

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

| RULES | OF | THE | PUBLIC | UTILITIES |) | |
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| COMMISSI | ON (| OF THE | STATE OF | COLORADO |) | |
| CONCERN | ING | EMER | RGENCY | REPORTING |) | DOCKET NO. 91R-499T |
| SERVICES | F | OR TI | ELECOMM | UNICATIONS |) | |
| SERVICE | PRC | OVIDERS | AND | TELEPHONE |) | |
| UTILITIES | | | | |) | |

COMMISSION ORDER GIVING NOTICE OF PROPOSED RULEMAKING; AND SETTING HEARINGS FOR FRIDAY SEPTEMBER 27, 1991

Mailing date: July 31, 1991 Adopted date: July 24, 1991

The Commission hereby gives notice of proposed rulemaking under the applicable provisions of the State Administrative Procedure Act, Colorado Revised Statutes § 24-4-103 (1988 Rep. Vol.10A). The rulemaking will consider the provision of emergency reporting services. U S West Communications, Inc. has such an "enhanced" Emergency Reporting Service, known by its registered trademark name "enhanced universal emergency number service - E-911"©. Emergency Reporting Services, such as U S West's E-911© service, allow public safety answering point personnel to answer a 911 call and know the address where the telephone call is coming from, and the name and the telephone number of the telephone subscriber. This information is provided via "automatic line identification" (the industry acronym is "ALI") and "automatic number identification" (known in the industry by the acronym "ANI"). ALI and ANI information can save lives in situations such as where for example a young child calls the emergency operator, and does not know his address or

telephone number, or in other situations where the 911 caller cannot give the dispatcher the location of the emergency.

The Commission hereby provides a general Notice of Proposed Rulemaking, identifying the general subject matter for consideration -- emergency reporting services rules. Initial comments on the rulemaking are due to be filed on or before Monday September 16, 1991. The parties are encouraged to attach proposed emergency reporting services Rules. (It is not necessary to file a formal Notice of Intervention. The Commission will accept comments from anyone who wishes to make a statement.)

In this emergency reporting services rulemaking, the Commission will consider the following topics, among others:

- Classification of emergency reporting services. Are all forms of emergency reporting services a regulated telecommunications service under Part 2 of the 1987 Colorado Telecommunications Act, Colorado Revised Statutes § 40-15-201 through 40-15-207 (1990 Cum.Supp. Vol.17)? Or, are some forms of enhanced emergency reporting services not Part 2 regulated services?
- Costing of the service. Should there be rules regarding the providers' costs?
- Coordination of the charges. Should there be statewide averaging? Should there be a uniform statewide charge? Is legislation required? How should the emergency reporting services be coordinated between the provider of the emergency reporting services and the local exchange carrier? Should the local exchange carrier also be allowed to be the emergency reporting services provider? If so, under what terms and conditions? How should emergency reporting services be coordinated in counties, or other emergency reporting service districts, with multiple local exchange carriers?
- Rates for the emergency reporting services. Should there be uniform rules for the appropriate rate elements to be applied?

- Provision of emergency reporting services. Should the Commission require dedicated or shared access lines? Should the Commission enact technical specifications by rules?
- Quality of service rules. Should the Commission enact such rules, including a minimum number of circuits for various sizes of Central Offices for a county Public Safety Answering Point?
- <u>Unbundling of elements in ANI and ALI.</u> Should the provision of the data base be competitive?
- Privacy considerations. Should the local exchange providers be required to give the data base dispatcher the names and address of all local access lines, including nonpublished and nonlisted numbers? If so, should the data base operator be required not to disclose that information for any purpose other than emergency reporting services?

The Commission does not intend this list of emergency reporting services issues to be comprehensive, as it intends all matters reasonably related to emergency reporting services to be at issue. The Commission, by this Notice of Proposed Rulemaking and Order, merely intends to provide notice of certain matters it currently thinks are important to include in emergency reporting services rulemaking. After the September 27, 1991 hearing, the Commission may allow a further comment period, may propose its own rules, and may set further hearings on this matter.

THEREFORE THE COMMISSION ORDERS THAT:

- 1. The Commission hereby gives notice of rulemaking under the State Administrative Procedure Act, Colorado Revised Statutes § 24-4-103 (1988 Rep. Vol.10A), concerning emergency reporting services rules.
- 2. The Director of the Commission shall file with the Secretary of State the necessary documents to allow for notice of the proposed emergency reporting services

rules. The Secretary of State shall receive the Notice on or before July 31, 1991, for publication in the August 10, 1991 issue of the <u>Colorado Register</u>.

3. The Commission will conduct public hearings on the proposed emergency reporting services rules as follows:

Date:

Friday September 27, 1991

Time:

9:30 a.m.

Place:

Colorado Public Utilities Commission

Logan Tower

1580 Logan Street, Office Level 2 Commission Hearing Room "A"

Denver, Colorado 80203

4. Initial comments on the subject matter in this Notice of Proposed Rulemaking shall be filed on or before Monday September 16, 1991. (It is not necessary to file a formal Notice of Intervention. The Commission will accept comments from anyone who wishes to make a statement.) In the initial comments, the parties are encouraged to attach proposed "Emergency Reporting Services" Rules.

ADOPTED IN OPEN MEETING ON July 24, 1991.

THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

Commissioners

COMMISSIONER GARY L. NAKARADO ABSENT, BUT CONCURRING.