(Decision No. C91-1336)



## BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

RULES	OF	THE	PUBLIC	UTILITIES	)	
COMMISSI	ON OF	THE	STATE OF	COLORADO	)	
CONCERNI	ING	<b>EMER</b>	GENCY.	REPORTING	)	DOCKET NO. 91R-499T
SERVICES	FO	R TE	ELECOMM	UNICATIONS	)	
SERVICE	PROV	/IDERS	AND	TELEPHONE	)	
UTILITIES.					)	

COMMISSION ORDER (1) SETTING NEW HEARING ON NOVEMBER 8, 1991 AT 9:30 A.M.; AND (2) ALLOWING NEW COMMENTS TO BE FILED TO STAFF-PROPOSED RULES CONCERNING EMERGENCY REPORTING SERVICES BY NOVEMBER 1, 1991

Mailing date: October 4, 1991 Adopted date: September 27, 1991

This matter came on for consideration at a hearing in this rulemaking docket on September 27, 1991. The Commission order giving notice of the hearing invited parties to file written comments, and proposed rules, in advance of the hearing. See Decision No. C91-999 at 4, ¶ 4 (July 31, 1991). Comments were filed by: (1) Colorado Counties, Inc.; (2) U S West Communications, Inc. ("U S West"); (3) the Colorado Municipal League; (4) the Colorado Independent Telephone Association; (5) the City and County of Denver; (6) the Colorado Associated Public Safety Communications Officers, Inc.; and, (7) the Adams County E-911 Emergency Telephone Service Authority. The comments of Colorado Counties, Inc. (filed September 13, 1991) were especially valuable to the Commission because they were the only party which filed proposed rules, as requested by the Commission in Decision No. C91-999. The 7 parties which filed comments were represented, present and

participated at the hearing, as were representatives of GVNW, Inc. (a consultant to several independent telephone companies); the Eastern Slope Rural Telephone Association, Inc.; AT&T Communications of the Mountain States, Inc.; and the Office of Consumer Counsel. (None of these parties filed comments.)

The Commission commenced the hearing at approximately 10 a.m. and adjourned at approximately 3:30 p.m. At the hearing, the Commission heard a presentation of how U S West's "enhanced" Emergency Reporting Service, known by its registered trademark name "enhanced universal emergency number service E-911" works, from an Oregon-based U S West E-911 product manager, Karen Baird. (Emergency Reporting Services, such as U S West's E-911° service, allow public safety answering point personnel to answer a 911 call and know the address where the telephone call is coming from, the name and the telephone number of the telephone subscriber, and certain other information.)

At the hearing, after listening to the presentations of the parties and debate among the representatives of various groups, the Commission decided to continue to place this matter on an expedited schedule. Although U S West and the City and County of Denver wanted to refer this matter to a Task Force (as the Commission did in the local calling area plan docket, Docket No. 89-083T), the Commission was persuaded by Colorado Counties, Inc.'s arguments. The counties argued that time is of an essence for them, and the citizens of the substantial number of counties which still do not have E-911 service. To expedite the process, Colorado Counties, Inc. suggested that the Staff of the Colorado Public Utilities Commission ("Staff") draft proposed rules first, with input from the other parties in an informal task force. If the Staff can propose rules, the November 8, 1991 date can be kept as a second day for hearings on this rulemaking, focusing on Staff's draft rules, or other issues raised thereby.

Accordingly, the Commission orders Staff to draft proposed emergency reporting service rules, in consultation with the designated representatives of the other parties, on or before Monday October 21, 1991. The Staff is further directed to utilize the task force format to the extent practicable in identifying the issues prior to the November hearing. The draft rules shall be mailed to all parties which have entered an appearance in this docket, or otherwise requested to be placed on the official mailing list. All parties may file comments on these proposed rules, with counter-proposals if desired, on or before Friday November 1, 1991. Comments shall also be mailed to all parties on the official Commission service list in this docket. The Commission will hold an additional day of hearings on this rulemaking docket on Friday November 8, 1991 at 9:30 a.m.

## THEREFORE THE COMMISSION ORDERS THAT:

- 1. On or before October 21, 1991, the Colorado Public Utilities Commission Staff shall draft proposed emergency reporting service rules, in consultation, to the extent practicable, with the designated representatives of the other parties, if desired by such other parties. The draft rules shall be mailed to all parties which have entered an appearance in this docket, or which otherwise have requested to be placed on the official mailing list.
- 2. Comments on the subject matter of Notice of Proposed Rulemaking, <a href="Decision No. C91-999">Decision No. C91-999</a> (July 31, 1991), and the Draft Rules proposed by the Colorado Public Utilities Commission Staff on October 21, 1991, shall be filed on or before Friday November 1, 1991. (It is not necessary to file a formal Notice of Intervention. The Commission will accept comments from anyone who wishes to make a statement.) In comments, the parties are encouraged to attach proposed "Emergency Reporting Services" Rules. Comments shall be mailed to all parties which have entered an

appearance in this docket, or otherwise requested to be placed on the official mailing list.

3. The Commission will conduct further hearings on the proposed emergency reporting services rules as follows:

Date:

Friday November 8, 1991

Time:

9:30 a.m.

Place:

Colorado Public Utilities Commission

Logan Tower

1580 Logan Street, Office Level 2 Commission Hearing Room "A"

Denver, Colorado 80203

ADOPTED IN RULEMAKING HEARING ON September 27, 1991.

ATTEST: A TRUE COPY
Suzanne A. Fasing
Director

THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF COLORADO

ARNOLD H. COOK

GARY L. NAKARADO

CHRISTINE E. M. ALVAREZ

Commissioners