a period less than the monthly billing period described above, billing will be based on the actual meter readings during the shortened period with only the demand and the service a facilities charges being prorated using the ratio described above.

All bills for service, including any excise tax imposed by governmental authority, are due and payable at an office of the Company, or to an authorized agent of the Company, not later than the due date shown on the bill. The bill will be considered as received by the customer when mailed to, or left at, the location where service is used or at some other location that has been mutually agreed upon. Final bills, weekly bills, special bills, and bills for connection and reconnection are due on presentation. If the customer fails to receive a bill, the Company, upon request, will issue a duplicate. However, failure to receive a bill in no way exempts the customer from payment for service rendered.

When Company for any reason submits a bill to a customer for utility service which contains an estimated reading or a no charge, Company will include on such bill a notice informing customer that the bill does contain an estimate or no charge. Also included on such bill will be a statement requesting customer to call Company so an accurate meter reading may be obtained. In all bills for additional charges resulting from a period of estimated or skipped billings, Company will include a written notice of customer's right to pay such additional charges in installments, where such charges were not the result of meter inaccessibility and customer's refusal to read his or her own meter.

THE PUBLIC UTILITIES COMMISSION
FILED
JUN 18 2004
BY [Signature]
STATE OF COLORADO

ADVICE LETTER NUMBER 1414 Amended

Frederick Stapp

ISSUE DATE June 18, 2004

DECISION NUMBER

VICE PRESIDENT,
Policy Development

EFFECTIVE DATE July 25, 2004

P.O. Box 840
Denver, CO 80201-0840

RULES AND REGULATIONS
ELECTRIC SERVICE
GENERAL

MONTHLY BILLS - Cont'd

If a customer gives notice at the Company's office prior to the time that payment is due that the correctness of the bill is disputed, stating reasons therefore, the Company will investigate the complaint. However, such notice disputing correctness of a bill shall not be sufficient reason for withholding payment. If the bill is found to be incorrect, the Company will refund the amount of overpayment or credit the amount of overpayment to the next bill rendered.

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CREDIT OR DEBIT CARD PAYMENT OPTION

Customers served under Residential, Commercial and Industrial Service Rates may elect, at their option, to pay their monthly utility bill with a credit or debit card. Customers electing to pay with a credit or debit card will be charged a per transaction convenience fee as set forth on the Company's Schedule of Charges for Rendering Service.

AVERAGED MONTHLY PAYMENT PLAN FOR RESIDENTIAL AND SMALL SECONDARY CUSTOMERS

Customers served under Residential, Commercial and Industrial Service Rates who have no Notice of Discontinuance of Service pending may elect, at their option, to pay monthly bills for service on an Averaged Monthly Payment Plan beginning with any billing month. Customers served under rate Schedules SSS, PSS and TSS as well as seasonal Commercial or Industrial customers are not eligible for service on an Averaged Monthly Payment Plan. A seasonal customer shall be a customer whose in-season billing demands for a minimum of six consecutive billing months equal or exceed seventy-five percent (75%) of the highest measured demand occurring during said period and whose off-season measured demand during the prior off-season is less than thirty percent (30%) of the maximum in-season measured demand for a minimum of three consecutive billing months.

Residential, and small secondary customers electing the Averaged Monthly Payment Plan shall pay a monthly amount equal to the estimated total annual bill divided by twelve (12). The estimated total annual bill is calculated based on a customer's most recent twelve (12) months' consumption and the then current rates of the Company. If the customer's consumption information is available for less than twelve (12) months, the available consumption information will be annualized to a common denominator of 365 days. Unless a review on the subsequent fourth (4th), seventh (7th) or tenth (10th) month following the initial averaged monthly payment month shows an annual payment surplus or deficiency that exceeds a corporate-wide annual variance threshold, the averaged monthly payment shall be paid by the customer for eleven (11) months. The twelfth (12th) month's payment shall be a settlement amount equal to the difference between the total of the prior eleven (11) months' payments and the actual billings for the twelve (12) month period.

THE PUBLIC UTILITIES COMMISSION
FILED
JUN 18 2004
BY [Signature]
STATE OF COLORADO

ADVICE LETTER NUMBER 1414 Amended

Frederic C. [Signature]

ISSUE DATE June 18, 2004

DECISION NUMBER

VICE PRESIDENT,
Policy Development

EFFECTIVE DATE July 25, 2004

PUBLIC SERVICE COMPANY OF COLORADO

4th
Sub. ~~Third~~ Revised Sheet No. R23

P.O. Box 840
Denver, CO 80201-0840

2nd Sub. ~~Second~~ Revised Cancells
Sheet No. R23

3rd
RULES AND REGULATIONS
ELECTRIC SERVICE
GENERAL

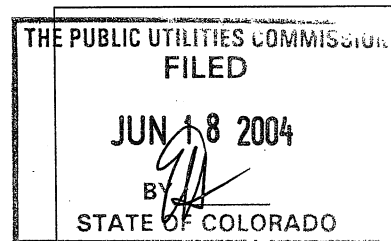
COMPLAINTS

The Company will investigate promptly all complaints made by its customers and will keep a record of all written complaints which record will include: the name and address of the complainant, the date, the character of the complaint, and the adjustment or disposition made thereof. This record will be kept at least two years after the date of the complaint.

DISCONTINUANCE OF SERVICE AT CUSTOMER'S REQUEST

A customer wishing to discontinue service should give at least three days' notice to Company. A customer shall remain liable for service until such notice is received. Notice to discontinue service will not relieve a customer from any minimum or guaranteed payment under any contract or applicable rate schedule.

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ADVICE LETTER NUMBER 1414 Amended

Fredrick C. [Signature]

ISSUE DATE June 18, 2004

DECISION NUMBER

VICE PRESIDENT,
Policy Development

EFFECTIVE DATE July 25, 2004